ALEXANDRU-OCTAVIAN COMAN

DETAILS

ADDRESS
Brno
Czech Republic

PHONE
+420777543028

EMAIL
comanalex972@gmail.com

DATE / PLACE OF BIRTH
13.12.1993
Bucharest

NATIONALITY
Romanian

LINKS

Linkedin

Github

SKILLS

Critical thinking and problem solving

Customer Service

Fast Learner

Ability to Multitask

Adaptability

Effective Time Management

Ability to Work Under Pressure

SQL

PROFILE

As a versatile and experienced engineer, I have a broad skillset encompassing Linux, networking, system administration, customer service, Python, databases, virtualization, Docker, API development, and troubleshooting. My experience and expertise enable me to quickly diagnose and resolve technical issues, ensuring maximum uptime and minimizing downtime. I am committed to delivering exceptional results through strong communication, collaboration, and a customer-centric approach.

EMPLOYMENT HISTORY

L3 Support Engineer, Fetch Robotics
Brno

May 2022

Troubleshooting and bug finding of robots in production environments

Monitoring of robots on the network

Supporting partners with integrations

Supporting customers

Creating documentation for the knowledge base

Writing scripts to automate tasks

Customer Service Specialist, AT&T
Brno

Jun 2020 — May 2022

 - Support and management of AT&T Business/Enterprise clients and products.

 - Establishing communication and business relationship with customers.

 - Handling of High priority incidents and outages

ICT Technician, Ericsson
Bucharest

May 2018 — Jun 2019

 - Supported Ericsson internal services platform

 - Responsible for monitoring and maintenance of Linux and windows servers

Python

Linux

VMware/virtualization

Troubleshooting

JIRA

Git

Robotics(ROS)

Active Directory

REST API

Postgresql

OOP

Docker

Postman

Networking/Cisco

LANGUAGES

Romanian - native

English - C2

- Handling of High priority incidents and outages

IT Support Analyst, Genpact   Bucharest

Jan 2016 — Jan 2018

- Technical Support for banking applications
- Provisioning of access to users
- Provisioning of software through SCCM

EDUCATION

Engineering/Industrial Management,   Bucharest
University Politehnica of Bucharest

Jan 2012 — Jan 2014

CERTIFICATIONS

LFS201: Essentials of Linux System
Administration, The Linux Foundation

2020

Python Basics, Coursera

2020

SQL Basics for Data Science, Coursera

2020

Linux Certified SysAdmin (LFCS), CBT
Nuggets

2022

CompTIA Network+, ITPro TV

2022

Foundations of Cloud computing,
CodeAcademy

2023

COURSEWORK

Computer Science with Python on CodeAcademy

Data Structures and Algorithms on CodeAcademy

Python API Development

Administering VMware vSphere 8 (Learn, Setup ESXi + vCenter)

PROJECTS

Python API

Developed a social media style API with Python, sqlalchemy, postgres, alembic, FastAPI, uvicorn, oauth2 and implemented basic CRUD functionality

https://alexcoman.site/docs

https://github.com/alexcoman1/apiproject

Simple GUI password vault

https://github.com/alexcoman1/demo-repo/tree/main/passwordmanagerv3

WPM Python game

Speed typing game made in Python using the curses library

https://github.com/alexcoman1/demo-repo/tree/main/wpm