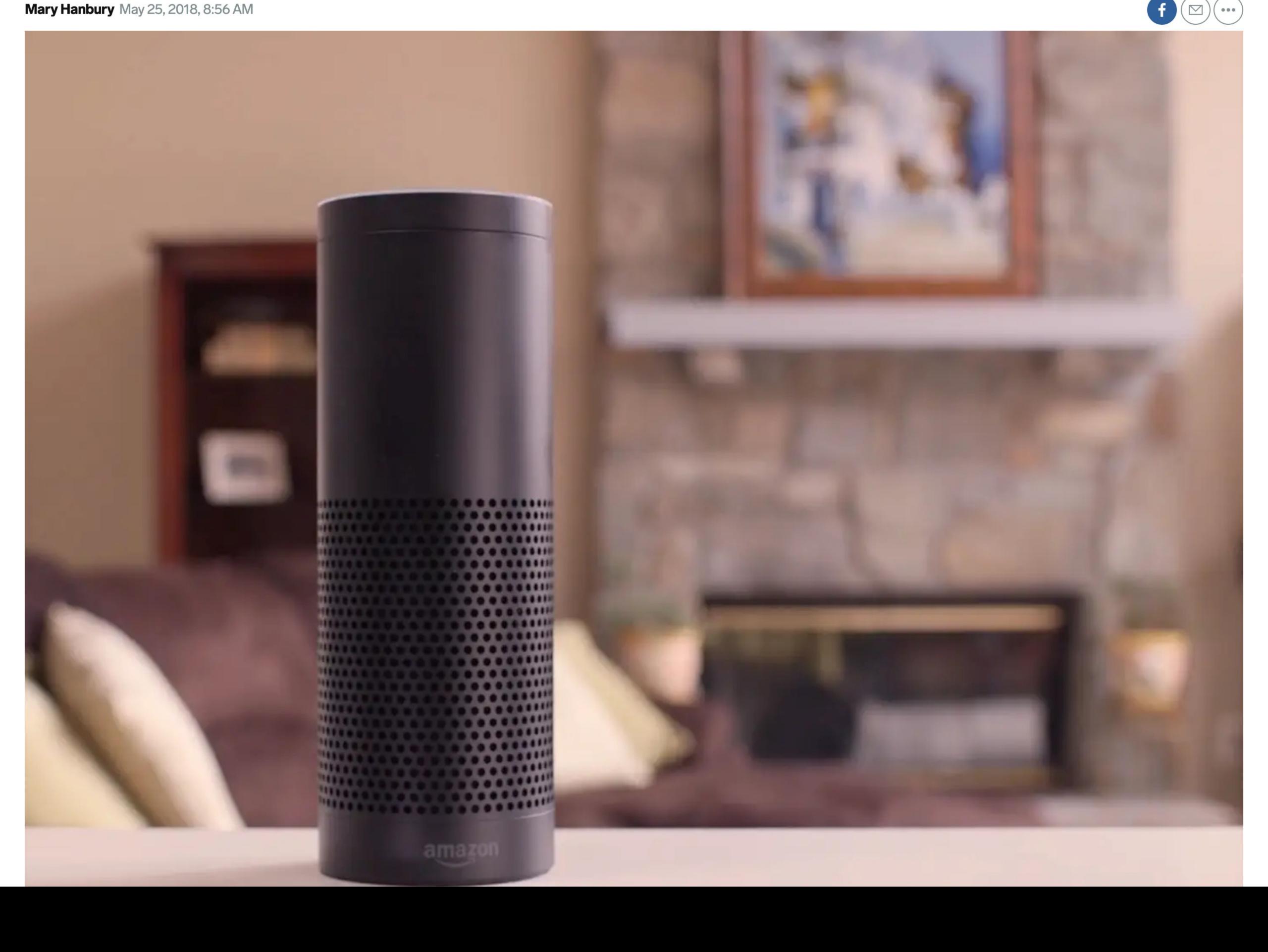
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Malware bytes

Advanced endpoint protection

Amazon's Alexa keeps recordings of your voice — here's how to listen to them



might realize.

commands.

absorbing some of it.

Amazon's Alexa keeps recordings of some of what you say. Amazon

"wake" word. • To stop the device from listening, you can mute the

microphone. In doing so, you'll also be unable to send it

The recording begins when the speaker is activated with the

Amazon's Alexa records more of what you say than you

Amazon's Alexa isn't only listening to everything you say — it's

A couple from Oregon were shocked to find out that their Alexapowered speaker recorded a private conversation in their home and sent to a person in their contact list.

