

Alexandra Hipolito

Digital Business Analyst & Certified Scrum Master with over 3 years experience in building Mobile, Tablet and Web apps.

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Work experience

Position **Associate QA Engineer**
Dates May 2016 - September 2016
Company Atlassian
Responsibilities Run QA kickoffs, demos and blitzes for user stories
Conduct exploratory testing on JIRA Service Desk features
Facilitate product tours and demos
Testing of training material for Atlassian Summit 2016
Achievements Delivered quality to Customer Organisations feature to JIRA Service Desk, one of the most customer requested features at Atlassian (see JIRA ticket [JSD-270](#)).

Position **Technical Business Analyst & Scrum Master**
Dates February 2013 – April 2016
Company Commonwealth Bank of Australia
Responsibilities Elicit and analyse app/system requirements and business rules
User story mapping, writing and acceptance criteria
Stakeholder engagement
Facilitate sprint ceremonies e.g. Inception, Planning, Backlog Refinement
Advocate for continuous improvement and agile methods within the team
Achievements Delivered core Payments iOS and Android solution and API updates to CommBank app for Tablet and CommBank app in 8 months in 2015
Delivered updates to Debit Cards API to CommBank app in 3 months in 2016
Delivered NetCode Push Notifications as a Product Owner for 3 months in 2014

Education & training

Certification **Front-End Web Development Certificate**
Organisation Free Code Camp
Dates January 2016 - present

Certification **Certified ScrumMaster**
Organisation Scrum Alliance (via AxisAgile)
Date July 2015

Certification **Foundations of Business Analysis**
Organisation TwentyEighty Strategy Execution (Formerly ESI International and IPS Learning)
Date July 2013

Degree **Bachelor of Information Technology (Co-Op Scholarship)**
University University of Technology, Sydney
Dates 2010 - 2012