

# MyCourses Mobile Redesign

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# Trying to Contacting a Professor

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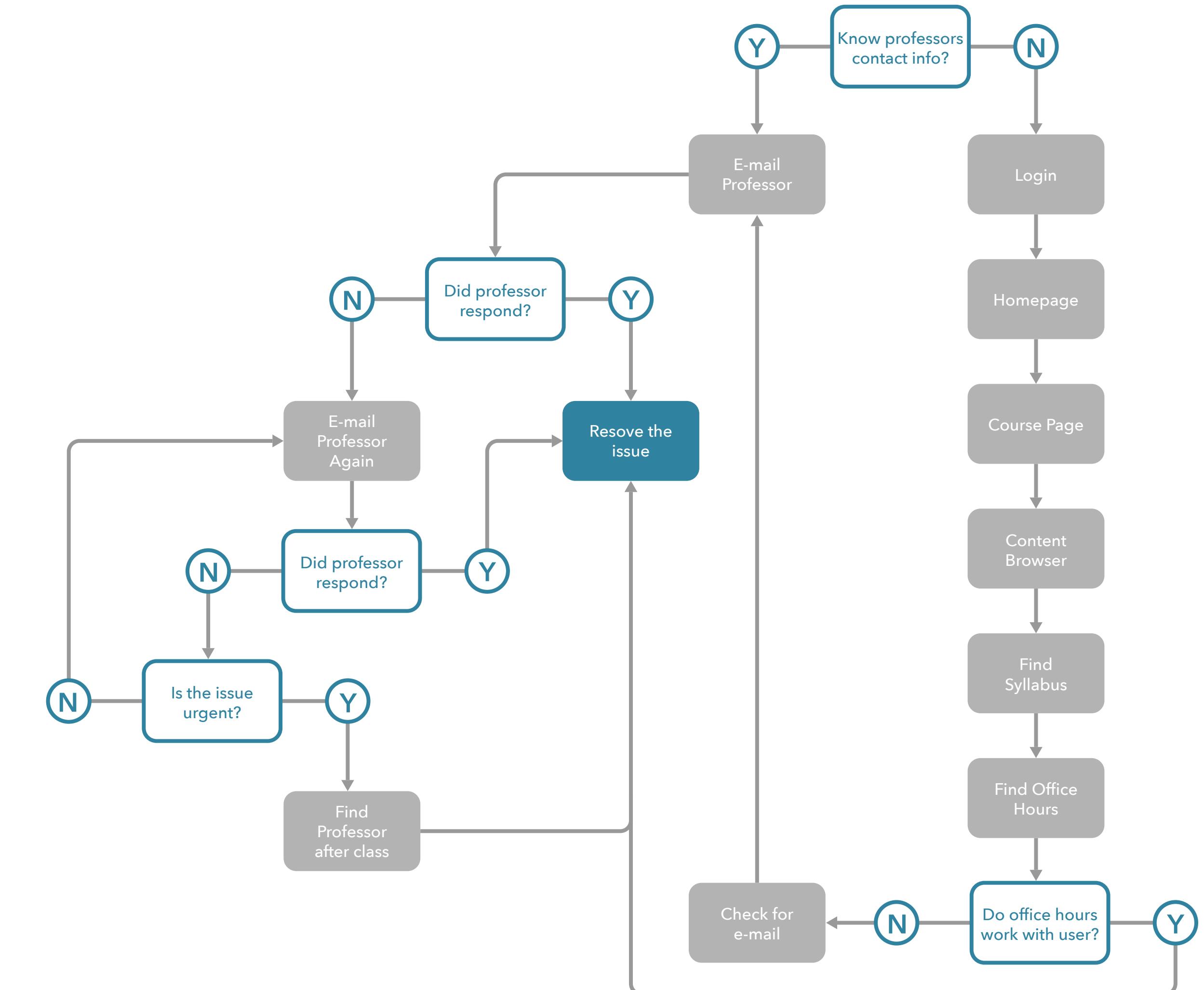
The current state of MyCourses does not allow for students to effectively contact their professors in a quick manner. When put into a mobile situation, the problem is further exacerbated.

