ALEXIS ANG

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WORK EXPERIENCE

Crumbs and Whiskers   **July 2022 — Present**
Store Host
- Memorize the information of 30+ cats at a time to converse with guests about the various cats they interact with and match cats to the life-styles and personalities of potential adopters
- Monitor cat health by ensuring that cats are eating regularly, administered medications, and behaving normally
- Ensure the normal operation of the store by performing regular cleaning tasks and selling food and merchandise

Oppenheimer Investigations Group LLP   **October 2020 — July 2022**
Writer and Editor
- Communicated with diverse clients to ensure their comfort and accuracy in their personal statements during investigative interviews
- Collaborated with attorneys, interns, and other staff to improve upon the quality of their written work and to create accurate and objective representations of a client's experience
- Drafted, wrote, and edited summaries of interviews in a clear and well-organized fashion to create investigative reports for impartial workplace and school investigations

UC Davis Stores, The Market   **February 2018 — September 2020**
Retail Cashier
- Acted as a representative for UC Davis Stores in customer-facing situations across multiple locations on campus and maintained a welcoming atmosphere in the stores
- Maintained the cleanliness of the stores and the sanitation of food service equipment on an hourly basis

SKILLS & TOOLS

User experience research and strategy | User Testing | User interface design | Human-centered design | Prototyping | Wireframing | Interaction design and information architecture | Responsive web design | Front-end programming (HTML and HTML5, CSS, JavaScript, jQuery, Bootstrap) | Figma | Version control (Git) | Statistical data analysis and visualization | Writing and editing

PROJECTS

"Wingmate" Dating App Case Study   **September 2022 — October 2022**
- Conducted user research to establish a target demographic
- Generated solutions and ideas that addressed potential user paint points
- Created interactive prototypes for "Wingmate" mobile app and iterated upon these prototypes after user testing

Department of Campus Recreation and Unions Sport Club Manual   **January 2020 — March 2020**
- Developed a project plan and established an editing agreement with Campus Recreation and Unions ("CRU") to create a new 45-page manual for CRU Sport Club members
- Reformatted information from documents into online manual and tested edited version for usability with appropriate student demographics

EDUCATION

George Washington University   **August 2022 — February 2023**
- UX/UI Design Boot Camp

University of California, Davis   **September 2016 — June 2020**
- Bachelor of Science in Statistical Data Science
- Minor in English