



28 yo, married, 1 child

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## Professional Skills

- People and project management
- Network and computer system engineering
- Workshop facilitation
- Customer relation
- Self-motivated, organized, good listener

## Languages

- French: Native speaker
- English: Fluent (TOEFL IPT: 647/677). Six months spent in Australia in 2011.

## Computer Skills

- Advanced skills in Microsoft Office.
- Good knowledge of Adobe Photoshop.
- Programming with HTML, CSS, Javascript, PHP, Java, VBA macros.

## Hobbies & Interests

- Judo for 20yrs (2<sup>nd</sup> dan black belt grade).
- President of the judo club of Centrale Lyon in 2011.
- Badminton for 15yrs.
- TED talks lover.
- Science-fiction and fantasy.

# Work Experience

## 2017 – Present: Orange, Business Services (Lille, France)

### Presales engineer:

Technical support of the sales engineer on complex solutions (networks, XoIP, IT, ...) dedicated to businesses and institutions. Drafting replies to calls for tender in French and English.

### IT referent for the team:

In-depth knowledge of Orange IT offers, involvement in the launch of new offers, training workshop for the team, and commercial support for pilot customers.

### Other work experiences on this position:

- *#SuperDeveloper Coach*: Conduct of coding initiation workshop aimed for children on Scratch.
- *Oz program*: Contribution to this project dedicated to promote innovation at Orange.
- *ACSED*: Member of the Technological Survey, Strategy and Digital Development Commission.

## 2014 – 2017: Orange, Computer System Operations (Nantes, France)

### Second position within the Orange Graduate Program

#### Manager of the Customer Relationship Management team:

Management of ten IT experts in charge of internal software releases and incident management at a national level following ITIL principles. Team meetings conducting, daily activities monitoring, employees' development, and new team members recruitment.

#### RTLog IT project manager (RTLog is a real-time log centralization and visualization platform):

Roadmap formulation (objectives, costs, planning, ROI) and project management.

### Other work experiences on this position:

- *Community Manager on Piazza*: Creation of two communities (more than 400 members each), blog posts, events planning, and organisation of Piazza training workshops.
- *Participant in "the small factory"*: Eight months training program in creative thinking and intrapreneurship, then pitch of the team project in front of Orange France Executives.
- *Participant in the Hackathon of DTSI*: Prototyping of ten ideas suggested by Orange employees.

## 2012 – 2014: Orange, Operational Unit of Paris (Paris, France)

### Recruited through the Orange Graduate Program

#### Engineer in charge of fibre optic network performance in the Ile-de-France region:

Reporting for Orange executives of Paris area, leader of a weekly steering committee, work on data quality, production modelling, budget forecast (over 150 million euros of annual budget), and a four months crisis management with daily meetings in 2013.

#### Engineer in charge of fibre optic network deployment process in the Ile-de-France region:

Support for operational actors in the five operational units of Paris area, continuous improvement of processes and collaboration with national fibre experts.

### Other work experiences on this position:

- *Orange Welcome Program*: One month in an Orange shop (reception, advices, basic sales...)
- *Review committee member*: In 2014 and 2015 for the Orange African Social Venture Prize.

## 2012: IT Consultant at Solucom (Paris, France)

In-depth study of ToIP innovations for businesses and international deployment, and Project Management Office (planning, reporting) on a major project for the French Postal Bank.

## 2009 – 2012: Centrale Conseil (Lyon, France)

**Developer** on two projects, **Project leader** for two clients (including the French Railway Compagny), and **Quality manager** (controls of legal compliance of client files) of Centrale Conseil, the Junior Enterprise of Ecole Centrale Lyon (a company led by students with a turnover of 63,000€).

# Education and Qualifications

## **2016: Certification in three MOOC at French Digital University (Internet)**

Online videos, exercises and tests about: smart cities, 4G networks and finite groups.

## **2015: Two training programs in management at Orange Campus (Montrouge, France)**

Meetings facilitation, crisis management, employee development, various case studies...

## **2011: Master's level courses at University of Queensland (Brisbane, Australia)**

One semester exchange program with four courses in IT: computer science, software engineering, design and innovation strategy.

## **2009 – 2012: Engineer's degree at Ecole Centrale Lyon (Lyon, France)**

Three-year courses based master's degree in multidisciplinary engineering with majors in IT (computer science and telecommunications) and Business development.

*President of the robot club in 2011:* Creation of a robot from scratch (involving mechanics, electronics and programming) in order to take part in the robotics French cup.

## **2007 – 2009: Preparatory classes at Henri IV High School (Paris, France)**

Two years of intensive courses in Maths, Physics and Chemistry in preparation for selective entrance exams to "Grandes Ecoles" (the French engineering universities).

## **2007: Baccalaureate degree at Saint Paul High School (Lens, France)**

Equivalent of A-levels in Maths, Physics and Chemistry with highest distinction.