# Current Flow

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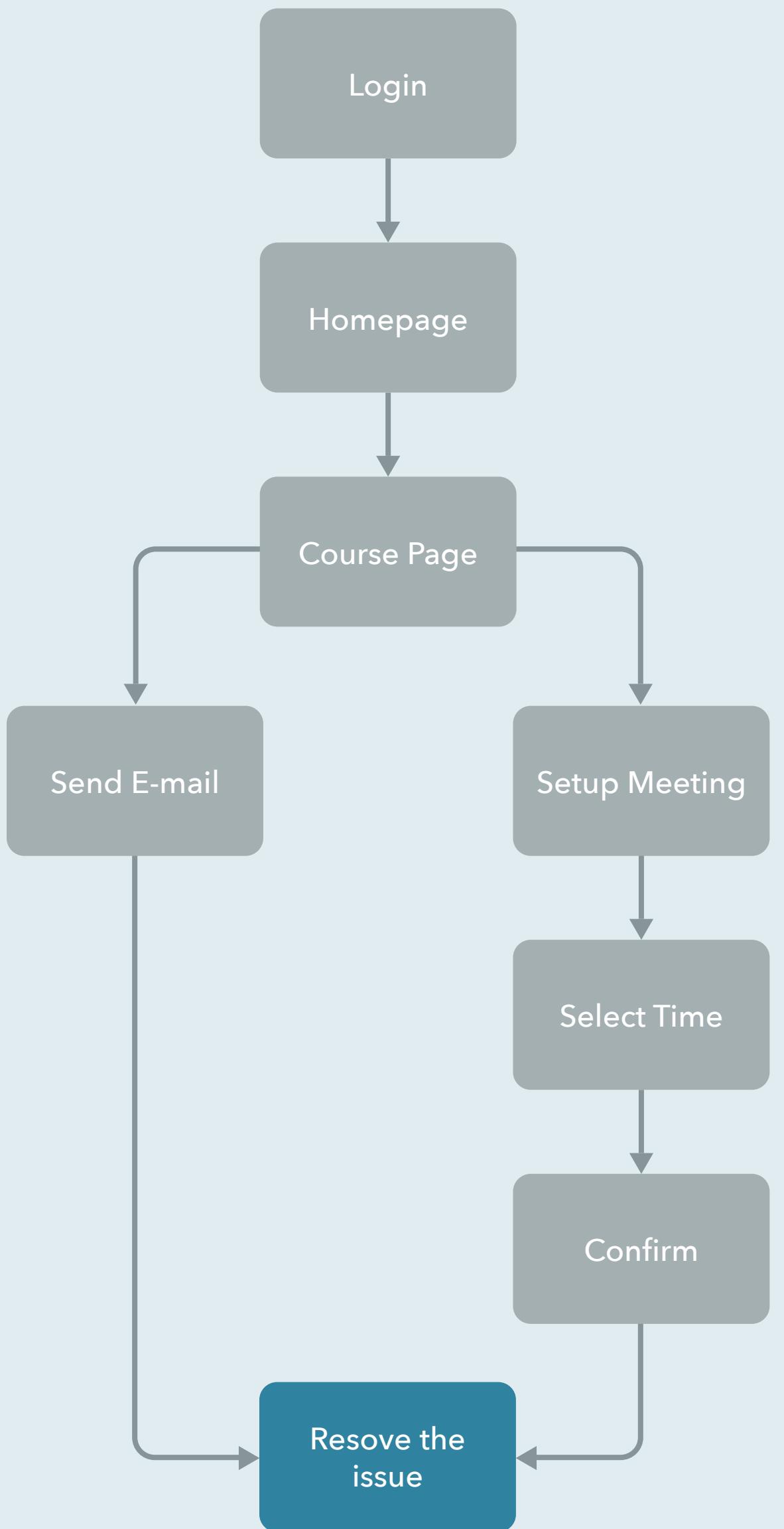
The current flow relies heavily on professors responding to e-mails. There is no way to contact a professor directly through MyCourses nor is there a way to specify a problem.

Finding contact information for a professor can also be quite difficult, as information tends to get buried as the year goes on and professors continue to upload new content.



# Solution

Contact methods should be given to students front and center as contacting a professor is a frequently used function. Adding that functionality would be ideal



## New Flow

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The new flow that I propose would be a lot more simple and easier to follow. There would be less questions that would be needed to ask, as a lot of those issues would be automated.

