Questionnaire

Hello! We, Alexandra Tsampikakis and Patrik Burström, are currently doing our master thesis, researching how an environment like a café can be realized online. We would appreciate it very much if you took a few minutes to answer some questions in order to make our work as good as possible.

Question 1

A café can be a stimulating environment for many people. What do you think makes a café such a good place to sit down and have interesting conversations?

1 is not important
5 is very important

The intimate environment of a café

1   2   3   4   5

○ ○ ○ ○ ○

The other visitors in the café

1   2   3   4   5

○ ○ ○ ○ ○

The ability to over-hear and get inspired by other conversations taking place in the same café

1   2   3   4   5

○ ○ ○ ○ ○

The ability to over-see other visitors in the café

1   2   3   4   5

○ ○ ○ ○ ○

The ability to mingle and participate in conversations with new and interesting people
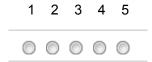
1   2   3   4   5

○ ○ ○ ○ ○

Question 2

Imagine sitting in a café online. You over-hear an interesting conversation you want to participate in.

What do you feel would be the best way to determine if it's okay to sit down at the table?

1 is not important
5 is very important

A simple knock, like knocking on a door

   1   2   3   4   5

   ○   ○   ○   ○   ○

Write a personal message to the group

   1   2   3   4   5

   ○   ○   ○   ○   ○

Record a personal voice message to the group

   1   2   3   4   5

   ○   ○   ○   ○   ○

Just grab a chair, sit down and start talking

   1   2   3   4   5

   ○   ○   ○   ○   ○

Other, please describe

[   ]

Question 3

Imagine sitting in a café online. You're in the middle of an interesting conversation with your friends. A person over-hears your conversation and wants to participate. How would you like to be informed that the person wants to participate?

1 is not important
5 is very important

A simple knock like knocking on the door

   1   2   3   4   5

   ○   ○   ○   ○   ○

A written message from the person

   1   2   3   4   5

   ○   ○   ○   ○   ○

A personal voice message from the person

 1   2   3   4   5

⊙ ⊙ ⊙ ⊙ ⊙

Just grab a chair, sit down and start talking

 1   2   3   4   5

⊙ ⊙ ⊙ ⊙ ⊙

Other, please describe

[   ]

Question 4

In a real café it can be hard to block out noise from the other tables, is this something you find disturbing?

 1   2   3   4   5

no ⊙ ⊙ ⊙ ⊙ ⊙ yes

Question 5

How would you feel about visiting an online café in a virtual 3D environment?

 1   2   3   4   5

uncomfortable ⊙ ⊙ ⊙ ⊙ ⊙ very comfortable

Question 6

Would you like the ability to maneuver a customizable avatar inside the café?
An avatar is a graphical representation of the user in a virtual 3D environment.

[▼]

Question 7

If you're sitting down at a table with other participants, would it be important to see the faces of the other participants or would their avatars be sufficient?

[▼]

Question 8

Are gestures important for conversations online?

[▼]

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