



Jan 16, 2024

Alexia Monize

has successfully completed

Contact Center AI: Conversational Design
Fundamentals

an online non-credit course authorized by Google Cloud and offered through Coursera

Google Cloud Training

COURSE
CERTIFICATE



Verify at:

<https://coursera.org/verify/M46P6RBBZNXXG>

Coursera has confirmed the identity of this individual and
their participation in the course.