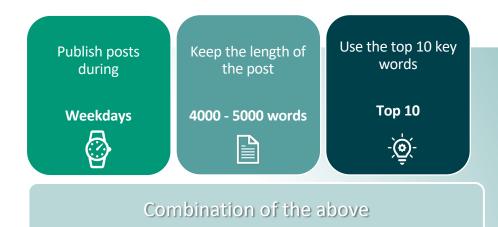


## **KEY FINDINGS AND RECOMMENDATIONS**





**5**X

Higher odds of better **customer engagement** on a digital media post compared to the baseline.

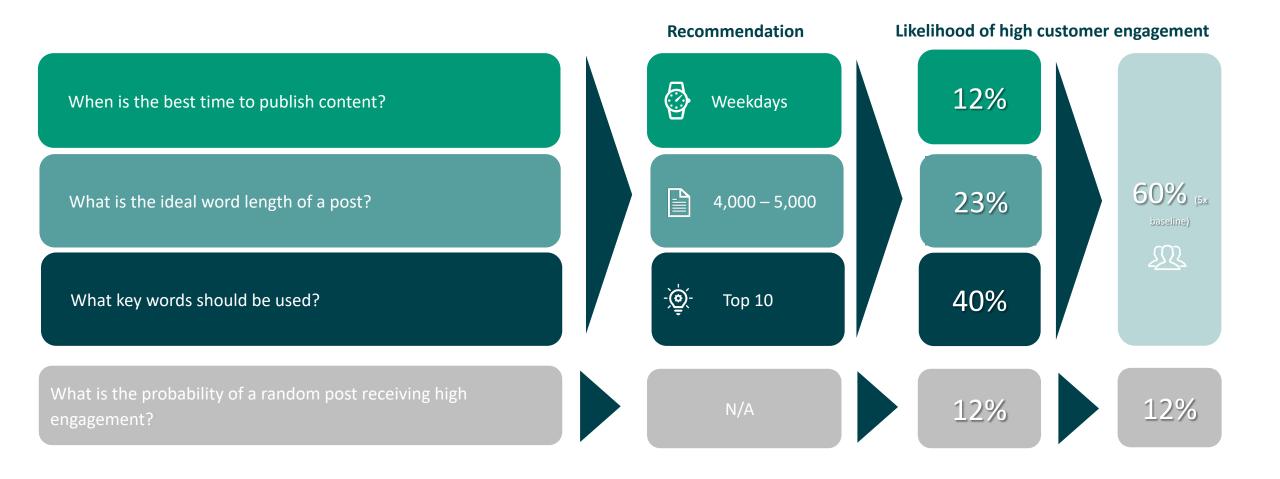
Predict if a post will receive high engagement in the following 24 hours



- 1. Model can correctly predict if a post will not be popular most of the time.
- 2. However, the model will often overpredict the positive class.

## Driving Customer Engagement – Data Analysis





## Driving Customer Engagement – Predictive Modelling



