

Alex T. Lovell

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Summary

Sales Support and Supply Chain-Analyst looking to switch career paths into a technical role utilizing databases and programming languages to build front-end and back-end technologies. Additional skills include:

- Microsoft Office
- HTML
- Javascript
- Node.js
- Oracle E-Business
- Google AdWords Certified
- Bootstrap
- jQuery
- API databases
- Project Management
- MySQL
- SAP

Experience

Siemens Healthineers Lab Diagnostics *Sales Support Representative | Cary, NC*

2017-Present

Support sales orders in the Lab Diagnostics Division. Helping customers track and solve any outstanding issues present.

- Utilize SAP to place orders and change information to keep clients satisfied
- Solve tracking and pricing issues for customers and routing them to the correct department if needed
- Run daily reports to ensure no orders are left outstanding and handling my assigned territory client issues

CrossLink Life Sciences

2015-2016

Inventory Analyst | Raleigh, NC

Coordinated and located the most cost-efficient and satisfactory method of delivering the company's portfolio of products to hospitals throughout the Southeast.

- Managed inventory allocated to hospitals and determined which products were discontinuing the sterilization shelf life
- Ordered, requested and monitored products through Webops, the company tracking website
- Inspected instruments returned to ensure proper sterilization and no contamination

Inventory Analyst | Atlanta, GA

2014-2015

Managed Inventory for the Loaner Team and Field Teams. Completed various projects that made the company's vast portfolio of products organized and easy to find for prospective clients viewing the company.

- Managed incoming and outgoing warehouse shipments using Webops
- Ran trials for the new RFID tracking stickers on inventory, allowing for better tracking and more accurate billing
- Completed workflow projects such as organizing shelves by proper procedures (ie. Knees, hips, trauma)

FedEx Express

Customer Service Agent | Savannah, GA

2013 – 2014

Processed over-the-counter packages for customers at the FedEx airport hub. Managed time cards for drivers, ran logistics reports and resolved customer complaints.

- Certified in Dangerous Goods (DG). Able to inspect and accept or reject DG packages (ie. explosives, guns, etc.)
- Generated reports analyzing data to ensure passing scores in audits from corporate headquarters

Package Handler | Savannah, GA

2012 - 2013

- Utilized scanning technology to determine when packages arrived at the hub and when they were unloaded from a specific container

Education

The University of North Carolina Chapel Hill | Chapel Hill, NC Certification | Coding Bootcamp
The University of Georgia | Athens, GA | Bachelors of Business Administration | Marketing

Campus & Community Involvement

Sigma Nu Fraternity | The University of Georgia | Member | Risk Reduction Committee