

ALEXANDER GOMEZ DELGADO

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Personal Website: <https://alexgomezde.github.io/website/>

Computer Engineering student with a great passion for technology, specially Front-end technologies and web design. A hardworking individual, fast learner, eager to acquire new knowledge, who is driven, and career-minded.

SKILLS

HTML
CSS
Bootstrap
Javascript
C#
Adobe Photoshop
Adobe XD

WORK EXPERIENCE

AMAZON OCTOBER 2019 - PRESENT

Alexa Data Associate- Data Processing

SMILE DIRECT CLUB OCTOBER 2017 - JUNE 2019

Setup Trainer Lead AUGUST 2018 – JUNE 2019 - Train staff on all activities related to scans of patient dental impressions, documentation, policies, and procedures. Helping people develop the skills and knowledge they need to succeed. Creating Power-Point presentations and Excel documents for training and nesting purposes. Monitoring employee productivity and providing constructive feedback and coaching.

Setup Technician OCTOBER 2017- AUGUST 2018 - Design computer-generated teeth-straightening plans using a CAD/CAM software application. Submit teeth-straightening plans to dental and orthodontic professionals for review and approval and review feedback from dental and orthodontic professionals on plans, incorporating requests into a revised plan.

DXC TECHNOLOGY JANUARY 2017 - OCTOBER 2017

Technical Support Representative - Solving issues related to Microsoft tools, networking issues, macOS, web browsers, email configurations, printer setup and troubleshooting, and issues such as access, and password reset.

SYKES MARCH 2016 - MAY 2016

Dispute Specialist - Received incoming telephone calls and correspond with customers requests for merchandise, damage claims, credit and other information, delinquent accounts, incorrect billings, or unsatisfactory services.

ALIGN TECHNOLOGY FEBRUARY 2013 - DECEMBER 2015

Setup Technician - Used 3D orthodontic software to design plans to dental and orthodontic professionals for review and approval. Submitting doctor's prescription form, select appropriate clinical comments in reference to the treatments.

EDUCATION

LATIN AMERICAN UNIVERSITY OF SCIENCE AND TECHNOLOGY

(ULACIT) MAY 2018 - PRESENT

Computer Engineer Bachelor's Degree.

UNIVERSIDAD CENFOTEC SEPTEMBER 2015 - DECEMBER 2017

Web Development and Design Associate's Degree.

UNIVERSIDAD POLITECNICA MAY 2011 - AUGUST 2012

Technical Support Associate's Degree.