

Alex Millar

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I'm a highly adaptable and responsible worker looking for work in an independent or small cafe. The position will hopefully allow me the opportunity to follow my passion in coffee and utilize the wide range of technical skills which I have developed thus far in my career. Working a variety of jobs across multiple industries has allowed me to develop my interpersonal, communication, organisational and problem-solving skills in a professional environment. Travelling is a passion of mine and journeying alone to many different countries has given me invaluable experience across all other aspects of my life. I'm outgoing and friendly and have particular interest and skill in working with coffee machines and training others.

Career History

September 2022 – April 2024

Small Goods, Bristol: Supervisor

I currently work as a Supervisor at a busy Cafe, managing a team of 3 and making sure excellent customer service, organisation and cleanliness standards are maintained at all times.

April 2021 – August 2022

200 Degrees Coffee, Cardiff: Head Barista/Supervisor

As the acting Head Barista in a busy cafe in Cardiff, my role was to run the bar and train staff. I managed a team of 3-5 on shift and I was in charge of teaching the team (and training new members) the theory involved with making coffee and practical use of the machines.

November 2019 – April 2021

Apax English Vietnam: ESL Teacher

I lived and worked as an ESL teacher in a small rural city in Vietnam for 1 year, before becoming an online teacher in England due to the pandemic. I taught ages 5-18 with a class size of up to 16, and managed 10 different in-person classes on my own.

Education and Certification

CareerFoundry UI Design Program – 2023 - 2024

TEFLGraduate (120 hours) - 2019

University of Plymouth, 2013-2016

- 2:1 BSc (Hons) Geology

Bishop Wordsworth's School, 2006 - 2013

- 3 A-levels (Spanish) (Geology) (Biology)

Relevant Technical Skills

Communication

- I possess the ability to communicate information in a concise and direct manner
- Always provide excellent customer service
- As a teacher I effectively and calmly dealt with many in-class problems every lesson such as disruptive individuals and children with learning difficulties
- Overcame the difficulties in language barrier and cultural differences which came with living in a small city in Vietnam where no one spoke much English
- Had frequent one-on-one meetings with parents to assess their child's progress and areas they could improve

Organisational Skills

- I'm a highly organised individual in both professional and personal aspects of my life, and an efficient worker
- Experience working in a fast-paced environment, maintaining high levels of cleanliness and focus on attention to detail
- Worked alone in a classroom without a headteacher or assistant and managed 10 different classes (120 students). Required a high level of organisation, skill at dealing with stress and excellent time management
- Planned lessons based on the needs of my students who spanned a wide range of age and ability, and had to adapt and think on my feet when lesson plans were not effective with certain students

Teamwork

- I've always worked really well with others, and love the opportunity to meet new people

- Lots of experience working in and managing busy environments with both large and small teams in high-stress situations
- I am a hands-on manager who leads by example
- Undertook numerous group projects while at university, consistently scoring 2.1 or higher

Computer Literacy

- Proficient in Microsoft Office
- Figma
- A lot of practice in diagnosing and fixing software and hardware related tech issues as a hobby

Mechanical Maintenance

- In charge of day to day maintenance for all the machines in the cafe, which frequently run into issues and require problem solving skills to fix

Other

- Full, clean UK Driving license

References

Available upon request