

David Manuele

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Profile

Having recently completed my bachelor's degrees in both management and sciences and majoring in leisure studies, I am looking for an exciting opportunity to launch my career. I bring enthusiasm, a keen knowledge of social networking and am passionate about customer experience. My work experience includes several years in the hospitality field requiring effective time management and the need to work independently. My current personal situation will allow me to travel as needed and I am willing to relocate for the right role.

Education

B. Business Management

Spring of 2018

Dalhousie University, Halifax, NS

BSc. Leisure Studies

Dalhousie University, Halifax, NS

Spring of 2018

Work Experience

Participant Services Assistant

Scotiabank Blue Nose Marathon

January 2018 – Present

- Handled participant's concerns through multiple forms of communication channels, including social media, e-mail, telephone and in person.
- Collaborated with co-workers to solve problems that arise in event planning process relating to operations, logistics and volunteer recruitment/management.
- Supported various positions within the organization by developing and managing data-sets, creating presentations, and implementing targeted promotional activities.

Server

The Fireside, Halifax, N.S.

May - September 2017

Freeman's, Halifax, N.S.

May - September 2016

Cabot Links, Inverness, N.S.

May - September 2015

- Built relationships with customers to provide superior customer experience, resulting in higher levels of sales.
- Managed time, products and information in a fast paced environment while working late hours.
- Proven versatility from performing a variety of tasks that require high attention to detail such as complex drink making, serving large groups and handling inventory.

Volunteer Experience

Head Coach

Martyr's Basketball, Halifax, N.S.

October 2014-March 2015

- Motivated a team of 14-15-year-old boys to improve and work hard through charismatic leadership.
- Displayed a versatile set of communication skills by adjusting delivery method depending on environment.

Volunteer Welcome Center attendant

USports Final 8 basketball tournament

March 2017, March 2018

- Maintained inventory of Volunteer Welcome center over the course of the event.
- Assisted game day operations and general behind the scenes work.

Awards

Exemplary Contribution

2012

NSSAF, Nova Scotia

- Awarded for being heavily involved in school sports, sportsmanship and academics.

Extra-Curricular Activities

Soccer, Brazilian Ju-Jitsu, Golf and long-distance running

References

Available upon request