Alexandre Santana

Data Officer

PROFILE

Data Management / Data Quality / Data Governance / Project Management / Six-Sigma Black Belt

ABOUT ME

I am an experienced professional with strong communication, leadership and interpersonal skills. Detail-oriented and results-driven. I am focused, adaptable, and a flexible self-starter who works independently and responds quickly to the changing needs of the organization.

WORK EXPERIENCE

Data Officer - at BNP Paribas through Devoteam
November 2022 until present day

The Senior Data Officer is in charge of Data Quality framework employments, while leading Data operational efficiency projects and giving Data Management expert support to business lines.

Responsibilities:
- Ensure the mastering of the Data Quality as defined by the Group, in alignment with regulations, policies, norms and standards.
- Ensure Data Quality methodological support and best practices deployment.
- Support Data Community members such as Data Domain Managers and Data Quality Analysts.
- Support the deployment of new versions of the Data Control Catalogue and Group Nomenclatures.
- Coordinate and steer the work of the Data Domain Managers and Data Quality Analysts and animate their community.
- Monitor the action plans to address structural data quality issues raised by the group or reported by different domains.
- Lead ad-hoc analysis for the evaluation and improvement of prioritized Data Quality.
- Coordinate the impact of ongoing or upcoming projects, and assessments on Data Quality.
- Ensure the concerns and needs of the Managers and Data Quality Analysts are considered by the IT (new data sources, controls and KQI definition, etc).
- Participate and contribute to the Group and data governance bodies (Data Operational Committee, Data Assessment & Remediation Committees, Permanent Control Committees, …)

EDUCATION

CLT Services
2018-2019
Six-Sigma Back Belt Post Graduated

Instituto Politécnico de Setúbal
1993-1994
Engineering control and instrumentation frequency

Escola S. Sebastião - Setúbal
1992
12th grade - Sciences

PERSONAL INFORMATION

📞 (+351) - 962781684

✉ alexmpsant@gmail.com

🗺 Setúbal

in https://www.linkedin.com/in/alexandre-santana-a8a13755/

RELEVANT INFORMATION

➢ Driving license type B

➢ English Professional Level

WORK EXPERIENCE

Quality Analyst Team Leader - Tech Mahindra (Lisbon)
February 2022 until November 2022

Monitoring and analysis of actual performance data and guaranteeing service level agreements. Identifies and resolves issues that affect team performance and
service Quality. Management of Quality Analysts Team. Quality of service and team performance KPI and Dashboarding. (Tools: Google Suite, Google Data Studio).

Data Consultant - Freelancer
August 2020 until February 2022

Consultant - Data Quality, Data Governance and Project Management.

Quality Analyst - Tenneco (Palmela)
July 2018 until July 2020

Continues Improvement (Six-Sigma). Data Steward on ETL Data pipe-line and Data Quality. KQI responsible (Tools: Excel, power-point, Word, SQL, Power BI).

Continues Improvement - Mechacrome (Évora)
November 2016 until July 2018

KQI responsible. ETL Data pipe-line and Data Quality. Data Governance. Data Steward. Lead of continues improvement activities. (Tools: Excel, power-point, Word, ETL, SQL,
PowerBI, Tableau).

Metrology Dpt. Coordinator - Eugster & Frismag (Torres Vedras)
December 2014 until November 2016

Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, Quartis, Minitab).

Metrology Dpt. Coordinator - Webasto (Palmela)
November 2004 until November 2014

Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, PCDMIS, Minitab).

Quality Assurance Analyst - Tenneco (Palmela)
September 1994 until October 2004

Process and product control. Control of the EMM. Measuring specialist. Process and product auditor. (Tools: Lotus, Office, Minitab, Metromec).

Skills

- Data Governance
- Data Quality
- Master data management
- Project Management
- Six-Sigma black belt
- Metadata management
- Power BI
- Office 365
- Google Suite
- Collibra
- Python
- SQL