

RÍO SECRETO®

NATURE RESERVE

Safe
travels

approved by



RIVIERA MAYA - MÉXICO

Río Secreto is a 100% nature reserve.

It is part of the second largest underground river system in the **Yucatan peninsula**. A place where the visitor will experience **a unique journey into the center of Mother Earth**.

RS





COMPETITIVE ADVANTAGE



5 minutes away
from Playa del Carmen.

100% natural.

Includes equipment,
food and drinks.

Small, private and/
or family groups.

Family
activities.

Open daily.

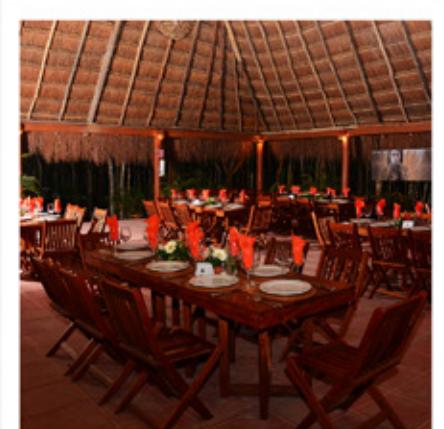
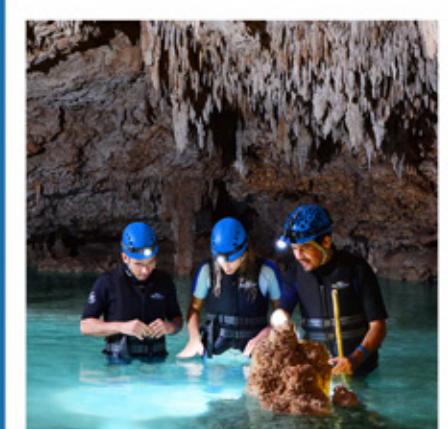
Tours every hour.

Unique experience.





COMPETITIVE ADVANTAGE



Small groups.

Personalized service (babysitter service under reservation, with extra charge).

Specialized guides.

Three languages, daily guaranteed.

Specialized quality equipment

and adaptable infrastructure for special events.

Activity for all physical conditions.

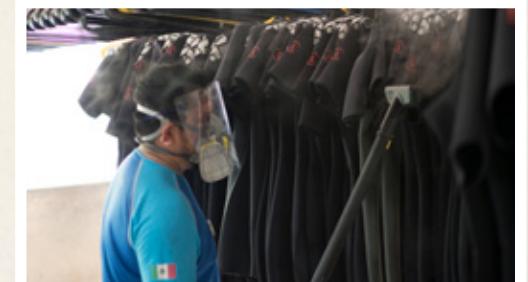


Security measures and hygiene; COVID-19

Quality and safety is priority for the Río Secreto family. We have strengthened our health and hygiene procedures, attending on the norms and suggestions of the World Health Organization and the guidelines of the authorities, taking care of every detail to offer safety to each of our visitors and collaborators.



These safety and hygiene practices are identified as “Protect to Preserve”, and are implemented before the first contact with our visitors, while guaranteeing their safety and that of our collaborators.





