PRD: Enterprise Shared Transportation

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JIRAs for Phase 1 Gett Native Supply:

Carpooling UI – Basic optimization flow,

Carpooling UI – Create rides from User pages,

Carpooling UI – Draft Routes & Quick Actions,

Carpooling UI – Routes with 3rd party fleets,

Carpooling UI – Draft Requests

Reviewer	Status	Notes
Itay Wein	Not started ⁔	
Hindi Hindi	Not started ⁔	

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Problem statement

To grow in IL and defend our market leadership position in IL, we identified a potential segment of the carpooling where we could get additional clients from competitors like Ryde who are considering the partnership with Yango and threaten our current clients

Research inputs

See the research brief

Impact calculation

Potential attainable market is 70K taxi rides (or $450K monthly income) and 3rd party supply ($115K monthly income).

~$845K Incremental Revenues per Month

~$10M Annual incremental income

Monthly Subscription Vendor
3rd party suppliers
Revenue Streams:
  - SaaS license fee

$72K

Taxi Rides
Gett B2B fleet
Revenue Streams:
  - B2B rides margin

$366K

Monthly Subscription B2B Clients
Revenue Streams:
  - SaaS license fee
  - Payment per Rider

$387K
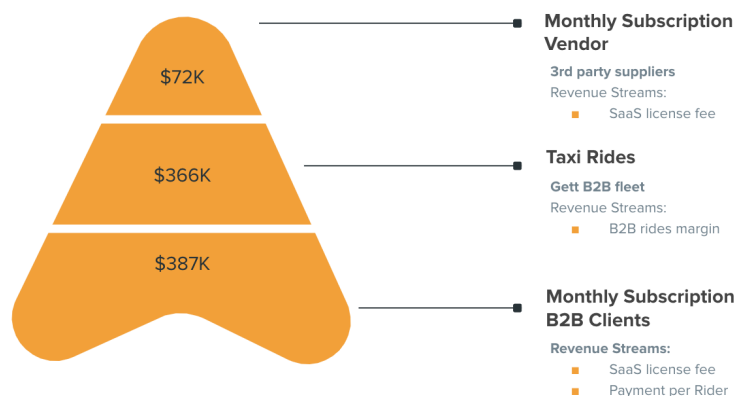
☐ Corp Opportunity Oct 2022

Go-to-market inputs

- Relevant countries: primarily IL but could be used for LUL in the UK as well in the target picture (end of 2023)

- Who is the target user: Admin, Booker for creating the optimization requests, B2B Passenger as an end user
- Who is the target client:
  - Big companies that need their employees to work in shifts or need all of them to be moved to the office in the morning and back home in the evening

Feature Rollout Channels

- ☐ It's a feature email
- ☐ ...

Terminology

- Vendor / fleets = 3rd party fleets available via YIT aggregator, e.g. Shasha. In Mycelium (MC), it's called Operator
- Class / vehicle type = the distinct type of the supply, e.g. 10-seater shuttle. In MC, it's called vehicle
- Ride request = singe A>B ride for one passenger that could later on pooled into the optimized route
- Bulk ride optimization request = the request made by booker/admin to optimize a number of rides with the same pickup or destination
- Optimized Route = the multi-pax multi-stop ride that was created by pooling several simple A>B rides that go to the similar direction within constraints, as a result of the bulk ride optimization request

Phasing and Milestones

Phase 1: Booker-driven carpooling

Milestones of Phase 1:
1. Basic optimization flow = Pilot with the Gett design partners, and eventually migrate the Gett companies that use MC now and Gett internal supply. Get validation for the optimization working and gather first feedback
   NB Except for Israir as they have a custom setup there
2. Draft routes = start selling to the external companies that are fine with the Gett internal supply only
3. Draft requests
4. Introduce YIT fleets in the optimization = sell to any potential client

Phase 2: Passenger-driven carpooling

This PRD talks about Milestones (1-3)

Phase 1 Scope, Milestones 1-3

In scope:

- Creating optimized one2many, many2one routes by manually uploading ride requests on behalf of the pax in the desktop web

Requests

What's inside:
- New request wizard – Ph1, Milestone 1
- Requesting from the users page – Ph1, Milestone 1
- Save passenger-level requests from bookers before optimization – Ph1, Milestone 3
- Individual requests from the mobile app – Ph2+

