

31st May, 2018

Recall for Toyota Alphard
Update of Electric Parking Brake ECU Program

This recall campaign involves the recall of **Toyota Alphard** with 1,263 affected vehicles in Hong Kong. Due to an unexpected voltage drop when restarting after idling stop in the battery deteriorated condition, the Parking Brake ECU can misjudge an Electric Parking Brake motor power supply line failure. When abnormality is detected, there is possibility that warning lamp will come on and electric parking brake may not operate. CML will contact related customers via letters and implement the recall in accordance with TMC's instructions. With our firm commitment to Customer First philosophy, even there are no related accidents reported in Hong Kong by far, we recommend customers to contact our service centre if in doubt.

Models	Production period	Hong Kong Involved number of vehicles
Toyota Alphard 250 (AGH30R)	Jan 2015 to Feb 2018	747
Toyota Alphard 350 (GGH30R)	Jan 2018 to Feb 2018	294
Toyota Alphard Executive Lounge (GGH30R)	Jan 2018 to Feb 2018	162
Toyota Vellfire (GGH30R)	Jan 2018 to Feb 2018	60
		Total 1,263

For enquiries, please contact our Toyota Enquiry Hotline at 2880 4988 or the Toyota service centres as below in office hours:

Toyota Passenger Vehicles service centres:

North Point	2880 1555
Aberdeen	2820 5153
Kowloon Bay	2821 7321
Tsuen Wan	2823 3200
Shatin	2825 5222



PRESS RELEASE
新聞稿

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