State of Delaware Secretary of State Division of Corporations Delivered 08:57 PM 03/02/2018 FILED 08:57 PM 03/02/2018 SR 20181684535 - File Number 3889446

EXPERTICITY, INC.

CERTIFICATE OF AMENDMENT OF THE

CERTIFICATE OF INCORPORATION

Experticity, Inc. (the "Company"), a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware (the "DGCL"), does hereby certify that:

- 1. The name of the Company is Experticity, Inc.
- 2. The date of filing of the original Certificate of Incorporation of the Company with the Secretary of State of the State of Delaware was December 1, 2004.
- 3. Pursuant to Section 242 of the DGCL, this Certificate of Amendment of the Company's Amended and Restated Certificate of Incorporation (this "Certificate of Amendment") was duly adopted by the Company's board of directors.
- 4. Article FIRST of the Amended and Restated Certificate of Incorporation of the Company is hereby amended to read in its entirety as follows:

"FIRST.

The name of this corporation is ExpertVoice, Inc. (the "Corporation")."

IN WITNESS WHEREOF, the undersigned certifies under penalty of perjury that she has read the foregoing Certificate of Amendment, that the statements set forth herein are true to her knowledge, and that she has executed this Certificate of Amendment as an authorized officer of the Company as of March 2, 2018.

Name: Heather Mercier

Title: Chief Financial Officer