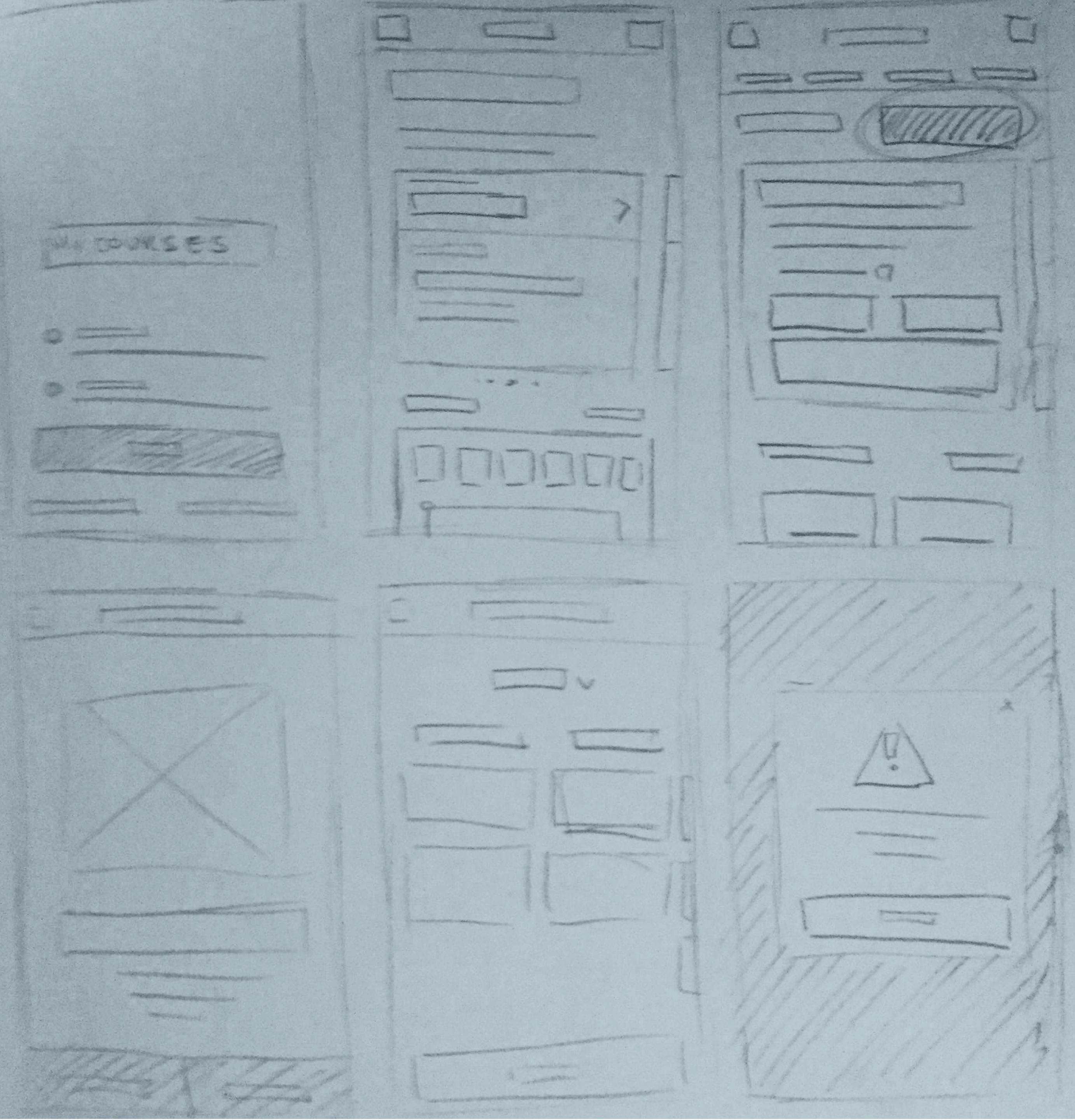
The student would simply need to go to the corresponding class that the professor they are trying to reach teaches and follow the prompts in order to effectively contact them.

# Sketches

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I tried to go for a more modular feel and incorporated the similar card nodes from the websites re-design. I wanted to make sure the "Contact Professor" button was clearly visible but not as intrusive, since it is a smaller screen.

