ALEXANDER P. TONIO

WEB DEVELOPER || CYBERSECURITY

Aspiring to build a career as a Web Developer and Cybersecurity Specialist, my objective is to harness my web development skills to create robust, user-friendly websites while making cybersecurity the paramount focus of my work. I am dedicated to designing and maintaining secure digital environments, implementing best practices, and employing my cybersecurity expertise to safeguard sensitive data and protect organizations from emerging cyber threats.

Contact

Phone:
- +63 9064072090

Email:
- tonioalex18@gmail.com

Address:
- #22 Luna Street Poblacion, Binmaley, Pangasinan.

Web Portfolio:
- https://alexandert19.github.io/al exandert19/
  (Under construction)

Technical Skills

- Technical & Sales Support (Voice/ Non-Voice)
- Web Development
- Cybersecurity
- WordPress & Shopify
- Hardware and Software troubleshooting

Language

- English
- Filipino

Reference

Kai Sy
Team Leader
Phone: N/A
Email :   Kai_Sy@trendmicro.com

Errol Dumalasa
Project Manager
Phone: N/A
Email :   eustass23law@gmail.com

Education

2015

High School Diploma

Binmaley Catholic School

2019

Bachelor of Science In Information Technology (Major in Programming)

PHINMA-University Of Pangasinan

Work Experience

LevelUp - Intermediate WordPress Technical Support Engineer (September 2023 - Present)
London, England, United Kingdom || Working Remote

Web Developer & Technical Support (July 2022 - Sept 2023)
Freelance || Working Remote
- Leading the charge in crafting an engaging corporate website that highlights a remarkable collection of cars and motorcycles.
- Leveraging expertise in Postman API, jQuery, AJAX, HTML, CSS, Flatsome, PHP, WordPress, and JavaScript.
- Developed a personalized Woocommerce filter by harnessing the capabilities of Advance Custom Fields and JavaScript.
- Demonstrated mastery in web development with a keen focus on WordPress and a versatile skill set encompassing hardware and software troubleshooting, computer and mobile technology, and top-notch technical support.
- Proficient in WordPress, Figma, Photoshop, Canva, and JavaScript.

Trend Micro Cybersecurity - Cloud Security Engineer (Mar 2021 - May 2022)
7-10F Rockwell Business Center II, Ortigas Ave, Pasig, Philippines || Working Remote
- Distinguished for providing comprehensive, multi-channel technical customer support, covering Trend Micro products, cybersecurity awareness, virus removal, and scam prevention.
- Acknowledged as "The Product Matchmaker" with a track record of receiving the highest client recommendations for engineering solutions.
- Instrumental in developing an interactive Articulate Storyline simulator, serving as a valuable tool for onboarding new engineers and guiding them through the intricacies of Trend Micro products.
- Appointed as a Verifier, entrusted with responsibilities ranging from collaborating with the Marketing Team, processing refund requests, and providing support to engineers with sales inquiries, all executed with unwavering attention to detail.
- Notably, achieved the highest score in the FMA assessment, earning departmental recognition and a coveted Certificate of Achievement.
- Consistently exceeded KPIs and was commended for resolving customer concerns effectively.
- Possess a diverse skill set encompassing Microsoft 365, remote troubleshooting, Jira, cybersecurity, Articulate Storyline, computer hardware and software troubleshooting, Canva, and customer service.

Fennecteck - Software Engineer (Jan 2020 - Nov 2020)
Home [StartUp Team] || Working Remote
- A proficient web developer with specialization in Shopify and WordPress, responsible for delivering two client websites that showcase an extensive portfolio of expertise in both platforms.
- Skillfully proficient in PostgreSQL, Shopify, WordPress, HTML,Javascript, Cascading Style Sheets (CSS), and Ruby on Rails.

RNRPH Software Development Services - Associate Software Engineer (Aug 2019 - Jan 2020)
Unit 10 RMB Bldg, Maramba Boulevard, Lingayen, Philippines || Onsite
- Participated in multiple projects involving various programming languages, with a primary focus on JavaScript. Additionally, contributed to projects using Swift and Ruby on Rails Language.

Internship (Jul 2019 - Aug 2019):
- Successfully engineered a project website mirroring the functionality of Reddit using a potent combination of JavaScript and Ruby on Rails.
- Proficiently applied Scrum methodology in project development, demonstrating adeptness in Heroku, Git, PostgreSQL, React.js, HTML, CSS, Ruby on Rails, and JavaScript.

Certificates

- 2023 Fundamentals of Red Hat Enterprise Linux - Coursera
- 2023 AWS For Beginners - Great Learning
- 2023 Advanced Cyber Security - Threats & Governance
- 2023 Cyber Security Threats - Great Learning
- 2023 Ethical Hacking - Command Injection - Udemy
- 2023 Introduction of Ethical Hacking - Great Learning
- 2023 IT Security 101 - Protecting & Securing Computer Networks
- 2023 Become Professional Web Developer 3.0 - Udemy
- 2023 Scrum Fundamental Certified (SFC) - Scrum Study
- 2023 Vulnerability Management Detection and Response (VMDR)
- 2021 Fundamental of Malware Awareness 3.0 For Support - Trend Micro CyberSecurity
- 2023 Agile Scrum Training - Master Project Of Academy
- 2022 Mastering React JS - codewithmosh
- 2020 Sunlife Training Course (Licensed Financial Advisor)
- 2019 Computer Systems Servicing NC II
- 2018 July Tech Series: CCTV Installation
- 2018 August Tech Series: Cyber Security
- 2018 August Tech Series: Dealing With API's For Mobile Development