Actions – Ph1, Milestone 3:
- Filter by XYZ and do the following in bulk and one-by-one:
  - Optimize – goes straight to Optimization and Routes
  - Edit – goes to Wizard to Pax list for this batch
  - Repeat – opens Wizard on Time&Location & starts anew
  - Delete – removes the request

Routes

What's inside:
- Draft optimized routes only – Ph1, Milestone 2

Actions – Ph1, Milestone 2:
- Edit – remove pax & add pax, re-optimize and re-calc the price from MC (could result in more routes if we add different ppl from other places)
- Change the vendor
- Dispatch – removes those routes and instead creates the actual bookings (to be monitored in Booking dashboard)
- Delete – releases the requests back to Request tab

In scope for Milestone 4:

- Using YIT fleets for optimization requests
- Changing the default YIT fleet selection for the optimized routes
- Reflecting resulting multi-pax rides in the app for the pax and communicating the ETA for them, as is in the existing multi stop feature in the notification

Out of scope:

- Many2many routes
- File upload
- Passengers placing the ride requests from the app
- Automatic cut-off setting for optimization
- Rides recurrency
- Mobile web / mobile app support for optimization module
- Show Savings calculation
- Add second home address
- Save an address as home (and work) from the optimization wizard and regular booking flow
- Optimization Settings in Gett, inc. class selection when optimizing
- Making YIT fleets available in the regular booking flow
- Showing the map with several selected routes
- Allow to add phones if it's missing
- Adding guests (via file upload)
- Restriction on the number of optimizations per minute – to prevent abuse
- Show CO_2 stats
- Split of the cost of the optimized route by employees' cost center ??
- Adding Message for driver

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- Presenting the correct ETA to 2nd+ and subsequent passengers

Goal & Metrics

1. Adoption:
    a. Overall, we pool at least 10% of all IL b2b rides
    b. Optimization request conversion > 75%
2. Sales:
    a. We get X new clients that previously used Ryde or we lost to Ryde
    b. We increase the ridership for those clients who started to use Ryde
3. Pooling efficiency:
    a. Combined / per account monetary savings from each carpooling request / pooled ride > $X
4. Health metrics:
    a. Rides per company increased for those companies that used Ryde and us at the same time
    b. Same # of rides for those companies that used Gett + Mycelium
    c. Stable cancellation rate at X% for the pooled rides

Risks

Risks	Mitigation actions
Low adoption = Lack of validation from the customers can trick us into developing a complex functionality that is not going to be used to its full capacity.	Ensure our solution is more cost-efficient for the customers by increasing vehicle utilization. Present the solution's demo version as early as possible to potential customers and get their feedback. Prepare an upfront design partners list that will buy the solution once launched
…	

Product requirements:

1. As a booker, I want to search for an employee and have their details autocompleted and create a ride request on his behalf, so that I can pool their ride from a POI or their home to work, or from work to a POI or home at a set time
2. As a booker, when planning home or work bound pooled rides I want to be able to select several employees at once
3. As a booker I want to be able to order a ride back in one action
4. As a booker I want to be able to select whether this is a work-to-home a home-to-work route so that a ride could be created in just a few clicks