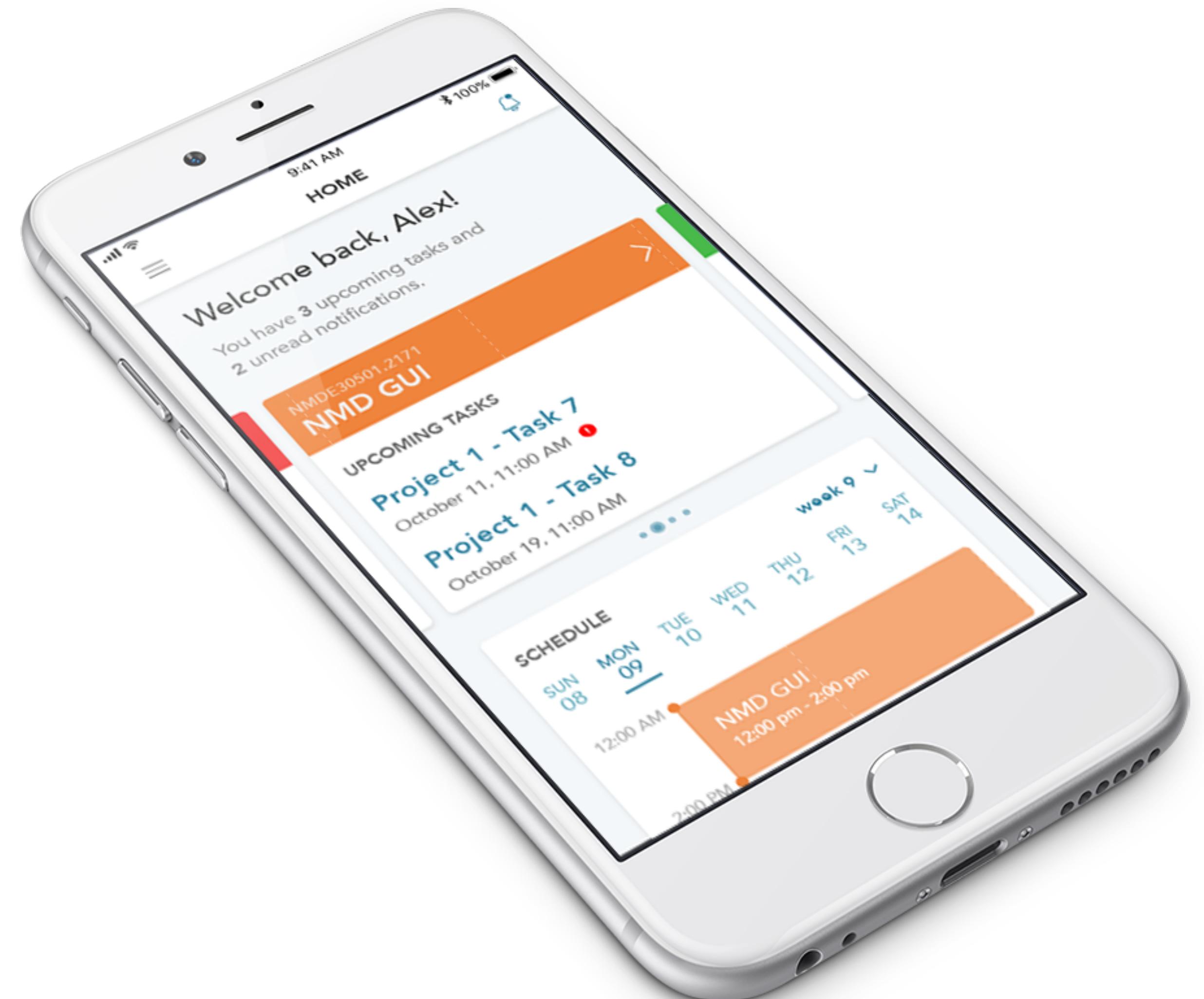
The steps to scheduling an appointment would be lead through a series of prompts.



