

DIVISION OF PARKS AND RECREATION

August 19, 1997

STAFF DIRECTIVE 97-30

TO: Section Chiefs
Program Managers
District Superintendents

FROM: Philip K. McKnelly 

SUBJECT: ADA Complaint Procedure

This Directive rescinds Staff Directive 94-14 issued on December 2, 1994, which established a procedure for receiving and investigating citizen complaints with regard to discrimination on the basis of disability by public entities. This procedure was incorporated into Guideline #28 - ADA Guidelines - issued in October, 1996 and replaces Staff Directive 94-14.

PKM/GSR