Security measures and hygiene; COVID-19

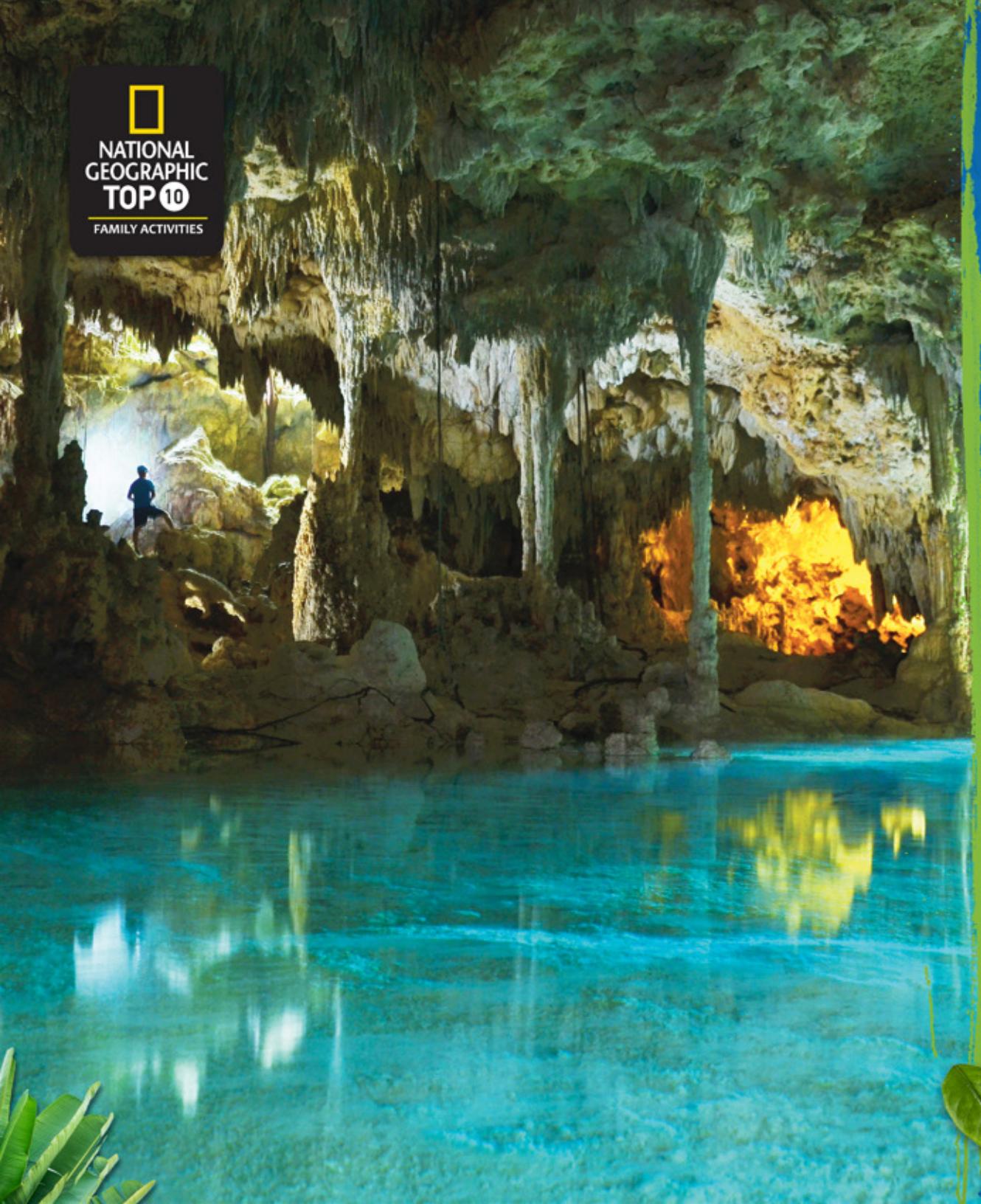
Río Secreto, committed to the health and well-being of each of our visitors, now and always, permanently implement the following safety and health measures:



- 1 | All the staff is submitted to COVID-19 test to guarantee their integrity and our clients.
- 2 | We operate under private groups for our visitors. In this way we offer you a personalized service that in turn helps us to maintain sanitation and hygiene measures among all our visitors and staff.
- 3 | All the staff, have as a priority to use mouth covers and gloves at all times.
- 4 | All our visitors will have the temperature with infrared thermometers before enter our facilities.
- 5 | Frequent cleaning and disinfection of our facilities.
- 6 | All our areas of stay have antibacterial gel available to each of our visitors.
- 7 | Our transportation units are completely sanitized and disinfected before and after the transportation of each group.
- 8 | The schedules and routes were adapted, in order that no group within the cave or in the facilities have interaction or contact with another group of visitors.
- 9 | All the equipment used to carry out the activities of our tours are sanitized and disinfected like: helmets, wetsuits, vests, shoes, bicycles, gloves and the rest of the outfit every time you finish to use by a visitor.
- 10 | All our water tanks have chlorine residual from 0.2 to 1.5 ppm.
- 11 | Food and drinks are served individually to each of our visitors, all under the hygiene standards of the Mexican Standard NMXF-605-NORMEX-2018 of the hygiene management program of food "Distintivo H".
- 12 | A distance of two meters is taken between each table to keep the distance between each of our visitors.



