Alex Chernous

state = isUserHappy() ? 200 : 406 Let's build for people

Toronto ON, Canada



https://alexchernous.github.io



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尚WORK EXPERIENCE

Software Engineer

09/2020++

- 。[24]7.ai
- · Worked on a variety of web based SaaS tools for a customer service Al platform.
- · As part of the SaaS platform:
 - Developed front ends in React.js
 - Built backend services in Node.js
 - Maintained user management systems
- Worked with infosec to resolve web based security issues

Application Developer

10/2019 - 09/2020

- [24]7.ai
- Built customer service chatbot applications:
 - Designed SCXML statemachines
 - Developed JavaScript functionality
 - Applied REST APIs to enhance experience
- Maintained JavaServer Pages for clients' FAQ knowledge bases.

UX Conversational Designer

07/2018 - 10/2019

- [24]7.ai
- Worked closely with multiple fortune 500 clients to design chatbot solutions for their verticals.
- Designed Google partnership solutions:
 - · Google blog, [24].7.ai blog
- Took part in the hiring process for my team.

≾ VOLUNTEERING

Live Green Toronto

2020++

Joined my city's ecological initiative to learn and educate others about our impact on climate.

North York Community House

2011 - 2012

Educated elderly individuals in computer technologies to stay connected with their families and friends.

⊗ FDUCATION

Honours Bachelor of Science

2018

- University of Toronto, St. George Campus
- Double Major in Computer Science & Linguistics

UX Design Leadership Conference

11/2019

https://designleadership.io/

TP PROJECTS

Personal Website Portfolio

React.js

https://alexchernous.github.io/

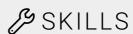
Built a personal portfolio using common JavaScript frameworks.

Natural Language Prediction

• Python 3.7.2

https://github.com/alexchernous/NaturalLangua gePrediction

Used Markov Chains for single word prediction, sentence completion, and sentence generation.



Python **JSP**

Java / Kotlin JavaScript

Android Studio React.is

Google Maps API Node.js

HTML / CSS Git