5. As a booker I want all my passengers to have their home address pre-saved so that I don't have to type it in manually every time
6. As a booker if the employee doesn't have a home address, I want to add the address as an ad-hok use for the route planning, which will not persist for further planning.
7. As a booker, I want to add, edit and remove favourite addresses, so that these could be used as a pick up or destination for pooled rides
8. As a booker I want to be able to change the address manually in case I need a one-off adjustment within the ride request
9. As a booker, when booking a work-bound pooled ride, I want to set the common arrival time for all the rides, so that all the routes will arrive on time
10. As a booker, when booking home-bound pooled ride, I want to set the common departure time for all the rides, so that all the routes will leave at the same time
11. As a booker, when planing pooled rides, I want to fill in the reference fields and cost centres for all optimised rides which I create to stay compliant with company's reporting requirements
12. As a Gett Account Manager, when setting pool rides configuration, I want to be able to control the optimization settings to make sure the cars are not making the rides longer than necessary (journey time, stops count, waiting time, passengers count)
13. As a booker I want the rides to be optimized as many to one or one to many and according to the settings, in order to save my company time and money on manually organizing the trips or providing individual taxis
14. As a booker I want to see the results of the optimization so that I can make sure that all the rides comply with our policy and settings **(not milestone 1)**
15. As a booker I want to see all the bulks created in once place for future control and edits
16. As a booker I want to be able to to save draft of the currently chosen employees or rides, so that I could get back to it later and edit it prior to optimization and route creation. Draft contains the pickup address, scheduled at time, all the passengers information (milestone 2)
17. As a Booker, when creating pooled rides, I want to use a previous draft as the source for the bulk pooling instead of choosing employees and their schedule. (milestone 2)
18. As a booker I want to be able to edit (add or remove passengers, no manual route edits) the pre-created batch and see the latest possible "edit" time (milestone 2)
19. As a booker, when reviewing the drafted optimised routes, I want to delete one or more routes, so that the route's assigned passengers become available for optimisation once more (milestone 2)
20. As an Admin, when setting up the carpooling configurations, I want to either enforce dispatching through a specific fleet, or to let the bookers choose which fleets to use when dispatching: native Gett taxi, a YIT supporting fleet, or pre-arranged and integrated fleets.
21. As a booker, before dispatching the pooled routes, I want to decide which fleet to dispatch the rides with, where my default options are set by the company through account manager

22. As a booker, before submitting the routes to be dispatched, I want to be able to edit, repeat, return the created routes so that I won't have to delete it and create these from scratch
23. As a booker, I want to dispatch the drafted routes by the chosen fleets.
24. As Gett, I want to generate a report with the routes created per company and their cost, so that I know how much to expected to be charged by Mycelium
25. As a rider, when using my app or web tracker to track a YIT ride, I want to know where my ride is if the vehicle has tracking information.
26. As a booker, when choosing to repeat a ride, I want the passengers details to be retained as a new draft which could be later on optimised into routes. Draft contains the pickup address, scheduled at time, all the passengers information
27. As an Admin, I want to review the pooled rides executed within a period, by their number of passengers, so that I could monitor the companies expenses

    a.   Date&time
    b.   -# of passengers
    c.   - First pickup station and destination
    d.   -route duration
    e.   -the type of vehicle
    f.   -Vendor (Gett or 3rd party with its name)
    g.   -if it's a pickup or dropoff
    h.   -Status of the order

	ID	Routing Mode	Route Tag	Contractor	Start Time	End Time	Vehicle	Reference	Passengers	Source Address	Destination Address	Enabled	Total Duration	Total Stops	Total Orders	Total Packages	Total Distance (km)	Notes	Task Tag	Creation DateTime	
☐	8722583	PickUp	Tracking Status: Pending	#998722583	9.1.2023 04:01	9.1.2023 04:20	שמאי		אסיה נגריב, אורחד חריב	הצבי 55, באר שבע	אוקאה באר שבע	Enabled	18:59	3	2	2	7.487	2;		8.1.2023 15:15	◼
☐	8722584	PickUp	Tracking Status:	#998722584	9.1.2023 03:54	9.1.2023 04:20	שמאי		אלכסנדר ברטולין...חיים	בר ניסן 11,	אוקאה באר שבע	Enabled	25:14	5	4	4	10.075	2;		8.1.2023 15:15	◼

John views his booking platform, and start planning the night's shift pooled journeys.
He chooses 15 employees from a list, and indicate that they should depart work at 21:00
John asks Gett to create optimised routes for these 15 employees
John reviews the 4 rides created, and adds a late arrival to one of the rides.
John approves the rides and these are now created.

Alice receives a notification into her mobile app that there's a ride booked for her, leaving work at 21:00. This ride looks exactly like any other multi stop ride that she's been on in the past.

