**JAMES R DURANT**

**EDUCATION**

**University of Central Florida**

**Code Bootcamp - Currently Enrolled**

* Full Stack Web Development – technology/languages include: CSS, HTML5, Bootstrap, Node.js, Express MongoDB, PHP frameworks, MySQL, Heroku, Security and session storage, and user authentication.

**University of Southern Indiana**

**Bachelor of Science in Computer Information Systems - May 2011**

* Relevant Coursework: Java, CSS, HTML, VBA, SQL, PHP
* Lead developer for “Best Overall” senior class project

**PROFESSIONAL EXPERIENCE**

**Vectren Corporation**

**Data Specialist 2011- 2016**

* Completed customer requests to update system data while verifying compliance standards. Designed a revenue credit estimator that saved the company money by providing an instantaneous and accurate estimate.
* Monitored Oracle SQL database and improved data quality.
* Performed ad hoc queries not available in standard reporting tools.
* Used a combination of VBA and Excel, including Pivot Tables to design and implement tools to automate processes and sync data.
* Created a compliance reporting system that could be updated by approved users at multiple locations, saving time and resources while keeping accuracy.
* Updated and reviewed information in GIS/ESRI systems.
* Created technical documents for successor of my position as well as all of the reports and tools I created for other departments.

**Holiday Inn Conference Center**

**Night Manager 2008- 2009**

* Trained new service staff to completely focus on delivering a quality customer experience.
* Delivered personal attention to customers to ensure high level of satisfaction, to generate repeat clientele, and to encourage word of mouth referrals.
* Assisted in estimating future hotel operational needs.

**Kerasotes Theaters**

**Assistant Manager 2006- 2007**

* Fostered a team atmosphere through coaching, training, communication, and motivation.
* Provided a high level of customer service and client relations based on outstanding communication and interpersonal skills.
* Monitored and purchased inventory, ensuring sufficient levels to accommodate demands.

**ASSOCIATIONS & ACTIVITIES**

* Eagle Scout Award - Boy Scouts of America
* Ronald McDonald House Charities of the Ohio Valley