NATIONAL
GEOGRAPHIC
TOP 10
FAMILY ACTIVITIES



RÍO SECRETO®

A journey through a
crystal clear museum.

Its formations tell the geological
history of the **Earth**. Not a doubt, a
lifechanging experience.

RS



Includes:

Access to the Nature Reserve.
Small or private groups.
(MAX) per guide.
Lockers.
Specialized guide.
Neoprene suit (WETSUIT)
and life jacket.
Safety helmet with lamp.
Towels.
Food and Drinks

Duration:

Approximately
3.5 hours.

Minimum age:

4 years.

 *Kids from 4 to 12 years old.

Recommendations:

Swimsuit / comfortable clothes / shoes for water. Credit cards or cash for souvenirs, photography service and tips (not included).



Price:

Adults 79 USD / Kids 39.5 USD.



RÍO SECRETO® *PLUS*

A unique experience of adventure and connection with nature.

You will enjoy a bicycle ride through natural trails, just to later descend to the **Xibalba** (mayan underworld). You will also experience a multimedia tour through our **Dry Cave**, where your senses will discover the man-cave relationship through the years.

RS



Rappel





Río Subterráneo Underground River



Recorrido multimedia Multimedia tour.



Includes:

- A Access to the Nature Reserve.
- Small or private groups. (max) per guide.
- Lockers.
- Specialized guide.
- Neoprene suit (wetsuit) and life jacket.
- Safety helmet with lamp.
- Rappel.
- Multimedia tour.
- Bicycle.
- Towels.
- Food and Drinks.



Duration:

Approximately

6.5 hours.

Minimun age:

7 years.

*Kids from 7 to 12 years old.

Recommendations:

Swimsuit / comfortable clothes / Water shoes. Credit cards or cash for souvenirs, photography service and tips (not included).