Solution overview

In this phase we allow creating bulk rides in web GUI fast and easy similar to Mycelium. This will unlock IL sales to migrate clients from Mycelium to Gett and start selling the solution to the new clients that use Ryde

Functional Requirements

See [Figma link](#) for the mocks

Carpooling UI – Basic optimization flow. [JIRA](#)

Add a new back office setting for enabling this feature:
- Use the feature flag that shows the bulk rides and move it to the back office UI
- Call it 'Enable carpooling and bulk rides management'
- Default is FALSE
  - Leave it as TRUE for those companies that already have access to Bulk rides

Add the new tab to the Rides management called 'Optimization requests:
- This tab is shown alongside 'Bulk rides' tab where we put everything from the existing UI
  - First and default tab is 'Carpooling requests'
- If 'Carpooling requests' is chosen, show 'New optimization request' button above the section
- For now, the tab has **only** empty state with animation and Get started button
  - Get started will open the new request wizard

Clicking on 'New optimization request' button triggers a request **wizard** with several steps:
- (1) Time and locations
- (2) Passengers
- (3) Reference fields & Confirmation
- Optimization in process

Each of 3 steps contains Discard and Continue buttons:
- Discard – closes the wizard and clears the progress
- Continue – goes to the next step

We indicate the step # for each step

Step 1 – Time and locations:
- Give two options in the slider – 'To the office' and 'Back home'
  - To the office = Many2One; Back home = One2Many
  - Default is 'To the office'
  - Depending on the choice, we adjust the copy and icons on the screen:
    - To the office ➜ office arrival time / destination icon for the office address / pickup icon for the home addresses on step 2
    - Back home ➜ office departure time / pickup icon for the office address / destination icon for the home addresses on step 2
- Office arrival/departure time:
  - Re-use as much as possible the current component from the booking form

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- - - Show carousel calendar with 4 nearest days (starting from today) + Later, and time selector
    - Default = today, +2h from the current hour rounded up
      - E.g. if now is 11 Apr 15:13, we will show the default as 11 Apr 18:00 (2h from 16:00)
  - For both journey types (to the office and back home), show the warning about the earliest **pickup** time (even when selecting arrival time):
    - If the selected time is within 4h from now, show the min lead time yellow warning + Select pickup time action which prepopulated the min pre-book time
    - If the selected time is in the past or sooner than min lead time, show the red error message with the same structure and text as in the yellow warning
  - Min lead time is determined based on all the private transportation classes available for this company in the chosen office address below (i.e. not delivery)
    - We aggregate all the min pickup times from all received for all available classes and display the earliest out of all of them
  - Show on the top of the calendar the current time selection
    - Update this time selection on the go with the calendar and time being changed
  - If the choice is 'Back home', we show also the radio buttons 'For now' or 'Another time and date'
    - Default is 'Another time and date' – same design as above, with +2h time pre-filled
    - If 'For now' is clicked:
      - We hide the calendar and time field
  - If Later is clicked, we open a calendar for a month ahead
    - You could move to the next month(s) and back
    - This full calendar replaces the carousel calendar – no way to return back to the carousel
    - The date chosen before is pre-selected in the full calendar
- Office location:
  - If clicked, show a list of all <u>company</u> saved addresses
  - Icon for each office address – star (as for any saved address / fav)
  - Default = a default company saved address

Step 2 – Passengers:
- Re-use as much as possible the current passenger picker from the booking form
- If clicked on the input, we show up to first 100 users (sorted alphabetically)
- If a booker starts typing, we show all the matching listed users
  - Booker could search either by name or phone number
  - Phone number provided should allow to search even if there are blanks or hyphens inside (like in Users page)
- Name & phone number are shown for each user

- Once chosen:
    - This user gets added below
    - The search clears and dropdown is opened again
- If a booker types:
    - Name of the user that is already added → we show this user and mark this user as 'added', don't allow to select it but allow to remove
        - If clicked on Remove, we remove this user, clear the input and open the selector
    - Name of the user whose phone is missing → we show this user in the dropdown when searched but don't allow to select it; it's grayed out
- Each added user has a cross button – if clicked, this user is removed from the selection
- Each user has also a bulk action box on the left – if at least one user is chosen this way, we reflect the number of the users selected in the 'Clear' button and allow to remove them in bulk
    - If none of the users selected, Clear button is 'Clear all' and removes all selected users
    - Clear all should be confirmed with a popup
- Each user has the address input – re-use the address field from the booking form as much as possible
- A user is added with the **home address** pre-selected
    - Behaviour should be the same as for the home address field in the user profile
    - If the home address is missing, we allow to type a new address and show 'Add address' gray placeholder
    - If you hover over the filled in address, we show the cross and allow to clear it
    - Once it is cleared, a booker could type a new address or pick one of the address suggestions – recent addresses and/or home address (but not the saved address of the company or work address of this user)
- If Pin on map is selected, we open the map with a pin in the center (like in the Settings or Users, just in Touchbase 2)
- Minimum 2 passengers are required to optimise
    - If only one passenger is added, the Continue button is disabled and we still show the empty state placeholders below this passenger
- The main 'Continue' button reflects the total number of of passengers added
- The list of passengers has headers: Name&Phone number, Home address (pickup/destination) depending on the choice of the route on step 1, Action
- Potential errors:
    - On out-of-focus in the address field w/o choosing a value from the dropdown = show red 'Please enter the address' error
    - When validating the form upon clicking 'Continue' and having empty addresses = show red 'Please enter the address' error + sort all users with empty addresses to the top for easier fixing

