

Alex Quan

User Experience Designer

EXPERIENCE

SurePrep LLC (contracted by Vincent Benjamin)
Irvine, CA — *Data Verification Coordinator*

JAN 2020 - APR 2020

- Analyze, compare, and correct tax documents on multiple screens for tax season. High volume and fast-paced environment with substantial data entry, up to 2000 pages per day.
- Collaborate with multiple clients in various industries to help expedite the overall tax season with a paperless workflow.
- Help maximize efficiency in tax software through testing and iterating the user feedback in the tax software by applying human-computer interaction design.
- Adapt to constantly changing environment working from a team-oriented setting to working independently and remotely from home.

Sunny Hills High School
Fullerton, CA — *AVID Intern*

FEB 2019 - MAY 2019

- Responsible for supporting and communicating with AVID Staff members in facilitating students in a classroom setting as they achieve success in their academic learning.
- Apply human factor design by testing and designing workflow setups that would improve student's learning, minimize distractions, and optimize safety precautions for the facility.
- Create innovative solutions to current problems in the AVID program by applying a wide range of psychological theories.

EDUCATION

University of California, Irvine, CA | JUN 2019 - DEC 2019
Certification in *User Experience & User Interaction*

California State University, Fullerton, CA | AUG 2017 - MAY 2019
Bachelor's Degree (B.A.) in Psychology

LANGUAGES

Fluent in English & Vietnamese

PERSONAL INFO

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SKILLS

- Adobe Creative Suite:
 - Photoshop
 - Illustrator
 - Adobe XD
- Prototype & Mockup Tools:
 - Figma
 - Sketch
 - InvisionApp
 - Responsive Design
- Knowledge:
 - User Research (Qualitative/Quantitative)
 - Journey Maps
 - User Personas
 - A/B Testing
 - HTML, CSS, Javascript
 - Responsive Design

PROJECTS

Mindsight (Design)

PRESENT

Design an app for self-improvement and implement mindfulness in daily life to promote happiness.

SoundCloud (Redesign)

DEC 2019

Refocus the SoundCloud brand to portray a diversity of artists and clarify the purpose - "Hear the world's sounds."

Games Done Quick (Redesign)

OCT 2019

Improves the credibility and trustworthiness of websites to promote charitable donations with pleasant micro-interactions.