

Subject: FW: Planned Network Outage
Date: Friday, 7 January 2022 at 16:33:41 Australian Eastern Daylight Time
From: Alexander Swift
Attachments: image001.gif

From: GigaComm Information <info@gigacomm.net.au>
Date: Friday, 7 January 2022 at 15:27
To: Alexander Swift <[REDACTED]>
Cc: GigaComm Information <info@gigacomm.net.au>
Subject: Planned Network Outage

Hi Alexander. [REDACTED]

We hope you are enjoying your GigaComm service!

Just wanted to keep you updated that we there will be an internet outage possible between 6am and 7am Monday, 10th January 2022 so that we can perform network re-arrangement work to improve the speed and packet loss issues of your GigaComm service.

Please restart your router if you may experience any service issues after the work is completed or feel free to contact us on 1300 004 442 for any assistance required.

Thanks a lot for your cooperation and understanding.

Kind Regards

[REDACTED] | **Customer Care**
E: [REDACTED]
www.gigacomm.net.au | ph: [1300 004 442](tel:1300004442)



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