Step 3 – Reference fields & Confirmation:
- Re-use as much as possible the current reference fields from the booking form

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- Show all reference fields
    - If there is a validation, expand the popup together with opening the accordion with values list
- If there are no reference fields for the company, we change the title and show only box with confirmation
- At the bottom, show a box with a warning
    - Default = unchecked, Continue button disabled
    - When checked, we enable Continue/Optimize

Optimization in process:
- Show the loader spinning while we optimize. Write the average time it takes to finish optimization
- Don't allow to close this step
- If the page is closed, do NOT interrupt the process and continue the optimization on the background

Once optimization is finished:
- Dispatch straight away = create all those routes as rides
- Give a success popup
    - Indicate how many rides have been created for how many pax
    - Allow to close it or Go to the dashboard
        - Go to dashboard brings a user to 'Bookings' in the Upcoming tab

Integration with Mycelium for optimization
- Optimization settings are stored in MC per each company
    - Our ride settings sent in API request should override the company settings in MC
    - If they are missing, MC will default to the company settings stored in MC
- Pass the Gen10 uuid in the optimization request so that MC knows which optimization settings to use for this optimization
- When we receive the optimized route, store the route_id
- [testing env in MC]

Creating rides in GRM, save the following for dashboard and reports:
- Ensure that the booker or admin that created this optimization request is saved in 'Created by'
- Populate 'Optimization' in 'Created from'
    - For dashboard, it will look like 'George Nichkov • Optimization' (copy to finalise in Phrase)

Carpooling UI – Create rides from User pages. JIRA

In the Users section, add a new ride CTAs:

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- If 2+ users selected – show 'Pool users into optimised routes' action. If clicked, it redirects to the 'Rides management', opens the step 1 of the wizard and pre-populates those users selected in the step 2
    - Shown only if the 'carpooling' back-office setting is on for this account

Later:
- Existing user profile:
    - 'Book a ride for this user' button – which leads to the Booking form and pre-fills this user
    - Shown for any account
- Bulk actions:
    - If one user is selected – show 'Book a ride' action. It does the same as in the user profile = leads to the booking form and pre-fills this passenger. Shown for any account

Carpooling UI – Draft Routes & Quick Actions. JIRA

Add a new tab called 'Optimised routes' – second, after the 'Optimization requests'. It will be used for routes that are optimised but not yet dispatched and are called 'draft routes'
- Show the table with the draft routes. Columns are:
    - Route ID ?
    - Scheduled for = use [DoW, D MMM, HH:MM] mask, e.g. Fri, 28 Apr, 09:00
    - Riding to = depending on what is common in this request, could be:
        - Office = collecting people at their homes and dropping in the office
        - Home = collecting people from the office and dropping them at their homes
    - Route = [first address] ➜ X stops ➜ [last address]
    - Passengers = number of passengers pooled in this route
    - Seats = number of seats in total for the vehicle used in this route
    - Distance & Duration
    - Price = total estimated price for this route
    - Actions = Edit / Dispatch / Delete
- If there are no requests yet created – we don't show table and instead show the empty state + button to create a new optimization request
- Clicking on the line opens the Route details page
- The optimised routes are sorted based on the scheduled for date&time – the closest to now on the top (same as in the bookings dashboard). Allow to sort in the opposite way too

Route details page:
- Show the summary of the route from the main table:
    - 'Scheduled time' 'to the office / back home', e.g. Fri, 9 Apr, 7:00 to the office + office (for to the office) or home icon (for back home)
    - Office address