"I felt invaded," the woman, named Danielle, told KIRO-TV. "A total

privacy invasion. Immediately I said, 'I'm never plugging that device

In a statement to Business Insider, Amazon explained what happened:

which point, the background conversation was interpreted as a name in the customer's contact list. Alexa then asked out loud, '[contact name], right?' Alexa then interpreted background conversation as 'right'. As unlikely as this string of events is, we are evaluating options to make this case even less likely." The rationale behind these recordings

In order to adapt to its owner's style of speaking, Alexa listens and

The recording activates when a person says the "wake" word, and it

stores recordings of their voice.

"Echo woke up due to a word in background conversation sounding

like 'Alexa.' Then, the subsequent conversation was heard as a 'send

message' request. At which point, Alexa said out loud 'To whom?' At

These recordings are then stored on Amazon's servers.

"We keep the voice recordings associated with your account to

our services. If you delete these recordings, it may degrade your

experience using voice features," Amazon says on its website.

improve the accuracy of the results provided to you and to improve

stores what you say after that. It is not constantly recording.

To stop the device from listening, you can mute the microphone.

However, in doing so, you'll also be unable to send it commands.

Fortunately, there is an easy way to listen to the recordings, if you're

3. Go to the "General" section and select "History."

4. From here, select a recording and press "Play."

1. Open the Alexa app on your device.

2. Go to the menu and select "Settings."

How do I listen to my recordings?

curious to know what is being stored on Amazon's servers:

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25 biggest pregnancy myths While Alexa makes certain tasks easier by following voice commands, it is learning more about you than you might expect, and it's terrifying some customers.

in again because I can't trust it."

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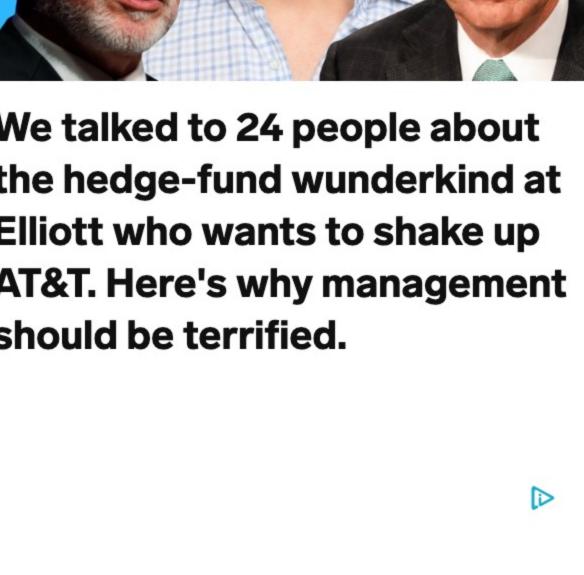
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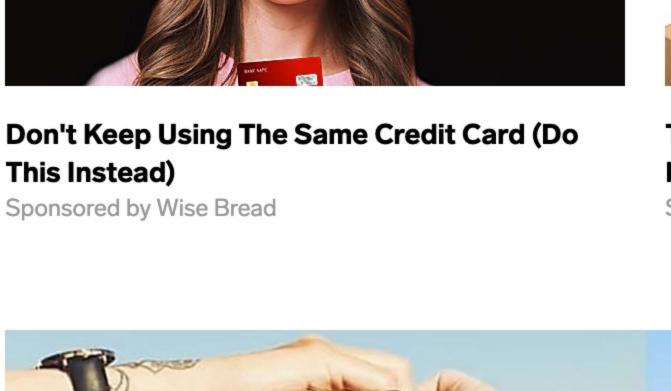
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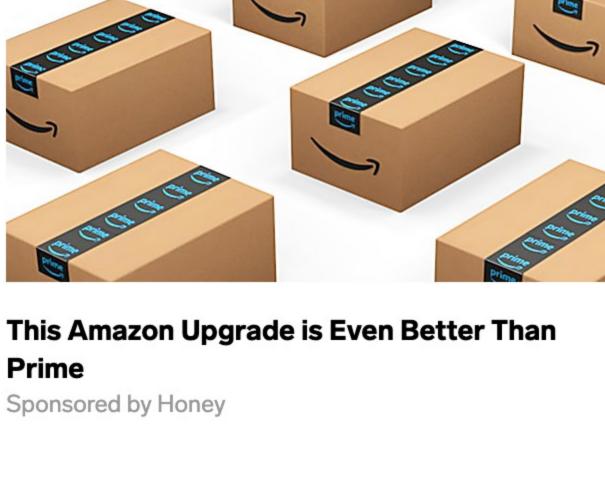
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