

# ALEXANDER GOMEZ DELGADO

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**Personal Website:** <https://alexgomezde.github.io/website/>

Computer Engineering student with a great passion for technology, specially Front-end technologies and web design. A hardworking individual, fast learner, eager to acquire new knowledge, who is driven, and career-minded.

## SKILLS

HTML  
CSS  
Bootstrap  
Javascript  
C#  
Adobe Photoshop  
Adobe XD

## WORK EXPERIENCE

### AMAZON OCTOBER 2019 - PRESENT

**Alexa Data Associate**- Data Processing

### SMILE DIRECT CLUB OCTOBER 2017 - JUNE 2019

**Setup Trainer Lead AUGUST 2018 – JUNE 2019** - Train staff on all activities related to scans of patient dental impressions, documentation, policies, and procedures. Helping people develop the skills and knowledge they need to succeed. Creating Power-Point presentations and Excel documents for training and nesting purposes. Monitoring employee productivity and providing constructive feedback and coaching.

**Setup Technician OCTOBER 2017- AUGUST 2018** - Design computer-generated teeth-straightening plans using a CAD/CAM software application. Submit teeth-straightening plans to dental and orthodontic professionals for review and approval and review feedback from dental and orthodontic professionals on plans, incorporating requests into a revised plan.

### DXC TECHNOLOGY JANUARY 2017 - OCTOBER 2017

**Technical Support Representative** - Solving issues related to Microsoft tools, networking issues, macOS, web browsers, email configurations, printer setup and troubleshooting, and issues such as access, and password reset.

### SYKES MARCH 2016 - MAY 2016

**Dispute Specialist** - Received incoming telephone calls and correspond with customers requests for merchandise, damage claims, credit and other information, delinquent accounts, incorrect billings, or unsatisfactory services.

### ALIGN TECHNOLOGY FEBRUARY 2013 - DECEMBER 2015

**Setup Technician** - Used 3D orthodontic software to design plans to dental and orthodontic professionals for review and approval. Submitting doctor's prescription form, select appropriate clinical comments in reference to the treatments.

## EDUCATION

### LATIN AMERICAN UNIVERSITY OF SCIENCE AND TECHNOLOGY (ULACIT) MAY 2018 - PRESENT

**Computer Engineer** Bachelor's Degree.

### UNIVERSIDAD CENFOTEC SEPTEMBER 2015 - DECEMBER 2017

**Web Development and Design** Associate's Degree.

### UNIVERSIDAD POLITECNICA MAY 2011 - AUGUST 2012

**Technical Support** Associate's Degree.