ALEX CIBOROWSKI | BARISTA

As a friendly and helpful employee, I create customer loyalty through great experiences. I have served in a wide-range of hospitality roles, including as a barista in several third-wave specialty coffee shops. I have a well-developed palette for coffee and a passion for extraction methods. Beyond my professional skills, I hold teamwork and service to the greater good as core values which add meaning to my daily work.

SKILLS

Beer and wine knowledge, bartending, waiting tables, keg changing, tap cleaning, cash register, POS software, customer service, lifting heavy objects, driving large vehicles, stocking, inventory, espresso machine maintenance, espresso drink making, answering phones, filling to-go orders WORK EXPERIENCE

Seasonal Delivery Driver | UPS | Redmond, WA

September 2021 - February 2022

- Drive large package delivery truck
- · Navigate delivery route during high traffic times through-out King and Snohomish Counties
- Drop-off and pick-up packages including large, heavy, fragile, and other special handling items

Barista & Bartender | Amherst Coffee | Amherst, MA

February 2018 - March 2020

- Served as a cashier during high volume periods, ensuring quality for all customers
- Open and closed cash registers every shift
- Performed opening and closing cleaning tasks
- Cash quality tasks like going to the bank to make change and dropping cash deposits at the end of the shift
- Prepare packaged food for "grab and go" and bar foods
- Make drinks orders
- Interact with customers

ABA/SPED Para-professional | John Ashley Kindergarten | West Springfield, MA

August 2019 - September 2020

- · Worked with special needs kids
- Monitored and reported on behavioral issues
- Implemented lesson plans
- · Collected data
- Utilized de-escalation procedures

Printing Apprentice | Sullivan Paper | West Springfield

Aug 2017 - Feb 2018, August 2011 - November 2013

- Printing machine maintenance, including breakdown and setup
- Station changeovers
- Safely moving heavy equipment including printing rolls that weigh several hundred pounds
- Paper bailer operation

Barista | Apanas | Austin, TX

August 2016 - August 2017

- Served as a cashier during high volume periods, ensuring quality for all customers
- Open and closed cash registers every shift
- Performed opening and closing cleaning tasks
- Cash quality tasks like going to the bank to make change and dropping cash deposits at the end of the shift
- Prepare packaged food for "grab and go" and bar foods
- Make drinks orders
- Interact with customers

Flight Engineer, Staff Sergeant | United States Air Force | Westover ARB

November 2013 - June 2016

- Maintenance of technical manuals
- Continuous learning of rapidly changing standards
- Pre-flight inspection of aircraft
- · Systems expert
- In-flight emergency specialist
- Maintenance of aircraft record books
- Supervision and inspection of aircraft maintenance
- Provide take-off and landing data to pilots
- Assist in communications
- Query technical database

Vehicle Commander, Corporal | United States Marines | MCAGCC 29 Palms

October 2006 - August 2011

• Infantry service, see DD 214 for details

EDUCATION

A.A. | Holyoke Community College | Holyoke, MA

2020