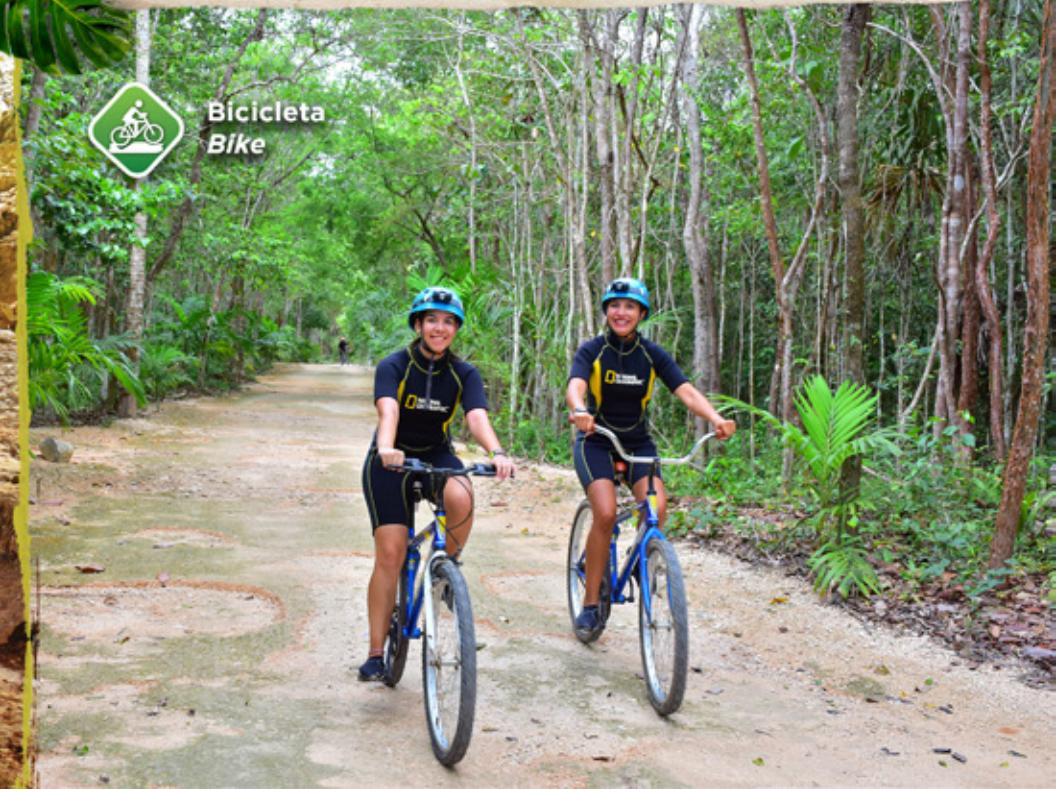


Price:

Adults 99 USD / Kids 49.5 USD.