- ○ Passengers, seats, number of pickups/destinations, distance, duration, price shown below
- Shows in the table the list of all passengers with their respective Home address (pickup/destination), and estimated pickup or drop-off time
- Allows to remove any of the passengers and add a new one – once any of this is done, we change the main button from 'Save' to 'Save and re-optimise' which triggers the new optimization request which may result in creating more than one route instead of this one
- Page also displays Delete and Dispatch buttons (same as in the table form)

Other actions:
- If Delete is clicked, we give a confirmation popup to confirm the deletion
- If Dispatch is clicked, we also give a popup to confirm the action
- In both cases the route disappears from the list and we give the black bottom notification about the action completed
  - ○ In the Dispatch notification, give a link to the Booking dashboard that opens this newly dispatched ride card there

In the optimization request wizard:
- On the last stage, we only optimize but do NOT dispatch automatically
- Once optimized, open the Optimized Routes tab
- Correct the copy and ensure that we communicate that we only Optimize
  - ○ E.g. in the black notification at the bottom, indicate how many optimized routes were created

Carpooling UI – Routes with 3rd party fleets. [JIRA](#)

During the optimization process:
- Pass the pax and phone number for each way point so that MC could pass this later on to the fleet
- Call the RPP with a specific fleet to get the price for this fleet (see below)

Note: all the classes available for optimization will be still inherited from the MC project settings

Add an option of 3rd party fleet selection within the class on the 'Optimized routes' screen:
- If there is only one fleet in the class – display it, w/o any selection
- If there are 2+ fleets:
  - ○ Pre-select the default fleet per class
  - ○ Upon clicking, give a dropdown of all fleets
  - ○ If another one is chosen, call RPP and re-calculate the price for this route – update it if different
  - ○ One a fleet was changed, give a black notification at the bottom about the successful change
  - ○ Change is instantenuous – whether it's changed in the route screen or summary table

Carpooling UI – Draft Requests. JIRA

Add the new table in the 'Optimization requests' tab containing all the draft requests that are NOT yet optimized:

- Table columns:
  - Request ID ?
  - Scheduled for = use [DoW, D MMM, HH:MM] mask, e.g. Fri, 28 Apr, 09:00
  - Riding to:
    - Office = collecting people at their homes and dropping in the office
    - Home = collecting people from the office and dropping them at their homes
  - Passenger name & phone
  - Route = [pickup] ➜ [destination]
  - Created at = use the same time format as in Scheduled for
  - Created by = show the originator name
- Allow to search requests by passenger name and phone number
- Allow to filter by created by, scheduled for and created at
- Allow to select multiple draft requests and show bulk actions for them:
  - Optimize –
    - Show the last step 3 (with or without references). If confirmed and filled in, shows the Optimization loading screen while optimization is running
    - Opens Optimized Routes once optimization is complete
  - Edit – skips the step 1 and goes to Wizard straight to step 2 with Pax list pre-filled. No option to go back to step 1
  - Repeat – starts a new request wizard, opens it on step 1 (Time&Location) and copies all those users with their addresses in step 2
  - Delete – removes the request after the confirmation popup. Show black notification at the bottom once deleted
- If requests selected do NOT share common type (all to the office or all back home), do NOT show Edit and Repeat options
- Once optimized or deleted, the request is removed from this draft request table

In the request wizard:
- For steps 2 and 3 – add a new action of 'Save as a draft'
- This action appears in step 2 only once at least 1 passenger is added
- If selected, we close the wizard and add those requests as new lines to this table
  - X passengers in the bulk ride optimization requests = X draft requests here
  - E.g. if 20 passengers have been indicated and then saved as draft, we show 20 draft requests added to the table

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UX

[Figma link](#)

Communication

Slack channel: #est-gen10-carpooling

Copy & Translations

To be done via Phrase

Data

Reports and Metrics
- Does this feature require new metrics or adjustment of existing ones? If so describe which and the logic behind them.
- Will you need additional reports, dashboards, filters or visualization to support the analysis? Or will it impact existing ones?
  - Describe/ add a sketch of the new mock report
  - Specify if you need the report on Gettwise or other
  - Specify if you need a push report through email.

