

## SUMMARY

I'm a thoughtful writer and designer who makes complex information more human.

## WORK EXPERIENCE

**Experience Designer** • *Jack Rouse Associates* • Cincinnati, OH • Aug 2018–July 2020

- Translated research and subject matter expert knowledge into museum and brand experiences for general audiences.
- Wrote experience outlines to keep interdisciplinary design teams on track.
- Synthesized and communicated the design team's ideas by creating informative diagrams and presentations. This resulted in productive discussions between clients and designers.
- Thoughtful participant in client workshops and presentations, resulting in clients feeling heard.

**Exhibit Design Co-op** • *Gallagher & Associates* • Silver Spring, MD • May–Aug 2017, Jan–April 2018

- Analyzed ambiguous diagrams to understand their meaning and redesigned them to ensure accurate and clear communication for museum guests.
- Worked with scripts and collaborated with content developers to shape museum exhibit stories.

**Information Design Co-op** • *Juice Pharma* • New York, NY • Jan 2016–April 2016, Aug–Dec 2016

- Designed icons and diagrams to communicate technical pharmaceutical concepts.
- Distinguished between consumer and physician audiences to determine communication needs.
- Followed brand guidelines and updated old styles.

## EDUCATION

**University of Cincinnati** • *College of Design, Architecture, Art, and Planning* • Cincinnati, OH

**Bachelor of Science in Communication Design**

Minor in Psychology (cognitive and educational focus)

## PERSONAL PROJECTS

**Dating Profiles for Humans • How-to workbook** • Oct 2020–Present

- Conceptualized, wrote, designed, and edited a digital workbook. It walks online daters through the process of writing a dating app profile.
- Maintained a conversational and relatable tone along with clear, informative instructions.
- Crafted the copy, structure, and visual design to work together seamlessly.
- Conducted user tests at various stages of development.
- Currently developing written and video content to drive topical conversation online.

## SKILLS

### Analytical & creative skills

- Information analysis & synthesis
- Information organization
- High reading comprehension
- Substantive editing & copyediting
- Concept & content development
- Design systems & stylesheet creation
- User testing

### Soft skills

- Constructive & empathetic feedback
- Clear written communication
- Facilitating creative collaboration

### Technical skills

- HTML, CSS, & Markdown
- Adobe Creative Suite
- Video & screenshot editing tools

*Some experience with...*

- GitHub & git
- Visual Studio Code
- Static site generators
- Command line tools