Alexandra Hipolito

alexheepo@gmail.com
https://alexhippo.github.io

Freelance Web Developer & Digital Content Creator with over 3 years of IT industry experience.

EXPERIENCE

Self-Employed, Sydney — *Freelance Web Developer & Digital Content Creator*

March 2017 - Present

Front end web design and development, technical writing, Wordpress development.

Atlassian, Sydney — *Associate QA Engineer*

May 2016 - September 2016

Contributed to software quality processes within the Confluence Integration, Customer Organisations, and Approvals features of JIRA Service Desk through QA Kickoffs, Demos, Blitz testing, Product Tours and manual testing.

Commonwealth Bank of Australia, Sydney — *Technical Business Analyst & Scrum Master*

February 2013 – April 2016

Led the problem & solution definition, analysis, and agile delivery of Payments, Cards and Account details features of the CommBank app and CommBank app for Tablet. Responsible for turning high level customer requirements into user stories, product discovery, feature inception, sprint planning, backlog refinement and advocating for Agile and Continuous Improvement.

EDUCATION & TRAINING

Free Code Camp, Online — *Front End Web Development Certificate*

January 2016 - January 2017

Scrum Alliance (via AxisAgile), Sydney — *Certified ScrumMaster*

July 2015

TwentyEighty Strategy Execution (Formerly ESI International and IPS Learning), Sydney — *Foundations of Business Analysis*

July 2013

University of Technology, Sydney — *Bachelor of Information Technology (Co-Op Scholarship)*

February 2010 - December 2012

SKILLS

Javascript, HTML & CSS

Wordpress theme development & customisation

Technical Writing

Video editing

CAREER HIGHLIGHTS

Delivering in 8 months Pay to New BSB, Pay to Address Book, Pay to BPAY and Scheduled Payments API features for CommBank app and CommBank app for Tablet.

Contribution to testing of Customer Organisations to Service Desk Cloud, **Atlassian's most requested feature** (with over 1300 watchers on JIRA ticket JSD-270).