Events - Braze, Mixpanel, and BI events

Mixpanel - quantitative and behavioral analysis
Braze - should marketing be able to use the event? and how?
BI - quantitative and behavioral analysis and more

All events should be based on **distinct_id** and **global_id** properties = global user id to be included/ appear in braze/mixpanel, (for driver app only the distinct_id = driver_id)

Events definition 🟩 Events definition

Event name (screen_name|component|action)	Description When is it fired? What changed?	Status (New/deleted/updated)	Audience
			braze/mixpanel/bi

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Settings - system settings and flags (A/B, rollout)

Don't use shortcuts like aexp/grr/grm, settings should be clear to anyone who is not familiar with the feature

System setting name	Description	Possible values	Default values	Service
	Feature flag			

** A feature flag is highly recommended

Proactive Monitoring

🟨 Proactive monitoring

Customer Care Support

What parts of the feature should be reflected in CC platform in order to allow customer care to support the element and provide a better service?

Billing and Accounting

If the component you are working on involves money flow or impacts, including what should be done operationally and development-wise to support it

Security

General security requirements to apply, including:
- Using transport layer security for communication with other services and components (HTTPS, TLS for Rabbit and Redis, etc.)
- Access to third-party components (Rabbit, Redis) must be authorized
- Input data must be validated (e.g. use regex in order to validate session_id value received from users/services)

Mention the contact
Describe in bullets what was agreed, and comment on the contact for FYI

Fraud

Mention the contact
Describe in bullets what was agreed, and comment the contact for FYI

Legal

Mention the contact
Describe in bullets what was agreed, and comment the contact for FYI

Rollout Plan

Please link here the rollout/ Project plan

Project Plan template

Next phases

Phase 2:
- Integration with main IL Shift management systems
- Mobile APP EST functionality for all roles
- Rides and routes without MC optimization
- Delivery many to many

Nice to have:
- Show Savings calculation
- Add second home address
  - As a booker I need to be able to select 2 home addresses for the passenger (one of them is a public transport stop) so that I could then choose which one is needed.
  - As a booker I want the platform to automatically choose personal or public home address of the employee based on the vehicle type I selected
- Save an address as home (and work) from the optimization wizard and regular booking flow
- Optimization Settings in Gett, inc. class selection when optimizing
- Making YIT fleets available in the regular booking flow
- Showing the map with several selected routes
- Allow to add phones if it's missing
- Restriction on the number of optimizations per minute – to prevent abuse
- Show CO_2 stats
- Split of the cost of the optimized route by employees' cost center ??
- Adding Message for driver
- Presenting the correct ETA to 2nd+ and subsequent passengers
- Presenting the suggestions of the date&time of requests already submitted / provide a list of fixed times by the admins for others to choose
- Handling the errors from MC in the transparent way + Handling the error about the home address being in the unavailable area

- [EST – Passenger requests](#)
- Adding guests (via file upload)

To add in the PRD with Milestone 4 with YIT:

Service types mapping

For the consistency between Mycelium decision on what car types and sizes to use and Gett's definitions of services a classes, the car types to be used for each route that will be returned by Mycelium to the optimisation request, the Web needs to then assign each route to the corresponding class on Gett size. The class will then need to be provided during price estimation, order and all other consecutive requests.

- Web should have definitions of how to map a car type returned by Mycelium (MC) to the classes on Gett side, that are available (assigned to the company, availability-orchestrator confirmed they are available)
  - Mapping should be done 2 criteria:
    - Car type (Taxi, Shuttle, etc)
    - Max number of seats in the class
      - If there are several classes with the max number of seats greater than returned by MC, choose the closest one

Examples

- Taxi responses of MC should be mapped to a taxi class (that has Gett taxi supply, possibly some other fleets, ie Kuponit)
    - Group = Licensed Taxi
    - Max seats = 4
- Shuttle responses of MC should be mapped to the classes of Gett, per pre-configured number of max seats on Gett side
  - MC's "shuttle20" should be mapped to a class that matches criteria:
    - Group = Shuttle Taxi
    - Max seats = 20
- Shuttle responses of MC should be mapped to the classes of Gett, per pre-configured number of max seats on Gett side
  - MC's "shuttle30" should be mapped to a class that matches criteria:
    - Group = Shuttle Taxi
    - Max seats = 30

Gett.