

# ALEXIS ANG

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## WORK EXPERIENCE

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### Crumbs and Whiskers

July 2022 — Present

#### Store Host

- Hold friendly conversations to create a welcoming environment for guests looking to spend time with rescued and adoptable cats
- Memorize the information of 30+ cats at a time to inform guests about the various cats they interact with and match cats to the life-styles and personalities of potential adopters
- Monitor cat health by ensuring that cats are eating regularly, administered required medications, and otherwise behaving normally
- Ensure the normal operation of the store by performing regular cleaning tasks and selling food and merchandise

### Oppenheimer Investigations Group LLP

October 2020 — July 2022

#### Writer and Editor

- Communicated with clients from a broad range of backgrounds to ensure their comfort and accuracy in their personal statements during investigative interviews
- Collaborated with attorneys, interns, and other staff to improve upon the quality of their written work and to create accurate and objective representations of a client's experience
- Drafted, wrote, and edited summaries of interviews in a clear and well-organized fashion to create investigative reports for impartial workplace and school investigations

### UC Davis Stores, The Market

February 2018 — September 2020

#### Retail Cashier

- Acted as a representative for UC Davis Stores in customer-facing situations across multiple locations on campus and maintained a welcoming atmosphere in the stores
- Maintained the cleanliness of the stores and the sanitation of food service equipment on an hourly basis

## PROJECTS

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### "Wingmate" Dating App Case Study

September 2022 — October 2022

- Conducted user research by creating a proto and user persona and conducting user interviews to establish a target demographic
- Defined a user insight statement and problem statement to generate solutions and ideas that addressed potential user pain points
- Conducted a competitor analysis and created a low-fidelity prototype for user testing
- Iterated upon the first round of user testing to create a mid-fidelity prototype

### Department of Campus Recreation and Unions Sport Club Manual

January 2020 — March 2020

- Developed a project plan and established an editing agreement with Campus Recreation and Unions ("CRU") to create a new 45-page manual for CRU Sport Club members
- Reformatted information from documents into online manual and tested edited version for usability with appropriate student demographics

## EDUCATION

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### George Washington University

August 2022 — February 2023

- UX/UI Design Boot Camp

### University of California, Davis

September 2016 — June 2020

- Bachelor of Science in Statistical Data Science
- Minor in English