



ALEX MENDES

CLOUD & DEVOPS

WHO AM I

I Am 42 years old. I Am a DevOps & Cloud Infrastructure Analyst. I have about 14 years of experience in the Infrastructure Area, 11 years of experience working as a UNIX/Linux Administrator. I love Linux!

SKILLS

AWS Cloud
Linux & Unix Systems
DevOps Tools
Python & Shell Script
Troubleshooting IT
Agile Methodology

MAIN INTERESTS

Technology
Survival horror games
Dan Brown & Agatha Christie books
Electric guitars and music production
Grunge & Neo Classic Metal

CONTACT ME

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CAREER HISTORY

Devops Engineer

Bee Engineering | April 2022 - April 2024

- Kafka support streaming.
- Support in Linux and cloud applications (Microsoft Azure).
- Infrastructure configuration management.
- DevOps Tools (Saltstack, Git, Docker Containerization, Jenkins Pipelines, etc).
- Support processes based on agile projects.
- Maintenance of Web Application Servers.

DevOps & Cloud Infrastructure Analyst

ZOOX Smart Data | December 2019 - April 2022

- Support in cloud applications (AWS Services Integration), Unix/Linux Platforms.
- Integration between development/data intelligence and IT operations under cloud structure.
- infrastructure/microservices, middleware troubleshooting (Apache2/NGINX).
- Big-data team support (AWS Cloud Solutions).
- Support in the management and control, storage, analysis and execution of cloud services.
- DevOps Automation with IAC Tools (Ansible, Terraform, Docker Containerization, etc).

Cloud/DevOps Infrastructure Analyst

Claro S/A | August 2019 - October 2019

- Support for Development teams.
- Projects focused on agile methodologies.
- Best practices focused automation tools (Unix/Linux Platforms).
- On Premises environment (virtualization based in VmWare).
- Amazon Cloud Solutions (AWS) and Openstack (RedHat).

Systems Analyst

OI Mobile S/A | September 2018 - August 2019

- Support processes agile-based projects.
- Infrastructure control and IT support.
- Maintain best practices for managing systems and IT services.
- Provide root-cause analysis for recurring or critical problems.



ACADEMIC HISTORY

UNIVERSIDADE CASTELO BRANCO

Bsc. in information systems | February 2009 - December 2013 (Rio de Janeiro, Brazil)

<https://www.castelobranco.br/ucb/cursos/sistemas-de-informacao/>



CERTIFICATIONS

- AWS Certified SysOps Administrator (SOA-C02)
- AWS Certified Cloud Practitioner (CLF-C01)
- Microsoft Azure Fundamentals (AZ-900)
- LPIC-1 Certified
- SUSE Certified Linux Administrator (CLA)
- ITIL V3 Foundation
- Scrum Foundation Certificate (SFPC)
- DevOps Essentials Professional Certificate (DEPC)



PROJECTS

- **AWS Organizations** account OU migrations using terraform (IAC).
- **dadosdobem.com.br** (data intelligence analyzing - Covid-19).
- **BIG-IP F5 LTM/GTM** Implementation.
- **OTRS** Service Desk Implementation.
- **Zimbra** Mail Server Upgrade.
- **git-svn** x **gitlab** migration.
- **Oracle** RAC Rebuilding Nodes.
- **GLPI** Implementation.
- Continuous Integration (**Jenkins, Sonar, Nexus**).



CAREER HISTORY

Linux System Administrator

IBROWSE Consulting | May 2016 - July 2018

- System Administration and Technical Support RedHat/CentOS.
- Installation, maintenance and tuning of Middleware Application Servers.
- Basic automation and management of Servers.
- High Availability and Load Balancing.
- Database team support.

UNIX/Linux System Administrator

Global Hitss | October 2011 - April 2016

- Operating System Management (UNIX AIX, HP-UX, Solaris 10 and Linux).
- Creation and maintenance of Logical Domains (Solaris 10 LDOMS).
- Maintenance of Web Application Servers (Apache, JBOSS, Tomcat, Glassfish).
- Oracle Database team support.
- Xen Virtualization Servers.

Intern

Embratel | November 2010 - October 2011

- Help Desk service (ticket requests).
- Active Directory permission/configuration.
- Operating Systems support.

Production Operator

XEROX | February 2006 - October 2010

- IT hardware devices.
- Outsourced customer service.
- Installation, configuration and maintenance of equipment.