ALEXANDER YEH

(323) 538-2865 ♦ alexander.x.yeh@gmail.com ♦ Los Angeles, CA

OBJECTIVE

SWE & IT Professional seeking roles in Data Analytics, Software Development, IT, and Business Intelligence areas.

EDUCATION

Masters of Management Information Systems, University of ArizonaJul 2025Certificates: Business Intelligence & Analytics, Enterprise Information SecurityGPA: 4.0Bachelor of Computer Science, University of Notre DameAug 2015

SKILLS

Programming
OOP, Python, C/C++, Java, SQL, R, Shell Scripting (C-Shell, Bash), Javascript, HTML/CSS
Frameworks
Flask/Django, Selenium, BeautifulSoup, Pandas, FastAPI, APIs (JSON/XML/REST/AJAX)
Database
PL/SQL, MS SQL, Oracle, Data Warehouse (Star Schema) & Administration

Software Tools Azure/AWS, Git, JIRA/Salesforce, Windows Servers & Linux OS

Data Analytics Python, R Studio, Tableau, Gephi, Google Analytics

WORK EXPERIENCE

Data Development/Operations Associate

Sept 2018 - May 2023 Santa Monica, CA

Wilshire Associates

- Project lead/developer for internal Web applications using Python/Flask libraries hosted through Windows IIS Intranet Web Servicing to facilitate data manipulation from Operations members without direct access to SQL Database.
- Generate SQL Procedures & Jobs to handle data flow through MS SQL Server for intake/delivery and manipulation of input/output data files.
- Performed task automation in both Windows/UNIX environments to increase team productivity & efficiency.
- Created Data Mining scrapers with Batch/PowerShell, Python/Selenium/BeautifulSoup/Requests, UNIX/Bash to grab Web Data and generate database-loadable format files.
- Worked in Production capacity to verify/fix data file generation & delivery issues during nightly/weekend Operations & ensure data operations run in timely capacity.

System Administrator/Application Support Analyst

Wilshire Associates

Aug 2016 - Sept 2018 Santa Monica, CA

- Provided application & client support operations with various Windows and UNIX-based technologies.
- Installing and managing application environments using Active Directory, Citrix XenApp, and Apache Tomcat.
- Working with Relationship Managers, IT, Development, and Management to provide multi-level support for Clients.
- Utilizing Salesforce.com and JIRA to track and service any issues pertaining to clients or applications errors.

PREVIOUS EXPERIENCE

Technical Consultant — Pan-Tech Inc.South Bend, IN — 2011 - 2016Support Technician — University of Notre Dame OIT Help DeskNotre Dame, IN — 2012 - 2015Performance Support Tool Developer — Sprint CorporationOverland Park, KS — Summer 2014Technical Consultant — University of Notre Dame ESC DeptNotre Dame, IN — Summer 2010

PROJECTS

WellCareCorp Database

Tools: $PL\SQL$, Oracle RDBMS, MS Visio

- Created a fully-functional normalized Enterprise Database using PL\SQL & Oracle RDBMS
- Populated database with data created from User-Generated Scripts, Triggers, Stored Procedures, and Queries
- Initial Design documents complete with Entity Relationship Diagrams, Relational Schemas, and Data Dictionaries

Cafe Data Analysis

Tools: R Stud

- Cleaned & processed economic variability dataset to determine best suggestions for improving overall Spend per Customer
- Used Data Modeling techniques (Logistic Regression, Naive Bayes, k-Nearest Neighbors, Decision Trees)
- Generated resultant plot points & trends in Data Visualizations to assist in analysis & presentation

Tableau Aviation Analysis: Birdstrikes

Tools: Tableau, MS Excel

- Created tablaeu story & dashboards examining the effects of Birdstrikes on air traffic using a derived 2001 2013 dataset
- Derived potential casual links between various categorizations and visualized them for easy-to-read graphics