



# Pharmacy Technician Lab Manual and Workbook, The for The Pharmacy Technician: Foundations and Practices

By Johnston, Mike; Goeking, Michelle; Hayter, Michael

Prentice Hall, 2008. Book Condition: New. Brand New, Unread Copy in Perfect Condition. A+ Customer Service! Summary: Table of Contents Workbook/Lab Manual to Accompany The Pharmacy Technician: Fundamentals of Practice Preface Chapter 1 History of Pharmacy Review Questions Pharmacy Calculation Problems PCTB Exam Practice Questions Activity 1-1: History of Medicine Timeline Activity 1-2: The Continuing Evolution of Pharmacy Practice Lab 1-1: Exploring the History of Pharmacy Lab 1-2: Pharmacy Pioneers Chapter 2. The Professional Pharmacy Technician Review Questions Pharmacy Calculation Problems PCTB Exam Practice Questions Activity 2-1: Case Study: Who Is Responsible? Activity 2-2: Case Study: Appropriate Behavior Lab 2-1: Becoming a Certified Pharmacy Technician Chapter 3: Communication & Customer Care Review Questions Pharmacy Calculation Problems PCTB Exam Practice Questions Activity 3-1: Case Study: Overcoming Communication Barriers Activity 3-2: Case Study: Patient Care Lab 3-1: Leaving and Receiving Voicemail Messages Lab 3-2: Practicing Effective Communication and Customer Care Chapter 4: Pharmacy Law & Ethics Review Questions Pharmacy Calculation Problems PCTB Exam Practice Questions Activity 4-1: Case Study: Legal Matters & Patient Confidentiality Activity 4-2: Case Study: Medication Errors & Liability Activity 4-3: Case Study: Ethical Considerations Lab 4-1: Creating a Pharmacy Law Timeline Lab 4-2: Interpreting a Drug Monograph Chapter...

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