

ALEX AU-YEUNG UX/UI Designer

UX/UI Designer with background in Sales and Account Servicing in the Educational Publishing sector, previously a newspaper editor. Hard-working, fast-learning team member who is ambitious to strive for the best at work. Strategic thinker with strong analytical and creative mind, Philosophy graduate of Lingnan University in Hong Kong.

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UX/UI PROJECTS

CareerFoundry

(Feb 22 – Sep 22)

- ◆ Gained **recognition** from my course mentor, [Anmar Matrood](#). [Video here](#).
- ◆ Building apps from scratch to mockups: Conducted user research, competitive analysis, guidelines, low-mid-high-fidelity wireframes, prototyping and usability tests. [Portfolio here](#).

WORK EXPERIENCE

Oxford University Press Account Manager

(Apr 21 – Sep 21)

Senior Account Executive

(Oct 17 – Mar 21)

Account Executive

(Oct 15 – Sep 17)

- ◆ **Increased** in adoptions every year by 20% – 40%
- ◆ **Client Empathy and Storytelling**
Designed promotional materials and conducted sales presentations to 20% of secondary schools in Hong Kong
- ◆ **User Research**
Paid site visits to teachers (clients), discovering their pain points, sometimes to explain outbreak policies of the government, to help with their concerns and to secure the textbook adoptions.

Lava Technology Ltd Co-founder, General Manager

(Jan 13 – Aug 15)

- ◆ **Gained business-oriented mindset**
- ◆ Paid visits to clients to learn the market trends
- ◆ Designed promotional materials that boosted sales
- ◆ Developed sales and marketing strategies

Oriental Press Group Local News Editor

(Jan 12 – May 15)

- ◆ **Wireframing**
Edited local news contents, composing headlines, and designing layouts
- ◆ **Pay Attention to Details**
Ensured the contents and visuals are appropriate

SKILLS & LANGUAGES

UX/UI

User-centred Design
Design Thinking
User Research
Wireframing
Prototyping

Tools

Figma
Adobe XD
Adobe Photoshop
Microsoft Office

Soft Skills

Empathy
Active Listening
Pay Attention to Details
Strategic Mindset
Striving for Excellence
Self-directed
Goal-oriented

Languages

HTML & CSS	Basic
English	Fluent
Chinese	
Mandarin	Fluent
Cantonese	Native
Japanese	Elementary
Korean	Elementary

EDUCATION

Careerfoundry (2022)
UI Design Immersion
Frontend dev. for designer

UX Design Institute (2022)
Professional Diploma of UX Design

Lingnan University (Hong Kong, 2009)
BA (Hons) in Philosophy