

# Alexandre Santana

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**Summary:** I am an experienced professional with strong communication, leadership and interpersonal skills. Detail-oriented and results-driven. I am focused, adaptable, and a flexible self-starter who works independently and responds quickly to the changing needs of the organization.

## **Qualifications:**

- Data Quality, Data Governance, Master Data, Metadata, Project Management skills
- Strong experience using Spreadsheets (VLOOKUP, Pivot Tables, Conditional Formatting)
- Advanced in Data Visualization using Spreadsheets, Tableau and PowerBI (Power Query and DAX)
- SQL, Python and R
- Six-Sigma Black Belt

## **Work Experience**

### **Devoteam**

*Senior Data Officer at BNP Paribas, November 2022 – Present*

Data Quality framework employments, while leading Data operational efficiency projects and giving Data Management expert support to business lines. (Skills: Master Data Management · Metadata · Project Management · Data Quality · Data Governance · Microsoft Power BI).

### **Tech Mahindra**

*Quality Analyst Team Leader, February 2022 – November 2022*

Monitoring and analysis of actual performance data and guaranteeing service level agreements. Identifies and resolves issues that affect team performance and service Quality. Management of Quality Analysts Team. Quality of service and team performance KPI and Dashboarding. (Tools: Google Suite, Google Data Studio)

### **Data Quality (Self)**

*Data specialist, August 2020 – January 2022*

Measuring Data acquisition. PCDMIS Trainer. Data Quality, Data Governance and Project Manager. (Tools: PCDMIS, Visual Studio, SQL SMS, PowerBI, Tableau)

### **Tenneco**

*Quality Analyst, July 2018 – July 2020*

Continues Improvement. ETL Data pipe-line and Data Quality. KQI responsible (Tools: Excel, power-point, Word, SQL, PowerBI)

### **Mechacrome**

*Continues Improvement (Six-Sigma), November 2016 – July 2018*

KQI responsible. ETL Data pipe-line and Data Quality. Data Governance. Lead of continues improvement activities. (Tools: Excel, power-point, Word, ETL, SQL, PowerBI, Tableau)

### **Eugster & Frismag**

*Metrology Dpt. Coordinator, December 2014 – November 2016*

Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, Quartis, Minitab)

### **Webasto**

*Metrology Dpt. Coordinator, November 2004 – November 2014*

Measuring Dpt. Coordinator. CMM Programmer. Control of the EMM. Continues Improvement (Lean / Six-Sigma). (Tools: Office, PCDMIS, Minitab)

### **Tenneco**

*Quality Analyst, September 1994 – October 2004*

Process and product control. Control of the EMM. Measuring specialist. Process and product auditor. (Tools: Lotus, Office, Minitab, Metromec)

## **Education:**

Bachelors Engineering Control and Instrumentation (frequency) – 1994

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<https://www.linkedin.com/in/alexandre-santana-a8a13755/>

<https://github.com/alexmpsant>

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