AN 7507 New Reports Available in Operational Reports

Type:
Bulletin announcement

Category:
Operations

Audience:
Acquirer
Issuer
Processor
Network enablement partner
Bill Pay concentrator
Digital activity customer

Region:
Global

Brand:
Mastercard®

Action indicator:
Attention warranted (program/service-related)
Registration required

Published:
23 May 2023

Effective:
21 March 2023

Executive overview

Mastercard is announcing the addition of new report content to the Operational Reports application. Multiple reports from the retired Portfolio Analytics application are now available in Operational Reports.

Effective date details

Date	Details
21 March 2023	New reports available in Operational Reports.

Customer benefit

Operational Reports provide a user-friendly way to search and retrieve reports. With the ability to save searches and export multiple reports, finding and using reports is done in a few steps.

What Mastercard is doing

Mastercard is adding the following reports to Operational Reports:

- Credit Counseling Tran Detail by Biller ID
- Daily RPPS Details
- Issuer Authorization Performance by Response
- Issuer Chargeback Reason Code Analysis by MCC
- Issuer Debit Interchange by MCC by Member ID
- Issuer Fraud Summary by Product
- Issuer Interchange Performance by MCC
- Issuer Top 100 Aggregate Merchant Performance
- MDES Active Tokens and Tokens with Spend Wallet
- MDES Transaction Counts and Amounts Wallet
- Monthly RPPS Dashboard
- Singapore Debit Switch VAT Report

NOTE: Audience for MDES Active Tokens and Tokens with Spend Wallet and MDES Transaction Counts and Amounts Wallet reports are Token Service Provider (Digital Activity Customer) only.

Users can now order and access these reports through the Operational Reports application in Mastercard Connect™.

Current users of these reports, previously available on the now retired Portfolio Analytics application, should order and migrate usage to Operational Reports.

Version history

Date	Description of change
23 May 2023	Audience updated
21 March 2023	Initial publication date

New reports

To subscribe and receive the next available report, monthly reports should be ordered before calendar day 25 of the previous month, weekly reports should be ordered by Monday of the prior week, and daily reports should be ordered two days before the delivery date. The following table lists the reports and their descriptions:

New reports in Operational Reports

Report id	Report name	Cadence	Delivered by	Report description
CrCounselingTrandtl forConcenbyBillerID	Credit Counseling Tran Detail by Biller ID	Daily	21:00 Central Standard Time (CST)	This report provides Concentrators with a daily record of Comprehensive Credit Counseling Transaction Details. With this data, Concentrators gain access to their payments across Concentrator IDs associated with their portfolio(s).

Report id	Report name	Cadence	Delivered by	Report description
DailyRPPSDetails	Daily RPPS Details	Weekly	Every Monday	This report provides Concentrators with a daily record of transaction detail including account number, trace number and payment amount. With this data, Concentrators gain access to their payments across Concentrator IDs associated with their portfolio(s). Metrics in this report include transactions counts along with payment amounts for each originator-biller combination.
IssuerAuthorizationPerfbyResponse	Issuer Authorization Performance by Response	Monthly	Day 10 of every month	This report provides authorization statistics by authorization response and source, which helps issuers understand transaction success at Point of Sale to validate authorization strategies and ensure that (a) the products are performing optimally, and (b) customer experience at point of sale is positive.

Report id	Report name	Cadence	Delivered by	Report description
IssuerCbkReasonCodeAnalysisbyMCC	Issuer Chargeback Reason Code Analysis by MCC	Monthly	Day 10 of every month	This report provides chargeback details which identify the distribution of Chargeback Reason Codes for each Merchant Category Code (MCC), which enables requesters to view the type and frequency of Chargeback Reason Codes related to each Merchant Category or Classification. With this data, potential instances of fraud or chargeback problems within the portfolio can be identified for easy resolution.

Report id	Report name	Cadence	Delivered by	Report description
IssuerDbtIntbyMCC byMemberid	Issuer Debit Interchange by MCC by Member ID	Monthly	Day 10 of every month	This report analyzes transaction volumes and associated interchange amounts for Signature Debit and PIN Debit transactions by merchant category for selected debit Issuers. Transactional information and trending is available for tracking and comparing signature and PIN Debit transactions. With this information (i) gain visibility into interchange revenues between the debit types across different merchant categories, (ii) compare and contrast interchange rates amongst a diverse population of merchant classifications, and (iii) acquire insights into purchase volume to reduce costs, drive revenue and strengthen merchant and cardholder relationships.

Report id	Report name	Cadence	Delivered by	Report description
IssuerFraudSummarybyProduct	Issuer Fraud Summary by Product	Monthly	Day 10 of every month	This report provides a comprehensive analysis of member-reported fraud performance organized by Merchant Category and Product, which provides issuers with a high level view of fraudulent activity occurring within their portfolio.
IssuerInterchangePerformancebyMCC	Issuer Interchange Performance by MCC	Monthly	Day 10 of every month	This report provides the trending and the contribution of interchange volumes to help monitor and compare domestic and international interchange by interchange category across Merchant Categories.

Report id	Report name	Cadence	Delivered by	Report description
IssuerTopAggregate MerchantPerforman ce	Issuer Top 100 Aggregate Merchant Performance	Monthly	Day 10 of every month	This report ranks the Top 100 merchants based on cardholder spend behavior and provides a high level ICA performance comparison across them. This report helps users understand how cardholders are spending (count, amount, average ticket, year over year percent of change, and dollar range) over a period of time. Use this report to help: • identify at which merchants cardholders are shopping • improve ROI on merchant relationships by identifying low performing merchants, continue to drive effective merchant promotions, develop strong, strategic alliances with top performing merchants • understand the performance of rewards offers, and loyalty campaigns and promotions.

Report id	Report name	Cadence	Delivered by	Report description
MDESActiveTokensp endallWallet	MDES Active Tokens and Tokens with Spend Wallet	Monthly	Day 10 of every month	This report will help analyze their active tokens with key spend metrics such as counts and percentages of transactions across product categories.
MDESTrancountAm ountbyallWallet	MDES Transaction Counts and Amounts Wallet	Monthly	Day 10 of every month	This report provides counts, amounts, and percentages of transaction activity reported for cleared dual message and single message transactions (net activity), as well as the count of off-network activity for wallet providers.
MonthlyRPPSDashb oard	Monthly RPPS Dashboard	Monthly	Day 10 of every month	This report provides concentrators with a month to date and year to date summary of payment transaction item count and dollar amount.
SingaporeDebitVAT	Singapore Debit Switch VAT Report	Monthly	Day 10 of every month	This report provides ATM transaction and interchange fee allocations across issuer and acquirer relationships, and provides the VAT payables and receivables.

NOTE: Audience for MDESActiveTokenspendallWallet and MDESTrancountAmountbyallWallet reports are Token Service Provider (Digital Activity Customer) only.

How to order reports in Operational Reports

Procedure

1. Go to www.mastercardconnect.com.
2. Enter user ID and password.

3. Select **Store**.
4. Locate **Operational Reports**.
    - If user currently has access to Operational Reports:
        - Select **Change Access**.
        - Select the report and ICA number(s) for how to receive the reports.
        - To complete the order, click **Change Access**.
    - If user does not currently have access to Operational Reports:
        - Select **Request** from the available options.
        - Select the report and ICA number(s) for how to receive the reports.
        - To complete the order, click **Request Access**.

Questions

Customers with questions about the information in this announcement should contact Global Customer Service using the contact information on the Technical Resource Center.