

Description	System Location	Heuristics Violated	Severity
A universal standard in systems is the "cmd + z" shortcut to undo which works in coursera. However, another standard is the "cmd + y" shortcut to redo. This shortcut does not work and instead opens your browser history in another tab. There are no visible buttons to perform the same actions so the user is required to know the shortcut to perform this operation. It is important to give the user to possible to undo and redo as many make mistakes and use trial and error to achieve their goals.	Create a new thread modal window	3: User control and freedom 4: Consistency and standards 6: Recognition rather than recall 7: Flexibility and efficiency of use	3
The user is given the option to cancel their post by clicking a button which is great. But this creates the possibility of the user cancelling by accident. A prompt should inform that they will lose all their progress if they click that button and ask them to confirm.	Create a new thread modal window	5: Error prevention	3
When clicking the "mark as highlighted" quick-fly option, a pop-up warns the user what will happen. However, a glitch hides the "cancel" and "mark" buttons by default. They only appear when the user hovers over	Mark as highlighted pop-up	1: Visibility of system status 8: Aesthetic and minimalist design	3
While the feature to insert pictures in your post works fine, there is no indication that there is a maximum file size. For example, if I try to upload an image of 10mb, the loading wheel appears for a couple seconds, disappears, and no other feedback is shown.	Create a new thread modal window	1: Visibility of system status 5: Error prevention 9: Help users recognize, diagnose, and recover from errors	3
Even though I entered the "create a new thread" modal window for the "week 6" discussion forum, I am still prompted with a dropdown to select which forum I want this post to be in. There is no use for this and adds useless information for the user, which may confuse	Create a new thread modal window	8: Aesthetic and minimalist design	2
In many text editors, there is a keyboard shortcut to quickly activate the underline, italic, and bold formatting. In Coursera's text editor, the bold and italic keyboard shortcut works, but the underline one does not. When the user clicks cmd+u, nothing happens. This slows down the user when entering text.	Create a new thread modal window	4: Consistency and standards 7: Flexibility and efficiency of use	2
The subscribe button does not indicate what will happen when the user clicks it until he has. Subscribe is used differently across platforms. For example, on Youtube, when you subscribe to a channel, it appears in a curated playlist, but you do not get an email to notify you of new videos. However, a lot of blogs offer a	Discussion Forums home page	10: Help and documentation	2
When hovering the upvote feature of a post the "svgupvote" tooltip appears instead of telling the user what the button does. I can assume that this is the title of the image and not a real tooltip, but this might confuse a beginner user. Additionally the upvote feature is not vastly used and no information is given about what this feature does.	Discussion Forums home page	2: Match between system and the real world 10: Help and documentation	2
When searching for a discussion post, there is no feedback that the search is happening until the user is done. There should be dynamic search like in Google where top results are shown to the user for convenience. Also, there is an overlap on the right side that is distracting to look at.	Discussion Forums home page	1: Visibility of system status 8: Aesthetic and minimalist design	2
Below the post, there is a section that will contain the replies, but it is empty at the moment. Therefore, it is just adding information to the page that adds no value to the user. This should just be shown if there are replies.	Discussion Forums home page	8: Aesthetic and minimalist design	1
In the quick-fly options of a post, there is an option called "link to post". When you click on it, it provides you with a link to use to share the post. The name of that modal is also called "Share post". Therefore, "Link to post" is not a descriptive name for this feature.	Quick-fly of post	2: Match between system and the real world 4: Consistency and standards	1
Many text editors allow for markdown formatting. Coursera's editor seems to allow certain features but not all. For example, you can use the bullet list and numbered list shortcut (* + " "), but the bold shortcut (** txt **) does not work.	Create a new thread modal window	4: Consistency and standards 7: Flexibility and efficiency of use	1
When clicking the code button in the text editor, the cursor is moved to the top right corner and the dropdown list is overlapping and in the wrong location.	Create a new thread modal window	8: Aesthetic and minimalist design	1
When you create a link, the unlink button becomes active. However, when you click it, it remains active and no feedback is given when pressed again.	Create a new thread modal window	1: Visibility of system status	1