


# Serco Increases Efficiency by 85% and Global Revenue by 5% with AutogenAI


With AutogenAI, organizations are unlocking unprecedented levels of efficiency. Serco deployed AutogenAI for knowledge management and collaboration, supporting Serco's work with governments in over twenty countries.

By integrating AutogenAI into their workflow, Serco was able to streamline its knowledge management processes, reducing the time and effort required to access and organize crucial information 85%.

This increase has allowed Serco to allocate more resources towards other essential areas of their business. In their 2023 Annual Report, Serco credited AutogenAI for enhancing company-wide productivity and ultimately improving overall performance.

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Serco Group plc 2023 Full Year Results29/2/24



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### Capabilities: improving productivity & our technology ecosystem


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**Margin improvement**  
A business plan to deliver margin improvement from a rigorous approach to operational efficiency over the next 3 years

**Microsoft UK partnership**  
Strategic MOU with Microsoft UK to drive Serco's digital transformation, leverage opportunities for co-innovation, and joint business development to drive growth

**AutogenAI partnership**  
Global partnership agreement with AutogenAI (UK-based start-up) following a successful pilot - driving significant productivity improvements across the Group

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Ready to unlock similar results for your organization?

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