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Applied Artificial Intelligence Institute (A²I²) (G)

23rd July 2019

Dear Rajesh and research team

STEC-39-2019-CUMMAUDO titled *“Factors that impact the learnability, interpretability and adoption of intelligent services”*.

Thank you for submitting the above project for consideration by the Faculty Human Ethics Advisory Group (HEAG). The HEAG recognised that the project complies with the National Statement on Ethical Conduct in Human Research (2007) and has approved it. You may commence the project upon receipt of this communication.

The approval period is for three years until 23/07/22. It is your responsibility to contact the Faculty HEAG immediately should any of the following occur:

- Serious or unexpected adverse effects on the participants
- Any proposed changes in the protocol, including extensions of time
- Any changes to the research team or changes to contact details
- Any events which might affect the continuing ethical acceptability of the project
- The project is discontinued before the expected date of completion.

You will be required to submit an annual report giving details of the progress of your research. Please forward your first annual report on 23/07/20. Failure to do so may result in the termination of the project. Once the project is completed, you will be required to submit a final report informing the HEAG of its completion.

Please ensure that the project number must always be quoted in any communication with the HEAG to avoid delays. All communication should be directed to sciethic@deakin.edu.au.

The Faculty HEAG and/or Deakin University Human Research Ethics Committee (HREC) may need to audit this project as part of the requirements for monitoring set out in the National Statement on Ethical Conduct in Human Research (2007).

If you have any queries in the future, please do not hesitate to contact me.

We wish you well with your research.

Kind regards

A handwritten signature in cursive script that reads 'Rickie Morey'.

Rickie Morey
Senior Research Administration Officer
Representing the Human Ethics Advisory Group (HEAG)
Faculty of Science Engineering & Built Environment