

Alexis Hoi Man Lam

Junior Full Stack Software Developer

Manchester

SUMMARY

A multicultural university graduate with 6 years of professional experience across different industries. Raised in Hong Kong and received higher education in the United States. A passion for problem-solving led me to start a full-time software development course with Northcoders. I am seeking an opportunity to contribute and grow in my role.

PROJECT

API news-server: <https://github.com/alexislam0207/news-server>

A back-end news application created with SQL, PSQL, Express, Jest, Supertest, and Javascript. Users can access and amend data about topics, articles, comments, etc.

EXPERIENCE

Oct 2023 - Jan 2024 **Trainee Full Stack Software Developer**
Northcoders

- Gained a comprehensive understanding of core programming concepts, which facilitates learning new languages in the future.
- Developed coding skills through lectures, documentation reading, implementation, and paired programming.
- Completed projects showcasing the acquired skills

Feb 2022 - Sep 2023 **Senior Stylist, Stylist, Junior Stylist**
Nicky Oliver Hairdressing

- Listened to and understood customers' needs to achieve their desired results.
- Consistently received 100% positive reviews and ratings from satisfied clients.
- Achieved two promotions within a year.

Sep 2018 - Jan 2021 **Senior Customer Representative, Customer Representative**
The Bank of East Asia

- Conducted risk assessments, ensuring due diligence and compliance with regulatory requirements.
- Trained and supported new staff members.
- Adhered to schedule and completed tasks before deadline.

Nov 2017 - Aug 2018 **Lending Specialist, Customer Advisor**
HSBC (Convergys)

- Assisted customers with web/mobile banking queries.
- Handled transactions with meticulous attention to detail.
- Conducted lending assessments and provided guidance to customers.

EDUCATION

2021 - 2022 **Nicky Oliver Hair Academy**
NVQ Level 2 and Level 3 Hairdressing

CONTACT

EMAIL

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PORTFOLIO

<https://gordon-lai.netlify.app/>

SKILLS

Languages

SQL
Javascript
- Node.js
- Browser

Front-end

React.js
HTML
CSS

Back-end

PSQL
Express.js
MVC

Testing

Jest
TDD

Version Control

Git

LANGUAGES

English

Professional working
Proficiency

Mandarin

Professional working
Proficiency

Cantonese

Native proficiency

2015 - 2017 **University of California, San Diego**
BA Economics

[GPA 3.35/4]

2013 - 2015 **Foothill College**
University transferable course

[GPA 3.8/4]

