

# Alex Chernous

state = isUserHappy() ? 200 : 406

Let's build for **people**

🏠 Toronto ON, Canada

🔗 <https://alexchernous.github.io>

✉️ alex.a.chernous@gmail.com

## 📁 WORK EXPERIENCE

### Software Engineer

09/2020++

- [24]7.ai
- Worked on a variety of web based SaaS tools for a customer service AI platform.
- As part of the SaaS platform:
  - Developed front ends in React.js
  - Built backend services in Node.js
  - Maintained user management systems
  - Worked with infosec to resolve web based security issues

### Application Developer

10/2019 - 09/2020

- [24]7.ai
- Built customer service chatbot applications:
  - Designed SCXML statemachines
  - Developed JavaScript functionality
  - Applied REST APIs to enhance experience
- Maintained JavaServer Pages for clients' FAQ knowledge bases.

### UX Conversational Designer

07/2018 - 10/2019

- [24]7.ai
- Worked closely with multiple fortune 500 clients to design chatbot solutions for their verticals.
- Designed Google partnership solutions:
  - [Google blog](#) ; [\[24\].7.ai blog](#)
- Took part in the hiring process for my team.

## 🤝 VOLUNTEERING

### Live Green Toronto

2020++

Joined my city's ecological initiative to learn and educate others about our impact on climate.

### North York Community House

2011 - 2012

Educated elderly individuals in computer technologies to stay connected with their families and friends.

## 🎓 EDUCATION

### Honours Bachelor of Science

2018

- University of Toronto, St. George Campus
- Double Major in Computer Science & Linguistics

### UX Design Leadership Conference

11/2019

- <https://designleadership.io/>

## 🔧 PROJECTS

### Personal Website Portfolio

- React.js

<https://alexchernous.github.io/>

Built a personal portfolio using common JavaScript frameworks.

### Natural Language Prediction

- Python 3.7.2

<https://github.com/alexchernous/NaturalLanguagePrediction>

Used Markov Chains for single word prediction, sentence completion, and sentence generation.

## 🔑 SKILLS

Python	JSP
Java / Kotlin	JavaScript
Android Studio	React.js
Google Maps API	Node.js
Git	HTML / CSS



Travel



Space



Rock Climbing



Games



Maps



Reading