

Usability Test Plan

Scope What are you testing? Include the name of your application.

Schedule Where and when will you meet with test participants?

Sessions We recommend 10-minute sessions with each of 5 participants.
Decide here how long your sessions will be and how many people you want to test in total (you'll test with them one at a time.)

Equipment What devices will you test? Are you using anything to record?

Metrics Use Jakob Nielsen's error severity rating scale.

- 0 = I don't agree that this is a usability problem at all
- 1 = Cosmetic problem only: need not be fixed unless extra time is available on project
- 2 = Minor usability problem: fixing this should be given low priority
- 3 = Major usability problem: important to fix, so should be given high priority
- 4 = Usability catastrophe: imperative to fix this before product can be released

Direct Tasks Articulate main goals for your persona using 4 Direct Tasks.

1.

2.

3.

4.

Introduction

Kickoff the conversation using this script as a guide.

Hi, . My name is , and I'm going to be walking you through this session today. We're conducting usability tests to better evaluate how well our prototype empowers people to learn new vocabulary. The session should take approximately 10 - 15 minutes.

The first thing I want to make clear right away is that this is not a test. You can't do or say anything wrong here. You will be testing an incomplete prototype that likely has errors and mistakes - that's why we're testing it out! If you have any questions as we go along, just ask them.

OK, let's get started. I'd like to ask you just a few quick questions about yourself before we get started with completing a few tasks.

Optional: Recording is not required - you can simply take notes. If you choose to record the session, let your interviewee know and have them sign a permission form: [Recording Consent Form](#).

Scenario Tasks

Evolve Direct Tasks into 4 Scenario Tasks to provide context.

1.

2.

3.

4.

Participant: 1

Record name and basic bio information

Quotes & Notes

Take general notes on quotes and behavior

Task 1

Identify task-specific issues and notes

Task 2

Task 3

Task 4

Usability Test Report

Task #	ObservationOrganize and summarize notes and quotes.	Severity	RecommendationWrite down tangible next steps for prototype.