ALEX HIGGS

EMPLOYMENT

PLANNED PARENTHOOD, Pasadena & San Gabriel Valley, Altadena, California   2011 – 2014
   IT Support Specialist

SAINT JAMES' IN THE CITY, Los Angeles, California   2007 – 2011
   Database Administrator / Administrative Assistant

Programing Languages: Java, Python, CSS, and HTML

Other Training: Introduction to Information Security Concepts; Advanced Information Security Concepts; Network Communication with TCP/IP; Using Structured Query Language Syntax; Business Programming and Software Development

Applications: SonicWall/VPN; SharePoint, site administration and server; MS Office (all versions); NextGen; Cisco Meraki; gfi languard; PRTG Network Monitor; SpiceWorks Helpdesk; Druva; Active Directory server; Exchange server; Ubiquiti mFi; Ubiquiti UniFi; VASAC; ShoreTel Director

Operating Systems: Windows (all versions), Mac (all versions), Unbunto

Servers: Windows 2008, 2012

EDUCATION & ACADEMIC HONORS

MILLS COLLEGE, Oakland, California
   Graduate Student in Interdisciplinary Computer Science, expected graduation 2017

UNIVERSITY OF CALIFORNIA, LOS ANGELES, Los Angeles, California
   Web Technology Certificate, 2015

UNIVERSITY OF CALIFORNIA, IRVINE, Irvine, California
   Bachelor of Arts, History, 2007
      ~ *Dean's List; Phi Alpha Theta History Honor Society; Golden Key Honor Society; Vice-Chair & Exofficio, Outspoken of UCI, 2003 – 2005; Volunteer, UCI LGBT Center, 2003 – 2004*

SOUTHWESTERN COLLEGE, Chula Vista, California
   Associate of Arts, Women's Studies, 2001
      ~ *Dean's List; President, Rainbow Alliance of Southwestern College, 2001 – 2002; Representative, Inter Club Council, 2000 – 2001*