Alexandre Santana

Setúbal ● Portugal ● (+351) 962781684 ● Email: alexmpsant@gmail.com

_____

Summary: I am an experienced professional with strong communication, leadership and interpersonal skills. Detail-oriented and results-driven. I am seeking an opportunity to showcase my abilities in a growing company looking to effectively utilize their data to more adeptly provide statistical information to their customers. I am focused, adaptable, and dependable while also being a flexible self-starter who works independently and responds quickly to the changing needs of the organization.

Qualifications:

- Strong experience using Spreadsheets (VLOOKUP, Pivot Tables, Conditional Formatting)
- Advanced in Data Visualization using Spreadsheets, Tableau and PowerBI
- Data Quality, Data Management expert, Data Governance, Project Manager skills
- Intermediate level SQL query and ETL
- Python and R coding (intermediate)
- Strong Minitab user and strong understanding of statistics. Six-Sigma Black Belt (certified)

Work Experience

Tech Mahindra
Quality Analyst Team Leader, February 2022 – Present
Monitoring and analysis of actual performance data and guaranteeing service level agreements. Identifies and resolves issues that affect team performance and service Quality. Management of Quality Analysts Team. Quality of service and team performance KPI and Dashboarding. (Tools: Google Suite, Google Data Studio)

Data Quality (Freelancer)
Data specialist, August 2020 – January 2022
Measuring Data acquisition. PCDMIS Trainer. Data Quality, Data Governance and Project Manager. (Tools: PCDMIS, Visual Studio, SQL SMS, PowerBI, Tableau)

Tenneco
Quality Analyst, July 2018 – July 2020
Continues Improvement. ETL Data pipe-line and Data Quality. KQI responsible (Tools: Excel, power-point, Word, SQL, PowerBI)

Mechacrome
Continues Improvement (Six-Sigma), November 2016 – July 2018
KQI responsible. ETL Data pipe-line and Data Quality. Data Governance. Lead of continues improvement activities. (Tools: Excel, power-point, Word, ETL, SQL, PowerBI, Tableau)

Eugster & Frismag
Metrology Dpt. Coordinator, December 2014 – November 2016
Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, Quartis, Minitab)

Webasto
Metrology Dpt. Coordinator, November 2004 – November 2014
Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, PCDMIS, Minitab)

Tenneco
Quality Analyst, September 1994 – October 2004
Process and product control. Control of the EMM. Measuring specialist. Process and product auditor. (Tools: Lotus, Office, Minitab, Metromec)

Education:

Bachelors Engineering Control and Instrumentation (frequency) – 1994

Achievements:

- Winner of the Data Analytics Upskilling Program by Analytics Academy, Santander Universities and Polytechnic Institute of Setubal (July 2022).

https://alexmpsant.wixsite.com/alexmpsant
https://www.linkedin.com/in/alexandre-santana-a8a13755/
https://github.com/alexmpsant