

ALEXANDER L. FRANCO

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SUMMARY

Passionate full-stack developer with a broad set of technical and personal skills applicable across various industries and roles; graduated with a BA in Mathematics Education and General Assembly's SEI Immersive. Reliable, results-driven, user-focused philosophy, proactive problem solver, and cooperative team player.

SKILLS

- Languages, Libraries, & Frameworks: HTML, CSS, JavaScript, React, Node, Express, Handlebars, EJS, Bootstrap, Material-UI
- Management, Platforms, & Deployment: Git, GitHub, Postman, Heroku, Command Line
- Databases: SQL, NoSQL, MongoDB, DjangoDB
- Methodologies: Object-Oriented Programming, MVC Pattern, Test-Driven Development, Responsive Design, User Stories, Wireframing
- Additional Technical Skills: Zoom, Slack, Trello, Discord, Microsoft
- Restaurant Software: Aloha, Aloha Enterprise, Crunchtime, UltiPro, Micros, Toast, ADP, Avero, Yelp, OpenTable, UberEats, Caviar, Tock, Postmates

SOFTWARE ENGINEERING PROJECTS

Software Engineering Immersive

Remote

General Assembly

March 2021 – June 2021

- Successfully completed 500+ hours of expert-led instruction in the most up-to-date industry standards with hands-on learning of front-end and back-end applications.
- Developed projects:
 - Project 1: Built a game hosted on Github that renders in the browser using JavaScript and DOM manipulation.
 - Project 2: Deployed an interactive React application that renders data from a third-party API
 - Project 3: Worked with a team to design an API using Node.js, Express, and Mongoose that serves JSON and built a front-end React application that updates the user interface and makes requests to the API
 - Project 4: Designed a RESTful API using Python and Django and built a front-end React application that updates the user interface and makes requests to the API

WORK EXPERIENCE

Front of House Manager

Chicago, IL

BOKA – BOKA Restaurant Group

June 2019 – April 2021

- Contributed to a superior guest experience earning the restaurant a Michelin Star 3 years in a row, and other awards.
- Administered detailed inventory and sales data through Excel using advanced formulas and pivot tables.
- Oversaw staff management: communicated job expectations, conducted staff meetings and quarterly department reviews, dedicated time and resources to ongoing team training, and led the hiring and development of employees.
- Managed the execution of contracted events and restaurant buyouts.

Front of House Manager

Chicago, IL

Bar Siena & BomboBar – DineAmic Group

July 2017 – October 2018

- Led multiple projects and new process improvements and implemented them in a timely fashion.
- Maximized restaurant costs by minimizing waste, labor, and supplies.
- Supervised front-of-house staff by ensuring service standards are met for all Bar, Host, Bus, Run, and Servers.
- Identified, addressed, and documented employee performance according to company operational standards.

Front of House Manager

Chicago, IL

Bar Louie

July 2014 – July 2017

- Adhered to a defined budget while being attentive to the restaurant's profit and loss.
- Managed the recruitment and development of employees, ongoing team training, and employee scheduling.
- Communicated all repair and maintenance needs with the appropriate third parties.
- Conducted weekly inventory and kept within a 1% variance between actual and theoretical inventory.

Intern/Student-Teacher

Thomas Kelly High School, Chicago Public Schools

Chicago, IL

January 2014 – May 2014

- Created innovative and engaging lesson plans for over 75 students to include formative and summative assessments.
- Conduct small group and individual classroom activities based on differential learning needs to ensure optimal learning for all students.
- Collaborated with advisors on a regular basis to monitor student understanding and adapt lesson plans as necessary.

EDUCATION**General Assembly**

Certificate, Software Engineering Immersive Remote (SEI)

Chicago, IL

June 2021

Illinois State University

Bachelor of Science, Mathematics Secondary Education

Normal, IL

May 2014