Alex Santiago

Whippany, NJ | alexlanesantiago@gmail.com | 973-997-8559

Education

University of South Carolina, Columbia, SC

Bachelor of Science: Computer Science (Anticipated Graduation: May 2027)

Cumulative GPA: 3.7

Honors: President's List (Fall 2023), Dean's List (Spring 2024)

Relevant Coursework: Data Structures, Algorithms, Intro to Object-Oriented Programming

Seton Hall Preparatory School, West Orange, NJ

High School Diploma, Graduated June 2023

Professional Experience

Freelance Computer Programmer & Technician

Self-employed | Remote | January 2018 - Current

- Founded a freelance business specializing in customized Java-based software solutions and computer hardware assembly for client-specific needs
- Provided technical support and maintenance services for personalized computer setups, managing projects from troubleshooting to performance optimization
- Developed and maintained client relationships, applying effective communication and problem-solving skills to deliver quality outcomes
- Key skills: Java, troubleshooting, system assembly, client relationship management

NJFC

Design Assistant | Boonton, NJ | Summer 2024

- Managed landscape design, installation, and maintenance projects, showcasing effective project management and organizational skills
- Worked to ensure high standards of service, demonstrating reliability and attention to detail

DoorDash

Dasher | Morristown, NJ | March 2023 - May 2024

- Completed customer-focused deliveries while maintaining a 5-star rating, emphasizing strong customer service and time management
- Utilized route management and problem-solving skills to ensure timely and accurate deliveries, consistently meeting customer expectations

Skills

- Programming Languages: Java, Python, JavaScript, SQL, HTML
- Technical Skills: Software troubleshooting, computer assembly, data analysis, project management
- Soft Skills: Customer service, communication, organization, problem-solving
- Languages: English, Intermediate Spanish