

Alexandra Hipolito

Digital Business Analyst & Certified Scrum Master with over 3 years experience in building Mobile, Tablet and Web apps.

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<https://alexhippo.github.io>

EXPERIENCE

Atlassian, Sydney — Associate QA Engineer

May 2016 - September 2016

Contributed to software quality processes within the Confluence Integration, Customer Organisations, and Approvals features of JIRA Service Desk through QA Kickoffs, Demos, Blitz testing, Product Tours and manual testing.

Commonwealth Bank of Australia, Sydney — Technical Business Analyst & Scrum Master

February 2013 – April 2016

Led the analysis and agile delivery of Payments, Cards and Account details features of the CommBank app and CommBank app for Tablet. Responsible for user story writing and mapping, facilitation of Inception, Feature Kickoffs, Planning, Backlog Refinement, Retrospective workshops and advocating for Agile and Continuous Improvement.

EDUCATION & TRAINING

Free Code Camp, Online — Front End Web Development Certificate

January 2016 - January 2017

Scrum Alliance (via AxisAgile), Sydney — Certified ScrumMaster

July 2015

TwentyEighty Strategy Execution (Formerly ESI International and IPS Learning), Sydney — Foundations of Business Analysis

July 2013

University of Technology, Sydney — Bachelor of Information Technology (Co-Op Scholarship)

February 2010 - December 2012

SKILLS

Elicitation & Analysis
Working with Scrum/Kanban
Stakeholder Management
Javascript, HTML, CSS

CAREER HIGHLIGHTS

Delivering in 8 months Pay to New BSB, Pay to Address Book, Pay to BPAY and Scheduled Payments API features for CommBank app and CommBank app for Tablet.

Contribution to testing of Customer Organisations to Service Desk Cloud, **Atlassian's most requested feature** (with over 1300 watchers on JIRA ticket [JSD-270](#)).