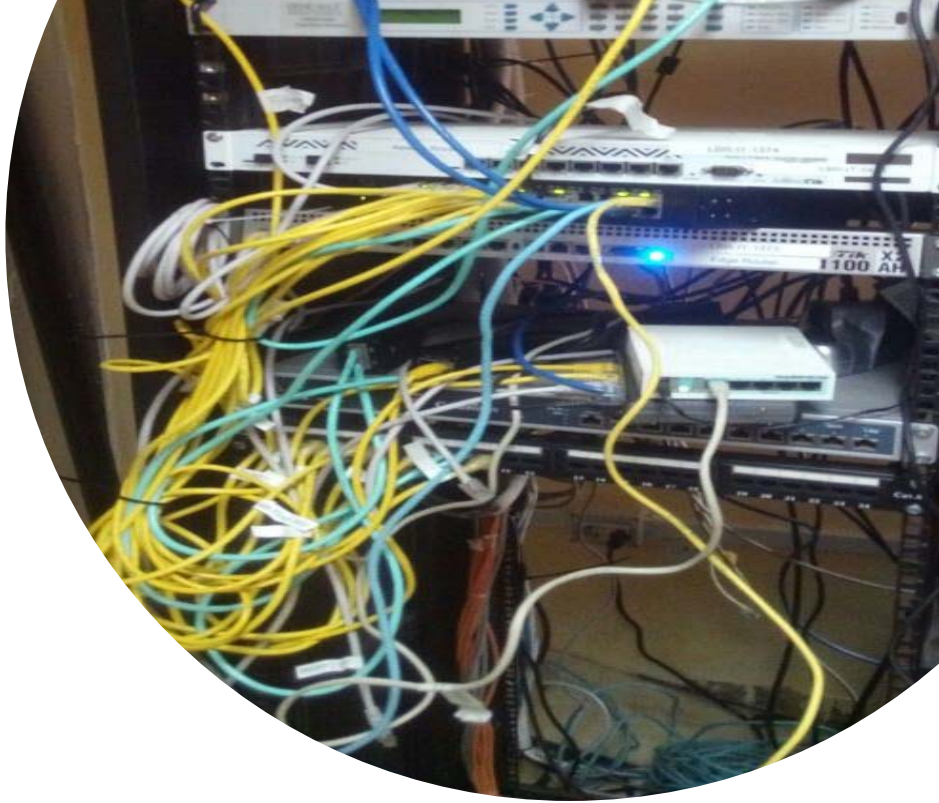# DIGITAL LIBERIA AND ELECTRONIC GOVERNMENT ACTIVITY (DIGITAL LIBERIA (E-GOV)

September 2016-March 2020 / Implementers: Chemonics & IBI

USAID Digital Liberia aims to improve government's performance and bring government closer to citizens by assisting in the development of their internet and computer technology capability. It does this by providing technical assistance to help improve the connectivity and institutional capacity necessary to provide effective services. Digital Liberia is also increasing the sustainable utilization of information and communication technology (ICT) related systems, processes, and procedures at targeted Ministries, Agencies, and Commissions (MACs) to improve government decision-making and management. By supporting the capacity development of government internet services personnel, Digital Liberia works to extend inter-agency connectivity.

CURRENT ACTIVITIES

- Rolling out the Integrated Financial Management System (IFMIS), Asset Management Information System, and Liberia Revenue Authority e-Services site on GovNet (a government network).
- Building Public Procurement and Concessions Commission capacity to guide and regulate internet procurement processes.
- Guiding Ministry of Posts and Telecommunications (MOPT) in obtaining information and taking actions required to secure ICT systems in transition.

- Assisting the MOPT in its efforts to improve utilization of scarce ICT skills in government.

ACCOMPLISHMENTS TO DATE

- Deployed Asset Management Information System by General Services Agency and its adoption by Liberia Revenue Authority
- Enhanced Project Management Office capacity to manage MOPT's relationship with Metro Fiber Ring implementer.
- Developed a Management Information System, project management, and e-Gov communications implementation toolkits for the MOPT.
- Created Government Network (GovNet) for inter-government communications, which has the potential of saving the Liberian government more than $400,000 annually.
- Piloted Integrated Financial Management System (IFMIS) at four MACs and entered an agreement to expand IFMIS sites, as well as Liberia Revenue Authority revenue sites and Asset Management Information System.
- Developed guidelines, standard bidding documents, evaluation template, and concept of operations for the procurement of internet connectivity.

PLANNED OUTCOMES

- GoL will have a greater capability to implement the National e-Government Strategy and thereby improve its performance through the use of ICT (Information and Communications Technology).
- Establish and deploy a National Legislative Portal. The Legislative portal seeks to provide a digital platform to extend public engagement with the National Legislature.
- Offer mobile money salary payments to civil servants at additional ministries. The number of persons enrolled for mobile money salary payment through the project support increased from 372 to 712. Eighty percent of the new enrollments were teachers and health workers.
- Support the University of Liberia faculty and students in developing tele-education resources and a Research and Education Network (REN). A National Research Education Network (NREN) provides affordable, high quality access to the internet for higher education and research institutions.
- GoL will have improved capability to harness the potential of ICT to:
  o Provide more effective, better integrated, and more efficient services with improved outcomes within Gol, and for citizens and businesses;
  o Connect government entities to the public and the world;
  o Better organize key agencies itself to encourage developments and investments;
  o Decision-makers will be better able to act smartly, with the availability of reliable information;
  o Help GoL to prevent, detect and respond to crises more effectively.