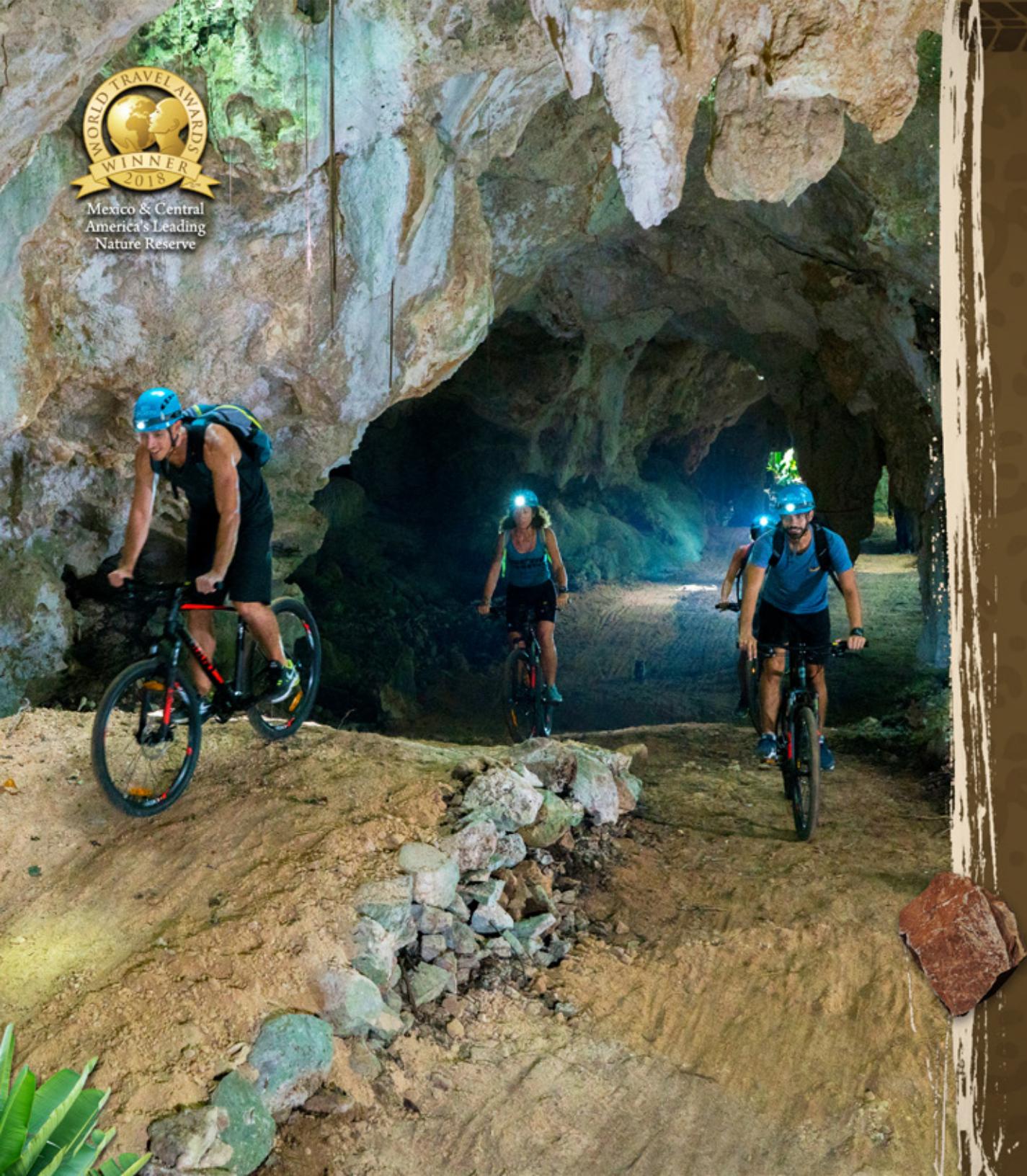


Bicicleta
Bike





Mexico & Central
America's Leading
Nature Reserve



RÍO SECRETO® WIL

A gift from nature that takes us to an underground world of incredible dimensions.

During thousands of years, it has been silent, only to surprise the **fortunate adventurers**, in look for a **unique life experience**, in touch with silence and surrounded by the sound of nature.

RS



INCLUDES

- Specialized guide.
- Personal photographer.
- Mountain bike.
- Wetsuit and life jacket.
- Safety helmet and lamp.
- Lockers.
- Snorkel equipment.
- Water shoes.
- Towels.
- Continental breakfast.
- Lunch box during the tour.
- Food and drinks at the end of the tour.

Duration:

Aproximately
 8 hours.

Minimun age:

13 years.

*Only adults.

Recomendations

Bring comfortable clothing / swimsuit / backpack / biodegradable mosquito repellent / change of dry clothes / closed shoes and / or water shoes. Bring credit cards or money for the purchase of souvenir and for the tip (not included).



Price:

Adults 119 USD.





Discover two gems of the Riviera Maya, in one day.

Let your imagination travel to the ancient mayan city of **Tulum**. Then, visit **Río Secreto Nature Reserve**, a unique journey to the **Xibalba** (mayan underworld).

RS





Includes:

- Transportation service with A / C.
- Train service. (parking to the archaeological site).
- Entrance to archaeological site Tulum.
- Free time (1hr).
- Refreshment.
- Guide specialized in Mayan culture, archeology and caves.
- Umbrella.
- Entrance to the Rio Secreto nature reserve.
- Neoprene suit.(WETSUIT)
- Lockers.
- Towels.
- Helmet with lamp.
- Food and Drinks.



Precio:

Adults 129 USD / Kids 64.5 USD.

Duration:

Approximately.



8 hours.

Minimum age:

4 years

• *Kids from 4 to 12 years old.

Recommendations:

Swimsuit / comfortable clothes / cap or hat / sunglasses / biodegradable sunscreen / water shoes. Credit cards or cash for souvenirs, photography service and tips (not included)





NATIONAL
GEOGRAPHIC

MISTERIOS
DEL INFRAMUNDO

TECNOLOGÍA DESCIENDRÁ EL PASADO



PRIVILEGE
by RÍO SECRETO®

The most complete and exclusive
tour of the mexican Caribbean.

A private tour, handmade for each visitor. Beyond its natural beauty and splendid stethics, it is an experience for each of our senses. A one in a life time memory.



Includes:

- Entrance to nature reserve.
- Specialized guide.
- Personal photographer.
- Wetsuit and life jacket.
- Water shoes.
- Helmet with lamp.
- Lockers.
- Towel.
- Snacks during the tour.
- Food and Drinks.



Duration:

Approximately.



4 hours.

However, there isn't a specific time because each visitor decides how long they want to stay.

Minimum age:

8 years.



* Kids: 8 to 12 years.

Recommendations:

Swimsuit / comfortable clothes.
Credit cards or cash for souvenirs,
photography service and tips
(not included).



Precio:

(1 person) Adults 389 USD / kids 194 USD
(2 - 4 people) Adults 289 USD c/u / Kids 144 USD



RÍO SECRETO®

- Reserva Natural -



Río Secreto

- Restricciones -



Please arrive 30 minutes earlier to complete check-in and avoid delays. | Only 5 min. from Playa del Carmen.