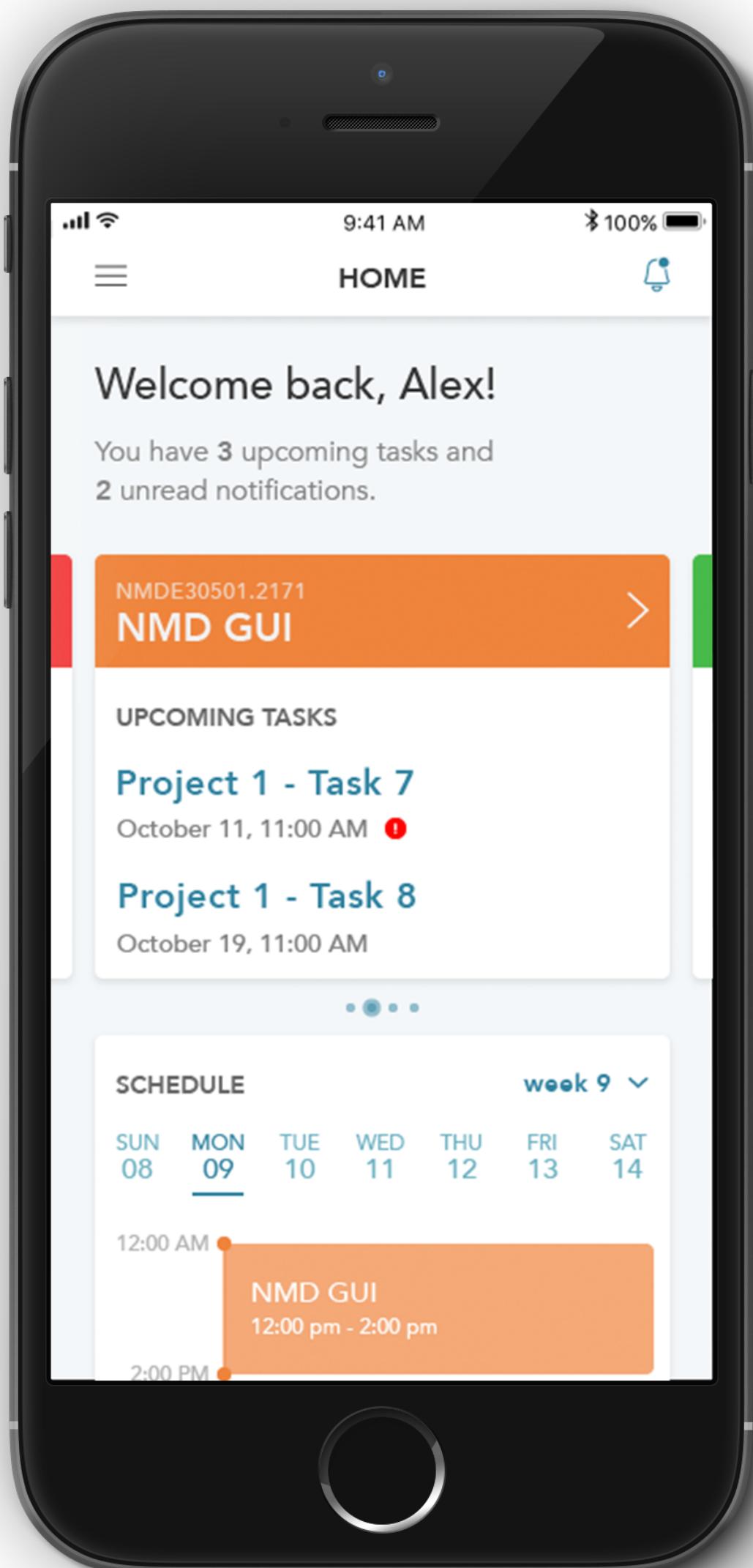
# Final Designs

The courses would be in a card-node format as stated before and would include a more colorful layout which corresponds with class based on the users preferences.

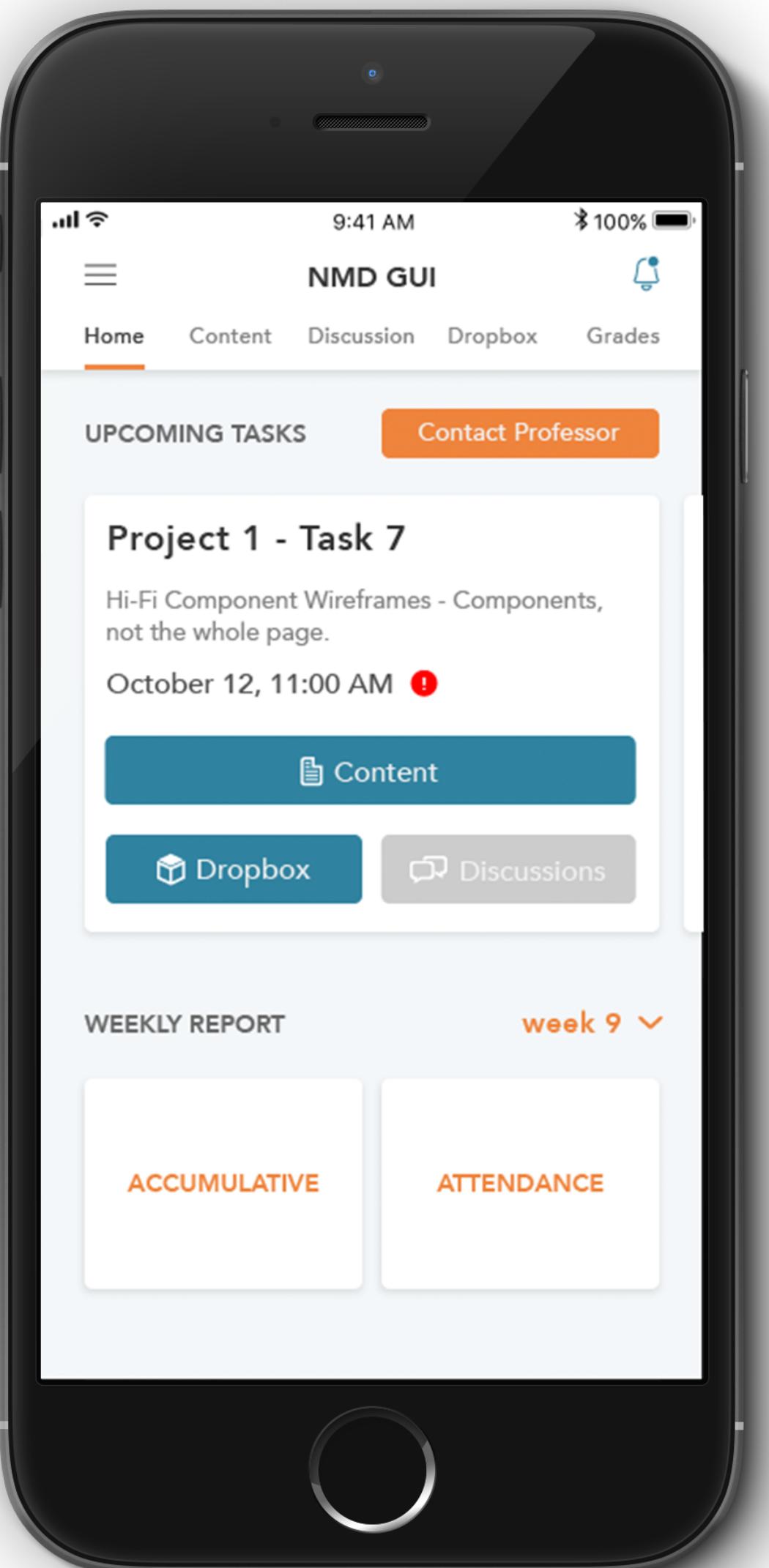
The layout was also cleaned up to include more useful information as well as some extra features that were regularly used by students, such as schedules and grades.



