ALEX AZUOGALANYA C.

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PROFESSIONAL SUMMARY

Results-driven Healthcare Data Analyst and Project Management Professional with extensive experience in data analysis, business strategy, and process optimization within the healthcare sector. Demonstrated expertise in leveraging data visualization tools (Tableau, Power BI) and advanced Excel techniques to provide actionable insights, streamline operations, and enhance patient care. Proficient in ICD-10/11 coding, SQL querying, and healthcare informatics with a strong background in team leadership, stakeholder engagement, and performance improvement.

WORK EXPERIENCE

Pharmacy Manager/ Business Analyst   Jan 2022 – Apr 2024
Pills Corner   Karu, Abuja

- Led a team of pharmacists and pharmacy technicians, driving operational efficiency and providing training to enhance service delivery.
- Conducted in-depth analysis of marketing campaign data, identifying key performance metrics and delivering insights to optimize strategies, resulting in a 20% increase in customer engagement.
- Implemented process improvements, enhancing patient data entry accuracy and reducing medication dispensing errors by 15%.
- Conducted preliminary data analysis to identify trends and anomalies, providing insights to the marketing team.

Team Lead   Nov 2019 – Dec 2021
Baykins Group   Oniru, Lagos

- Spearheaded a team of four professionals, implementing strategies that boosted overall monthly revenue by 25%.
- Developed and presented financial reports to senior executives using advanced Excel techniques, delivering actionable insights that informed business decisions.
- Streamlined data management processes, reducing report preparation time by 30%.
- Generated monthly financial reports utilizing advanced Excel spreadsheet functions and delivered presentations to executives and stakeholders

Pharmacy Assistant   Nov 2019 – Apr 2024
Shoppers   Thunder Bay, ON

- Assisted in assembling prescriptions, ensuring accurate data input and compliance with pharmacy standards.
- Collaborated with the pharmacy team to enhance the patient experience, addressing data discrepancies and optimizing database management.

Volunteer Experience   Nov 2018 – Dec 2018
NYSC, Camp Pharmaceutical Director   **Lagos**

- Collaborated with healthcare professionals and camp staff to promote health and safety protocols.

- Participated in various health awareness campaigns, educating people community on health practices

CORE COMPETENCIES

- **Healthcare Project Management** and **Business Analysis**
- Advanced **Data Visualization**: Tableau, Power BI, Python
- **Data Analysis** & **Reporting**: SQL, Python, Excel
- **Quality Improvement Initiatives** and **Process Optimization**
- ICD-10/11 Coding Expertise
- Strong **Analytical**, **Communication**, and **Presentation Skills**
- Stakeholder Engagement, Team Leadership, and Cross-functional Collaboration

PORTFOLIO PROJECTS

- **Designed a dynamic hospital emergency room report using power-bi;** *This report evaluates the quality of service provided to patients during their visits to the emergency department.*
- **Hospital Consumer Assessment Of Health- Care Providers And Systems Survey Evaluation;** *This report analysed patient satification surveys to gain insight on quality of care in order to improve patients experience.*

Certification

- Google Data Analytics, Google & Coursera.
- Data Analysis with Python & Pandas, Mavin Analytics.
- Panel On Research Ethics **;** TCPS 2: CORE 2022
- National Collaborating Centre for Healthy Public Policy ; A Framework for Analyzing Public Policies

EDUCATION

PG Health Informatics	**May –Dec 2024**
Confederation College	Thunder Bay, ON

Bachelor of Pharmacy	
Igbinedion University	Okada, Edo State