

Alexandra Hipolito

Digital Business Analyst & Certified Scrum Master with over 3 years experience in building Mobile, Tablet and Web apps.

E-mail alexheepo@gmail.com

Work experience

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| Position | Associate QA Engineer |
| Dates | May 2016 - September 2016 |
| Company | Atlassian |
| Responsibilities | Run QA kickoffs, demos and blitzes for user stories
Conduct exploratory testing on JIRA Service Desk features
Facilitate product tours and demos
Testing of training material for Atlassian Summit 2016 |
| Achievements | Delivered quality to Customer Organisations feature to JIRA Service Desk, one of the most customer requested features at Atlassian (see JIRA ticket JSD-270). |
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| Position | Technical Business Analyst & Scrum Master |
| Dates | February 2013 – April 2016 |
| Company | Commonwealth Bank of Australia |
| Responsibilities | Elicit and analyse app/system requirements and business rules
User story mapping, writing and acceptance criteria
Stakeholder engagement
Facilitate sprint ceremonies e.g. Inception, Planning, Backlog Refinement
Advocate for continuous improvement and agile methods within the team |
| Achievements | Delivered core Payments iOS and Android solution and API updates to CommBank app for Tablet and CommBank app in 8 months in 2015
Delivered updates to Debit Cards API to CommBank app in 3 months in 2016
Delivered NetCode Push Notifications as a Product Owner for 3 months in 2014 |

Education & training

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| Certification | Front-End Web Development Certificate |
| Organisation | Free Code Camp |
| Dates | January 2016 - present |
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| Certification | Certified ScrumMaster |
| Organisation | Scrum Alliance (via AxisAgile) |
| Dates | July 2015 |
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| Degree | Bachelor of Information Technology (Co-Op Scholarship) |
| University | University of Technology, Sydney |
| Dates | 2010 - 2012 |