## Home



## Course Home



## Homepage

The home page includes quick snips of information to inform users of what they had missed while they were away.

Classes are divided into cards that are swipable with a control on the bottom. Each card includes 2 tasks which can take them to the task or they user can click the header of the card to go to the course page.

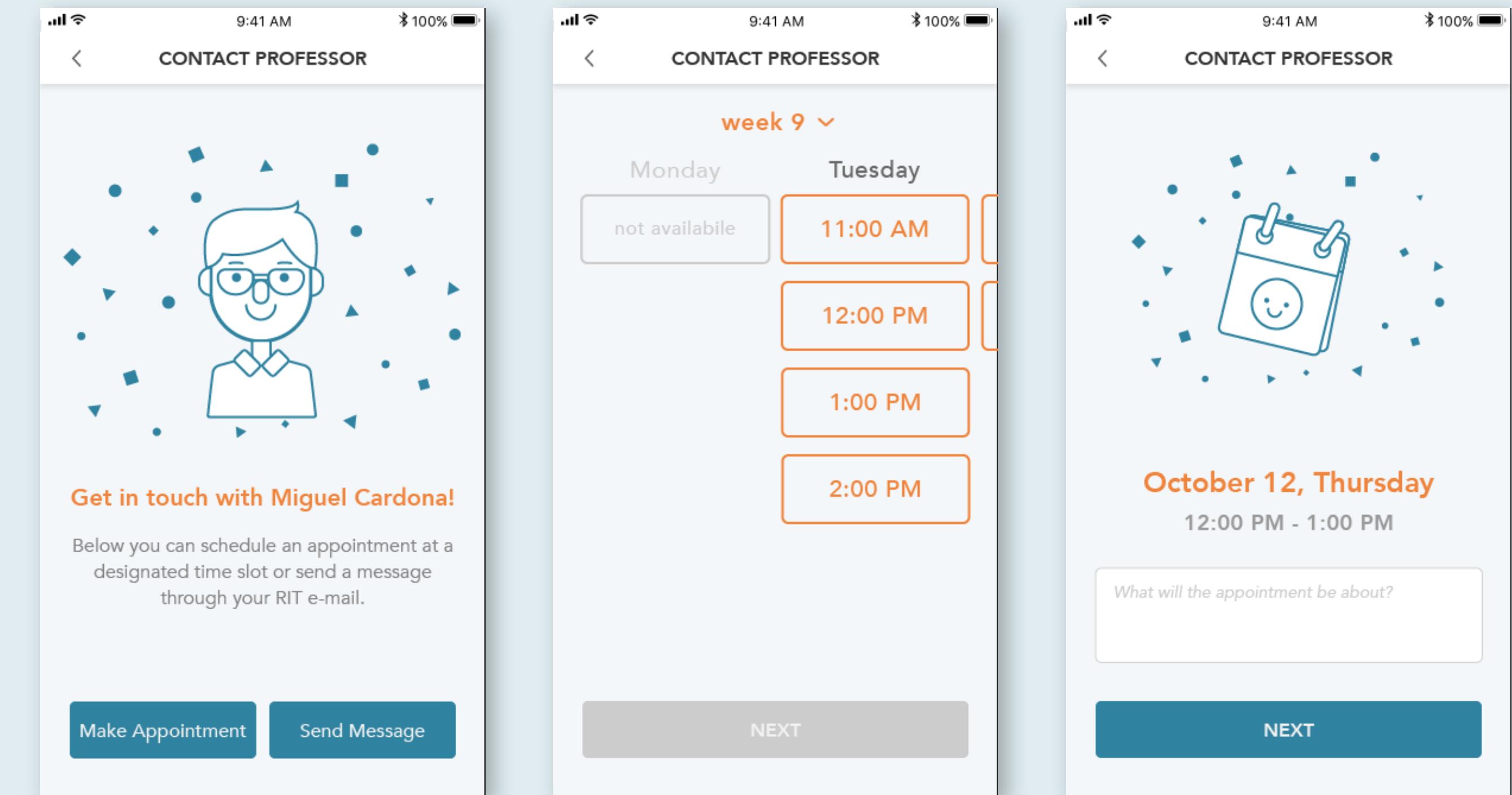
## Course Page

The course page adds a navigation bar to the top which corresponds to the page. In addition, the main call to action is the Contact Professor button, resting at the top of the content.

## Contact Professor Pages

The flow has been streamlined into three simple steps that are extremely intuitive and easy to follow. It also gives the user the option to cancel at any point of the flow.

The illustrations also add a friendlier and more welcoming vibe to encourage students to actually talk and communicate with the professor as well as makes the process alot more approachable.



