

PROFESSIONAL SUMMARY

Aspiring software engineer with 5 years of experience in problem-solving and delivering results. Known for strong attention to detail and dedication to driving business success. Able to analyze complex problems and develop innovative solutions. Seeking an opportunity to leverage my skills and contribute to the success of a dynamic software engineering team.

EDUCATION

DEC, 2022

Bachelor’s degree in Computer Engineering Technology, University of Houston, Houston, TX

Courses: Computer Networks, Linear System Analysis, Microprocessor Architecture, Discrete Mathematics

EMPLOYMENT HISTORY

Back-End Development Student, Houston, TX

Currently studying Back-End Development part time.

Meta Back-End Development Course

- Develop and maintain secure and scalable back-end applications using modern technologies and best practices, ensuring high performance and reliability.
- Utilize knowledge gained from the Meta Back-End Development Course to actively contribute to the development of back-end solutions

JAN, 2022 – SEP, 2023

Shift Supervisor, Starbucks, Houston, TX

- Identify and implement process improvements to increase efficiency and productivity
- Ensure compliance with all company policies and procedures, including health and safety regulations
- Develop and implement training programs for new employees to ensure consistent and high-quality service delivery

APR, 2018 – JUL, 2021

Customer Support Intern, Service Corporation International, Houston, TX

- Managed customer accounts through phone calls and email, providing quality service in order to acquire customer satisfaction.
- Assist in enhancing the customer support procedures and workflows to optimize efficiency and improve customer satisfaction.
- Collaborate with team members to develop and implement strategies for improving customer support response time and resolution rate.

AUG, 2015 – AUG, 2016

Risk Management/Accounting Intern, Plains All American Pipeline, Houston, TX

- Managed detailed records and generated reports for Crude Oil and Natural Gas accounts.
- Stipulated financial help that projected to save over 200 million dollars for the company.
- Analyze financial data and provide recommendations for risk mitigation strategies to optimize company's financial performance.
- Assist in identifying potential risks and vulnerabilities in the company's business operations and financial accounts to ensure compliance with industry standards and regulations.

SKILLS

Python	C++
HTML	CSS
JavaScript	PHP
MATLAB	React
MySQL	Linux

LANGUAGES

English ●●●●●	Spanish ●●●●●
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LINKS

[LinkedIn](#)