

Alex Ingrams – Curriculum Vitae

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Leiden University
Institute of Public Administration
Turfmarkt 99
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Professional Appointments

Assistant Professor Institute of Public Administration, Leiden University	From March 2020
Assistant Professor Tilburg Institute of Governance, Tilburg University	January 2017 – February 2020
Senior Associate Researcher E-Governance Institute, Rutgers University-Newark, School of Public Affairs and Administration	September 2015 – December 2016

Educational Background

PhD in Public Administration Rutgers University-Newark, School of Public Affairs and Administration, United States Dissertation: Open Government Performance: An Analytic Framework for Organizational Design Committee: Suzanne J. Piotrowski (Chair), Marc Holzer, Albert Meijer, and Yahong Zhang.	May 2017
MPP (Masters in Public Policy) American University, School of Public Affairs, Washington DC, United States	December 2012
BA in Middle East Studies University of Cambridge, Clare College, United Kingdom	June 2005

Academic publications

1. Books

Under-contract

Piotrowski, Suzanne, Daniel Berliner, and Alex Ingrams *The Power of Partnership in Open Government? Multistakeholder Governance Reform and the Open Government Partnership* under contract with MIT Press Information Policy Series, expected publication late 2021

2. Journal Articles

Berliner, D., Ingrams, A., & Piotrowski, S. J. (forthcoming). Process effects of multistakeholder institutions: Theory and evidence from the Open Government Partnership. *Regulation & Governance*, in press.

Ingrams, A. (forthcoming). A machine learning approach to open public comments for policymaking. *Information Polity*, in press.

Kaufmann, W., Ingrams, A., & Jacobs, D. (forthcoming). Being Consistent Matters: Experimental Evidence on the Effect of Rule Consistency on Citizen Red Tape. *The American Review of Public Administration*, in press.

Schmidhuber, L., Ingrams, A., & Hilgers, D. (forthcoming). Government Openness and Public Trust: The Mediating Role of Democratic Capacity. *Public Administration Review*, in press

Ingrams, A., Piotrowski, S. P., and Berliner, D. (2020). Learning from Our Mistakes: Public Management Reform and the Hope of Open Government. *Perspectives on Public Management and Governance*. DOI: <https://doi.org/10.1093/ppmgov/gvaa001>

Ingrams, A., Kaufmann, W., and Jacobs, D. (2020). Testing the open government recipe: are vision and voice good governance ingredients?. *Journal of Behavioral Public Administration*, 3(1). DOI: <https://doi.org/10.30636/jbpa.31.114>.

Ingrams, A. (2020). Administrative Reform and the Quest for Openness: A Popperian Review of Open Government. *Administration & Society*, 52(2), 319-340. DOI: <https://doi.org/10.1177/0095399719875460>

Ingrams, A., & Schachter, H. L. (2019). E-participation opportunities and the ambiguous role of corruption: A model of municipal responsiveness to sociopolitical factors. *Public Administration Review*, 79(4), 601-611. DOI: <https://doi.org/10.1111/puar.13049>

de Geus, C. J., Ingrams, A., Tummers, L., & Pandey, S. K. (2020). Organizational Citizenship Behavior in the Public Sector: A Systematic Literature Review and Future Research Agenda. *Public Administration Review*, 80(2), 259-270. DOI: <https://doi.org/10.1111/puar.13141>

Ingrams, A. (2019). Big Data and Dahl's challenge of democratic governance. *Review of Policy Research*, 36(3), 357-377. DOI: <https://doi.org/10.1111/ropr.12331>

Ingrams, A. (2019). Organizational design in open government: Two cases from the United Kingdom and the United States. *Public Performance and Management Review*, DOI: <https://doi.org/10.1080/15309576.2018.1562947>.

Berliner, D., Ingrams, A., & Piotrowski, S. J. (2019). The future of FOIA in an open Government world: Implications of the open government agenda for freedom of information policy and implementation. *Villanova Law Review*, 63(5), 867.

Ingrams, A. (2018). Public values in the age of Big Data: A public information perspective. *Policy and Internet*, DOI: <https://doi.org/10.1002/poi3.193>.

Ingrams, A., Manoharan, A., Schmidhuber, L., & Holzer, M. (2018). Stages and determinants of e-government development: a twelve-year longitudinal study of global cities. *International Public Management Journal*, DOI: <https://doi.org/10.1080/10967494.2018.1467987>

Ingrams, A. (2018). Democratic transition and transparency reform: An fsQCA analysis of access to information laws in twenty-three countries. *Government Information Quarterly*, 35(3), 428-436.

Ingrams, A. (2018). Organizational citizenship behavior in the public and private sectors: A multilevel test of public service motivation and traditional antecedents. *Review of Public Personnel Administration*, DOI: <https://doi.org/10.1177/0734371X18800372>

Piotrowski, S., Rosenbloom, D. H., Kang, S., & Ingrams, A. (2018). Levels of value integration in federal agencies' mission and value statements: Is open government a performance target of US federal agencies?. *Public Administration Review*, 78(5), 705-716.