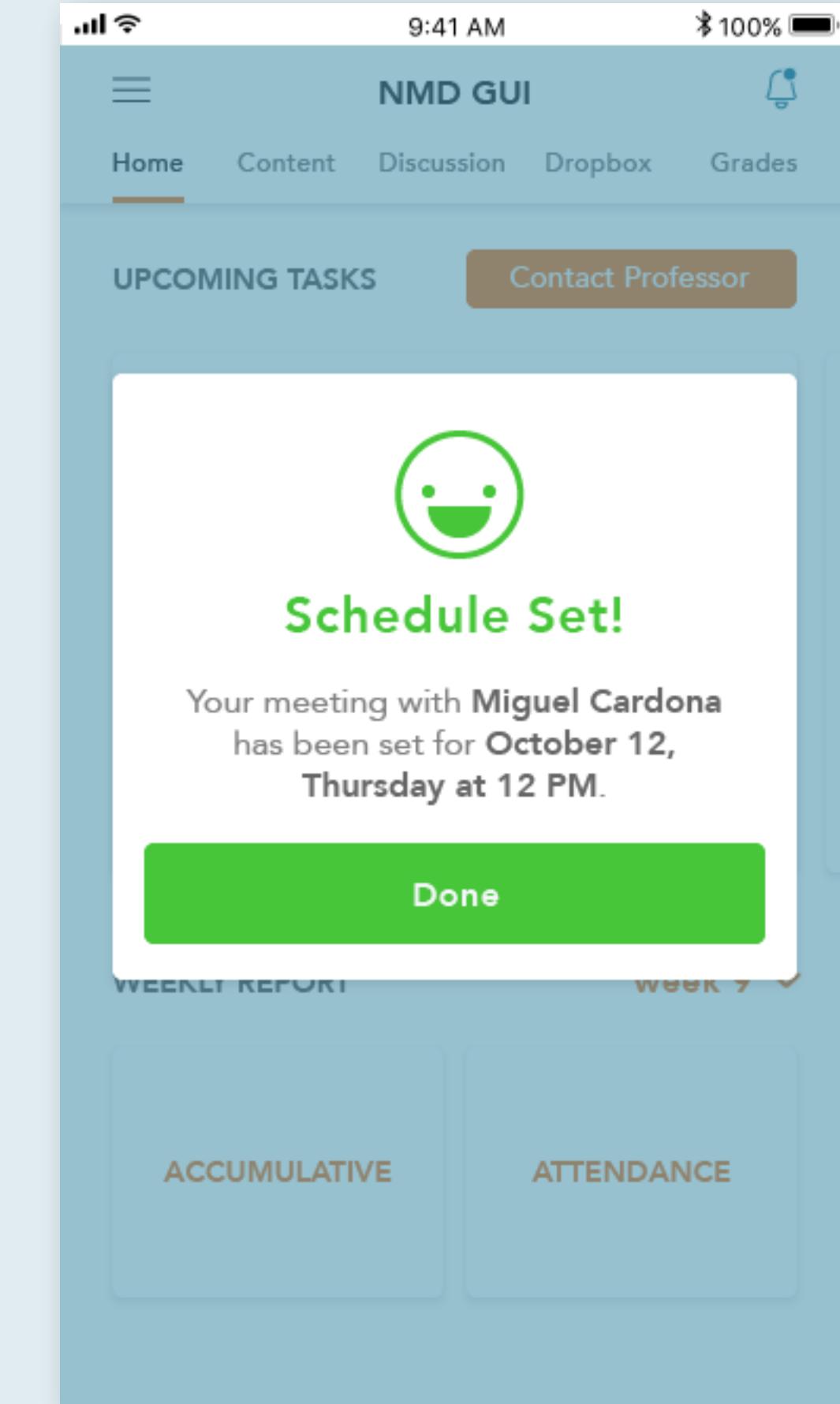
Step One

Step Two

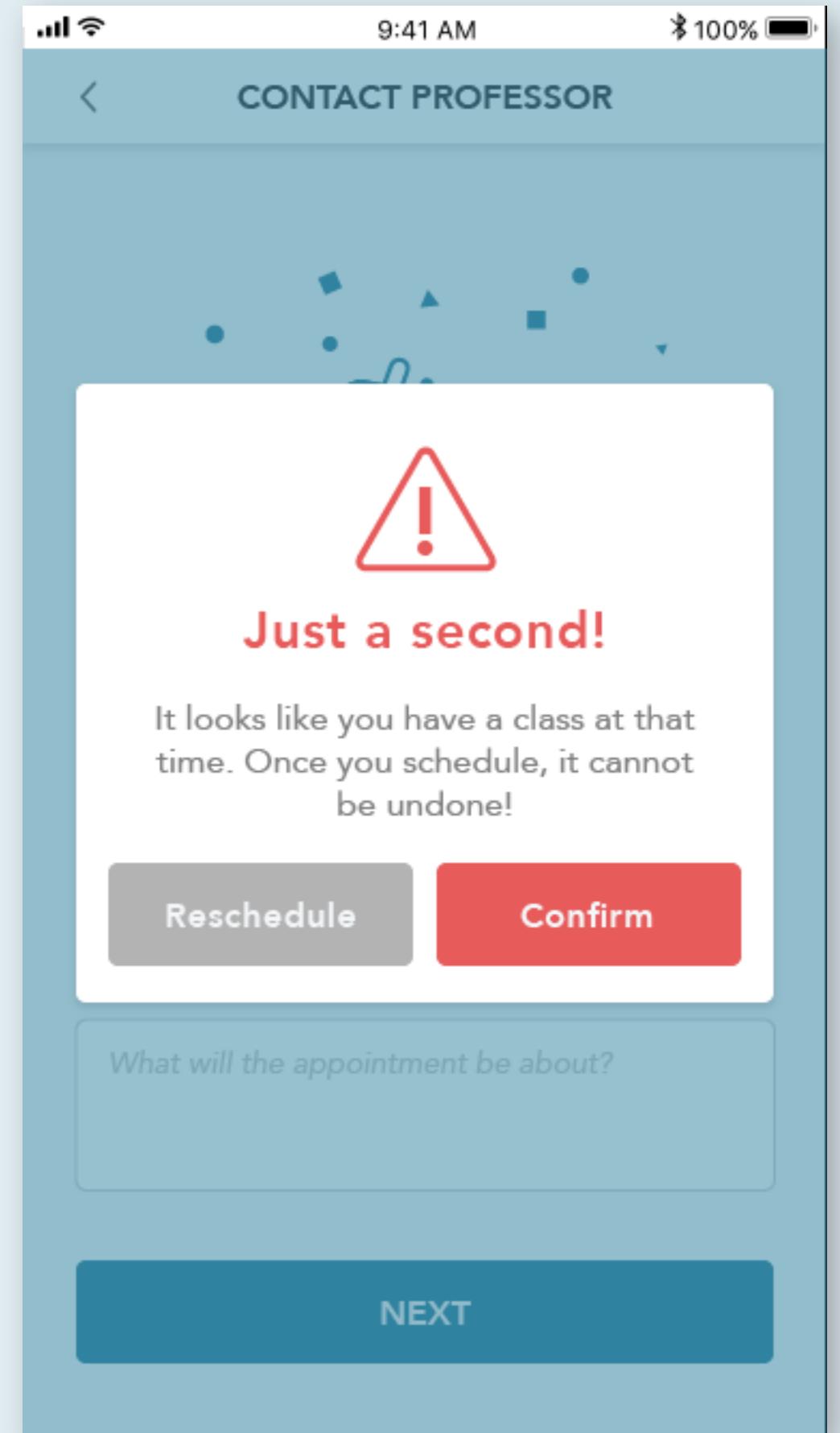
Step Three

## Communicating through Modals

Throughout the process, the user is stopped by modals in order to further communicate certain steps and get further confirmations. In a sense, the platform is communicating with the user.



Done Modal



Warning Modal

Thank you

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