

# AANA RESET TERMS & CONDITIONS

## RESET TICKETS AND TABLES OF 10

A RESET ticket includes access to all speaker sessions in the Ballroom, refreshment breaks, networking lunch and networking drinks. One delegate ticket is entry for one person only, passes cannot be shared. Organiser's reserve the right to deny entry to anyone not registered.

## PAYMENT & DISCOUNTS

The AANA member discounted registration price is only applicable if the company/s the delegate representative/s is/are members of AANA at the time of registration. Payment in full is required in full at the time of registration. If you would like to be invoiced and pay via bank transfer please contact the AANA at [reset@aana.com.au](mailto:reset@aana.com.au). Payment of invoice is due within 7 days of registration. All prices quoted are inclusive of GST. A credit card processing fee of 2% will be charged. Please note: Registrations made within 7 days of the event can only be paid via credit card.

## ORGANISER'S RIGHTS

The AANA endeavours to ensure the conference programme and speaker line-up is correct at the time of the event. The full programme will be distributed to attendees at the event. All advertised details are correct at time of publishing. Due to unforeseen circumstances the AANA reserves the right to alter the programme prior to the event without notice. We also reserve the right to cancel or postpone this event when full refunds will be issued. The AANA reserves the right to deny access to any individual that engages in or is alleged to engage in practices that are considered unprofessional and inappropriate for a business conference. We reserve the right to deny access to delegates that may affect the client / vendor ratio of attendance in favour of the interests of sponsors and commercial partners of the event. In registering for this event, delegates grant permission to the AANA to take and to have full and free use of video/photographs containing their image/likeness for promotional use. Should a delegate not agree to the above image release, they must advise [reset@aana.com.au](mailto:reset@aana.com.au).

## CANCELLATION POLICY

A substitute delegate is welcome at any time provided the request is made in writing. A full refund less a \$250 (GST inclusive) processing fee is applicable on cancellation requests made in writing within 10 days of the event date.

## PRIVACY DISCLOSURE

We take your privacy seriously. Information collected on this registration will be held in the strictest of confidence on a secure database. This information may be used in order to contact you regarding future events, product development and services offered. If you do not wish to be contacted please email [reset@aana.com.au](mailto:reset@aana.com.au).