Manoharan, A. P., & Ingrams, A. (2018). Conceptualizing e-government from local government perspectives. *State and Local Government Review*, 50(1), 56-66.

Ingrams, A. (2018). Transparency for results: Testing a model of performance management in open government initiatives. *International journal of public administration*, 41(13), 1033-1046.

Ingrams, A. (2017). The transparency performance puzzle: A fuzzy set qualitative comparative analysis of policy failure in open government initiatives. *Information Polity*, 22(1), 25-39

Ingrams, A. (2017). The legal-normative conditions of police transparency: A configurational approach to open data adoption using qualitative comparative analysis. *Public Administration*, 95(2), 527-545.

Ingrams, A. (2017). Managing governance complexity and knowledge networks in transparency initiatives: the case of police open data. *Local Government Studies*, 43(3), 364-387.

Ingrams, A. (2017). Connective action and the echo chamber of ideology: Testing a model of social media use and attitudes toward the role of government. *Journal of Information Technology & Politics*, 14(1), 1-15.

Lourenço, R. P., Piotrowski, S., & Ingrams, A. (2017). Open data driven public accountability. *Transforming Government: People, Process and Policy*, 11(1), 42-57.

Ingrams, A. (2016). Assessing open government performance through three public administration perspectives: efficiency, democratic responsiveness, and legal-rational process. *Chinese Public Administration Review*, 7(1), 110-145.

Ingrams, A. & Holzer, M. (2016): The educational and professional goals of international students in public service degrees. *International Journal of Public Administration*, 39(14), 1134-1147.

Ingrams, A. (2015): Mobile phones, smartphones, and the transformation of civic behavior through mobile information and connectivity. *Government Information Quarterly*, 32(4), 506-515.

3. Book Chapters

Ingrams, A. (2018) M-Government. In Holzer, M., Melitski, J., and Manoharan, A. (Eds). *E-Government and Information Technology Management: Concepts and Best Practices*. Irvine: CA: Melvin and Leigh, Irvine.

Ingrams, A. & Melitski, J. (2018) Big Data and open government. In Holzer, M., Melitski, J., and Manoharan, A. (Eds). *E-Government and Information Technology Management: Concepts and Best Practices*. Irvine: CA: Melvin and Leigh, Irvine.

Ingrams A. (2016) An Analytic Framework for Open Government Policy Design Processes. In: Scholl H. et al. (Eds) *Electronic Government. EGOVIS 2016. Lecture Notes in Computer Science*, vol 9820. Cham: Springer.

Lourenço, R. P., Piotrowski, S., & Ingrams, A. (2015). Public Accountability ICT Support: A Detailed Account of Public Accountability Process and Tasks. *Electronic Government* (pp. 105-117). Springer International Publishing.

Madland, D., Walters, K., & Ingrams, A. (2014) Inclusive Capitalism and Poverty Alleviation. In Farmbry, K. (Ed) *The War on Poverty: A Retrospective*. New York, NY: Rowman and Littlefield.

3. Book reviews

Ingrams, A. (2016, September 13). Varieties of Open Governance: How Openness Projects Organize and Make Decisions [Review of the book *Wikipedia and the Politics of Openness*, by N. Tkacz]. *Public Administration Review*, 76(6), 982-985.

Piotrowski, S. and Ingrams, A. (2016, February 1). Linking Corruption with Institutional Failure, Terrorism, and Religious Extremism [Review of the book *Thieves of State: Why Corruption Threatens Global Security*, by S. Chayes]. *Public Administration Review*, 76(2), 360–363.

4. Other Publications

Ingrams, A. (2017). Bureaucratic Reform. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Ingrams, A. (2017). Integrating Values in the Public Sector. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Ingrams, A. (2016). Transparency. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Holzer, M., Hoontis, P., and Ingrams, A. (2014) *Teaching Resources Guide for Public Affairs and Administration*. National Association of School of Public Affairs and Administration (NASPAA). Washington, DC.

Grants, Awards & Honors

Poster prize for open government and good governance, Tilburg Law School (€5,000)	2019
Experimental studies grant, Transparency and Governance Center (€750)	2019

Stimulus funds for big data research, Tilburg Law School (€20,000)	2017/2018
Laverne Burchfield Award for best book review, The American Society for Public Administration (ASPA)	2017
2 nd Place in Policy Challenge USA, North East competition	2015
2 nd Place in Policy Challenge USA, North East competition	2014
Merit Scholarship for MPA study, American University, Washington, DC. United States	2011
Clare College Award for Outstanding Contribution to College Life, Clare College University of Cambridge, UK	2005

Participation in Research Projects

<i>Associate Researcher, Survey of E-Governance Worldwide</i>	Fall 2015
E-Governance Institute, Rutgers University-Newark, School of Public Affairs and Administration	

