

Alex Chernous

state = isUserHappy() ? 200 : 406

Let's build for **people**

 Toronto ON, Canada

 <https://alexchernous.github.io>

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WORK EXPERIENCE

Software Engineer - Full Stack 09/2020++
[24]7.ai

- Worked on a variety of web based SaaS tools for a customer service AI platform
- As part of the SaaS platform:
 - Developed front end apps in React.js
 - Built backend services in Node.js
 - Integrated with 3rd party and internal APIs alike
 - Maintained user management systems
 - Wrote rigorous test suites in Jest
 - Communicated with infosec to resolve web based security issues
 - Worked in an agile team environment
 - Took on support and deployment responsibilities
 - Used GIT for code versioning
 - Familiarized with Jenkins automation system for maintaining code/config builds
 - Utilized Chef configuration management system for environment based code

Application Developer 10/2019 - 09/2020
[24]7.ai

- Built customer service chatbot applications:
 - Designed SCXML statemachines
 - Developed JavaScript functionality
 - Integrated with APIs to enhance experience
- Maintained JavaServer Pages for clients' FAQ knowledge bases

UX Conversational Designer 07/2018 - 10/2019
[24]7.ai

- Worked closely with multiple fortune 500 clients to design chatbot solutions for their verticals
- Designed Google partnership solutions:
 - [Google blog](#) ; [\[24\].7.ai blog](#)
- Took part in the hiring process for my team

VOLUNTEERING

Live Green Toronto 2020++

Joined my city's ecological initiative to learn and educate others about our impact on climate.

EDUCATION

Honours Bachelor of Science 2018
University of Toronto, St. George Campus

- Double Major in Computer Science & Linguistics

UX Design Leadership Conference 11/2019
<https://designleadership.io/>

PROJECTS

Personal Website Portfolio
React.js

<https://alexchernous.github.io/>

Built a personal portfolio using common JavaScript frameworks.

Natural Language Prediction
Python 3.7.2

<https://github.com/alexchernous/NaturalLanguagePrediction>

Used Markov Chains for single word prediction, sentence completion, and sentence generation.

SKILLS

JavaScript	Python	SaaS
React.js	Java	GIT
Node.js	Android Studio	Chef
Jest	Google Maps API	Jenkins
HTML / CSS		InfoSec



Travel



Space



Rock Climbing



Games



Maps



Reading