



ALEX IULIAN

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<https://alexfolio.nl/>

Frontend Developer with strong background in Tech Support, best when doing communication-driven roles. I bring 3+ years of experience in B2B SaaS environments, specializing in frontend development and user authentication. Natural at communicating tech to non-tech people and leading teams.

PROFESSIONAL EXPERIENCE

IT Field Engineer (06.24 - 09.24)

UGG [TrainMore etc.] - www.urbangymgroup.com

- Provided on-site technical support for 10+ locations each week
- Managed IT asset inventory of 50+ items
- Collaborate cross-functionally to design a new user-friendly IT Service Desk web interface.

L3 Software Engineer Support (2023 - 07.2024)

[confidential client] - B2B SaaS company

- Resolved 300+ software issues related to user authentication in B2B SaaS environment.
- Reproduced and documented 20+ software bugs in collaboration with development teams.
- Managed 50+ weekly tickets with average response time under 10 minutes.
- Created a web-based dashboard for visualizing authentication logs using React.

Owner & Full stack Developer (2021 - now)

Collabs Agency - www.collabsagency.com

- Developed and maintained 15+ responsive web applications using React, JavaScript, HTML5, and CSS3.
- Implemented RESTful API integrations for 5+ projects.
- Optimized website performance for 10+ client projects through code splitting and lazy loading.

PROJECTS

1. Framework Comparison Tool

React,

2. Dorothy's Website Design

JavaScript, Framer Motion, Custom Components,

3. Kozijnen Frame Groep Groningen

JavaScript, Framer Motion, Custom Components

EDUCATION

- Bachelor of ICT & Frontend Development (2020-2024) at Fontys Eindhoven
- Highschool of ICT & Business (2015-2019) at CNVM Galati

INTERNSHIPS

Frontend Developer Intern (02.22-06.22)

Alumio Groningen - www.alumio.com

- Developed responsive designs and optimized code for 5+ different official pages.
- Collaborated with UX/UI team to implement user-centric interfaces.

Software Engineer Intern (05.21- 10.21)

TomTom - www.tomtom.com

- Contributed in 5 months to IT solutions that improved team SLA up to 99%.
- Actively participated in Agile sprints, daily meetings.
- Solved over 50+ tickets for internal colleagues.

SKILLS & PROFICIENCIES

- User authentication, SSL/TLS, OAuth, SAML, Web pen test (beginner), Threat intelligence
- JavaScript, HTML/CSS, React, Vue, Typescript, PWA, AJAX, SCSS
- Python, Bash, C++, C#
- Nmap, Git/GitHub, JIRA, MongoDB, Firebase, Active Directory
- Technical problem-solving, B2B & B2C stakeholder management, Agile collaboration

CERTIFICATIONS

- CompTIA Security+ (in progress, 2024)
- TryHackMe most tracks (2023 & 2024)
- Teamtreehouse Web Security (2023)
- Python & Bash automation course (2023)
- Agile & Scrum Course LinkedIn (2022)
- Responsive Web Design - FreeCodeCamp (2021)