

# Alexander A. Kwashie

FULLSTACK ENGINEER · BA(Hons) BUSINESS ENTERPRISE · UNIVERSITY OF BIRMINGHAM

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## About Me

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I am a self-directed and motivated full stack developer with a vast interest in web technologies looking for an opportunity to launch my career as a full stack engineer with the aim to progress into more advanced areas of front and backend development as well as Cloud computing, Micro-services, Blockchain, Machine Learning and embedded systems etc.

## Work Skills

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Programming	Python · NodeJS · C#
Analytics	SQL · Tableau · Excel · SSRS
Web/Frameworks	HTML · CSS · SASS · JavaScript · Bootstrap · Django · React
Engines	SQL Server · Firebase · Postgres
Others	Object Oriented Design · Version Control (git) · API application & design

## Experience

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### Indestructible Paint PLC

*Birmingham*

Business and System Analyst

Oct. 2017 – Present

- ⇒ Evaluated business ERP system to identify bugs and identify areas to streamline order to sales process
- ⇒ Managed the development, testing, integration and implementation of the business CRM system across business tools.
- ⇒ Worked with programming languages like python and SQL to develop graphical reports
- ⇒ Developed several report from company ERP system to increase sales and also to determine areas that needed improvement.
- ⇒ Analyzed data from past frequently manufactured product to design a bulk manufacture process
- ⇒ Improved the communications between internal departments, increasing the overall customer journey and experience.
- ⇒ Created training documentation for the CRM system for the sales department.
- ⇒ Liaise with Senior Management and Directors regarding streamlining processes throughout the business.

### John Lewis Financial Services (HSBC)

*Birmingham*

Customer Service Advisor

July. 2017 – Oct. 2017

- ⇒ Ensuring customer service standards are met on every interaction with customers, as part of KPIs to be met
- ⇒ Using various internal systems to process payments, confirm customer information and input data
- ⇒ Provide extensive information on customer products, accounts and services etc.

### Sandvik

*Birmingham*

Administrator

Dec. 2016 – July 2017

- ⇒ Approving invoices for payment, checking amounts and details to ensure that suppliers are paid within the agreed timescales.
- ⇒ Updating and creating excel data sheets/base for Sandvik health screening
- ⇒ Liaise with Senior Management and Directors regarding streamlining processes throughout the business.

## Education

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University of Birmingham (UCB)

*Birmingham*

BA (Hons) Business Enterprise

Oct. 2013 – June. 2016

Glasgow Caledonian University

*Glasgow*

Business Management

Sept. 2011 – July. 2012