Conference Participation

<u>Program committee member</u> <i>Digital Governance Society Conference</i> TRACK 8: Collaborative Intelligence: Humans, Crowds, and Machines Omaha, Nebraska	June 2021
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<u>Panel Moderator</u> <i>Global Conference on Transparency Research</i> Conceptualizations of Transparency Getulio Vargas Foundation, Rio de Janeiro, Brazil	June 2019
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<u>Panel Chair</u> <i>Public Management Research Conference</i> Brexit: A discussion on the results of the referendum PMRC, Aarhus University, Aarhus, Denmark	June 2016
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<u>Panel Chair</u> <i>International Research Society for Public Management Conference, Open Panel</i> IRSPM, University of Birmingham, Birmingham, United Kingdom	March 2015
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Conference papers

<i>An algorithmic approach to public comments for policymaking</i> Law and Society Conference, 2020 Radboud University, Netherlands	January 2020
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<i>An algorithmic approach to public comments for policymaking</i> Netherlands Institute of Governance 2019 University of Amsterdam, Netherlands	November 2019
<i>Testing the Open Government Recipe: Are Vision and Voice Good Governance Ingredients?</i> Global Conference on Transparency Research Getulio Vargas Foundation, Rio de Janeiro, Brazil	June 2019
<i>Preparing Public Administrators to Govern Responsibly Using Technology</i> Global Conference on Transparency Research Getulio Vargas Foundation, Rio de Janeiro, Brazil	June 2019
<i>Learning from our Mistakes: The post-NPM Reform Conundrum and the Hope of Open Government</i> Global Conference on Transparency Research Getulio Vargas Foundation, Rio de Janeiro, Brazil	June 2019
<i>Big data and the dilemmas of democratic governance</i> International Research Society for Public Management Conference (IRSPM) University of Edinburgh, United Kingdom	April 2018
<i>Reducing the Burden: The Effects of Rationale and Process Transparency on Perceived Red Tape</i> International Research Society for Public Management Conference (IRSPM) University of Edinburgh, United Kingdom	April 2018
<i>Big data and the dilemmas of democratic governance</i> National Institutes of Government (NIG) Maastricht University	November 2017
<i>Open government as good and bad governance: A contingency approach towards accountability and blame avoidance</i> European group for Public Administration (EGPA) Utrecht University, Utrecht, The Netherlands.	August 2017
<i>Why do governments in democratic transition adopt right to information laws?</i> Global Conference on Transparency Research University of Limerick, Limerick, Ireland	June 2017
<i>An Analytic Framework for Open Government Policy Design Processes</i> International IFIP EGOV Conference United Nations University and University of Minho, Guimarães, Portugal.	September 2016
<i>The openness puzzle: a fuzzy set qualitative comparative analysis of organizational design in open government initiatives</i> European group for Public Administration (EGPA) Utrecht University, Utrecht, The Netherlands.	August 2016

<i>E-participation development and democratic responsiveness: A three-year evaluation of municipal websites in South Africa</i> (with Hindy Schachter) American Society for Public Administration (ASPA) Seattle, WA, United States.	March 2016
<i>Measuring Open Government Performance</i> Global Conference on Transparency Research Università della Svizzera italiana, Lugano, Switzerland	June 2015
<i>Public Accountability ICT Support: A Detailed Account of Public Accountability Process and Tasks</i> (with Rui Lourenço Pedro and Suzanne Piotrowski) International IFIP EGOV Conference Thessaloniki, Greece	August 2015
<i>The Influence of Social Media on Attitudes Toward the Role of the Government</i> American Society for Public Administration (ASPA) Chicago, United States	April 2015
<i>The Use of Mobile Phones for Civic Engagement in South Africa</i> International Research Society for Public Management Conference (IRSPM) University of Birmingham, Birmingham, United Kingdom	March 2015
<i>The Experience of International Graduate Students in Programs of Public Service</i> National Association of Schools of Public Affairs (NASPAA) Albuquerque, New Mexico, United States	November 2014

Teaching Experience

<i>Data Science: Governance and policy making</i> Tilburg University – School of Humanities and Digital Sciences MA Data Science: Business and Governance	2017, 2018, 2019
<i>Media, ICT, and Policy</i> Tilburg University – School of Law BA Public Governance	2017, 2018, 2019
<i>Governance Clinic</i> Tilburg University – School of Law MA Public Governance	2019
<i>Technology and Public Service</i> Rutgers University – Newark, School of Public Affairs and Administration BA level (online course)	Spring 2016
<i>Technology and Public Administration</i> Rutgers University – Newark, School of Public Affairs and Administration MPA level (online course)	Fall 2015

Managing Public Organizations

Spring 2015

Rutgers University – Newark, School of Public Affairs and Administration
MPA level

Global Cities and Urban Planning

Fall 2014

Rutgers University – Newark, School of Public Affairs and Administration
Undergraduate level (online course)

Languages & Computing Skills

Languages: English (native), French, Arabic.
MS Office Applications, Stata, R, Qualtrix, NVivo

Professional Experience

Policy Coordinator

December 2010 – December 2012

American Psychological Association (Division 9, SPSSI), Washington, DC, United States

Administrative Assistant

March 2009 – July 2010

American Psychological Association (Division 9, SPSSI), Washington, DC, United States

Researcher

July 2006 – June 2007

Saxton Bampfylde (Executive Search), London, United Kingdom

Researcher

August 2007 – August 2008

Hannover Communications (Public Affairs), London, United Kingdom