Alexandra D. Mallqui

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Education

Kean University   Union, NJ
BA in Computer Science / BA in Political Science GPA: 3.95/4.0   May 2025
Relevant Coursework: Artificial Intelligence, Computer Vision, IT Project Management, Data Structures and Algorithms, Computer Systems, Software Engineering, Technical Writing

Soongsil University   Seoul, South Korea
Study abroad coursework in Korean culture. Internships with city and nonprofits.   July 2022

Clifton High School   Clifton, NJ
High School Diploma   June 2020
Top 10 of graduating class. National Honor Society. National Security Language Initiative Alumni (South Korea).

Technical Skills & Projects

Project Management Tools: Monday.com, Jira
Programming: Java, Python
Platforms/Software: AWS, Salesforce, Genesys Cloud, Adyen, Microsoft 365
Other: Computer Vision (ML Models), RFID Technology, UX/UI Principles, Agile & Scrum

CAT Scan App — Project Lead & Developer (Senior Capstone Project | 2025) : Developed an iOS app using computer vision to identify cat breeds from photos. Managed Agile sprint cycles and integrated breed-specific health profiles.

Hawk Island Marina Website — Project Manager (Software Engineering | 2025) : Built responsive website with booking and service request features. Trained marina staff on CMS use and led all client communications.

Relevant Experience

Affiliated Monitoring   Union, NJ
Project Management Intern   Jun 2024 – Aug 2024
- Assisted in the creation of their Project Management Office by implementing workflows and processes on Monday.com, which were adopted by leadership.
- Developed automated forms and processes to streamline project management tasks, enhancing efficiency and reducing manual errors.
- Received recognition from the leadership team for contributions during the organizational restructuring initiative.

Uniqlo   Kearny, NJ
Call Center Manager   Jun 2020 – May 2024

- Contributed to the development of Uniqlo's AI Chatbot, while pushing the project to adirect retail platform.
- Provided guidance and leadership to call center agents while maintain a high level of customer satisfaction by addressing escalated issues.

The Beautiful Foundation   Seoul, South Korea
Research Assistant   July 2022

- Gathered comprehensive data on international NGOs for nonprofit improvement, suggestions, and program creation.
- Provided guidance on how to expand influence and assistance to homeless mothers.