

# Ong Wee Chong, Alex

Singapore, Singaporean | [LinkedIn](#) | +65 87713712 | [alexongweechong@gmail.com](mailto:alexongweechong@gmail.com) | [alexongwc.github.io](https://alexongwc.github.io)

## WORK EXPERIENCE

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**AI Singapore**      **Singapore**  
*AI Apprentice*      *Jan 2024 – Oct 2024*

- Deployed and delivered an end-to-end Time-Series forecasting and prediction on parturient undergoing spinal anaesthesia ahead of their hypotensive episode.
- Demonstrated expertise in effectively utilizing Docker and Kubernetes to ensure smooth, uniform deployment across a range of environments.
- Fine tuning and experimentation with Transformer-Based model (TFT) to improve timeseries forecasting results.

**Weike Gaming**      **Singapore**  
*IT Executive/ Internal IT Auditor*      *Jan 2022 - Jan 2024*

- Part of management team making key strategic tech decision on upgrading system hardware and software.
- Led initiatives to modernize IT infrastructure, enhancing the efficiency and reliability of gaming systems.
- Led company to implement policies and controls for compliance and achieve ISO 27001:2022
- Implement robust security protocols to protect sensitive gaming data and maintain regulatory compliance.

**Pioneer infotech**      **Singapore**  
*IT Security Engineer*      *Jan 2020 – Dec 2021*

- Developed and maintained incident response plans, collaborating with cross-functional teams to contain and resolve potential breaches swiftly
- Monitored and maintained secure configurations of systems to comply with industry security standards, ensuring minimal disruption to business operations.
- Ensured network and endpoint security by conducting regular system audits, identifying and addressing vulnerabilities, and implementing security patches.
- Conducted threat analysis and vulnerability assessments to proactively address system weaknesses, reducing potential attack surfaces.

**Simulation Software & Technology (S2T.ai)**      **Singapore**  
*Software Test Engineer*      *Jun 2015 – Dec 2019*

- Ensure software quality by designing and executing tests to identify bugs and verify functionality.
- Collaborated with development teams to troubleshoot and resolve issues, enhancing overall product quality.

## Certification

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**AI Professionals Association**      **Singapore**  
[Associate AI Engineer](#) *12 March 2024 – Present*

Tuv Sud PSB Singapore  
ISO27001:2022 ISMS Lead Auditor Course date: 21 October 2024 – 25 October 2024  
Certificate: 4 November 2024 – 4 November 2029

## EDUCATION

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**Singapore University of Social Science**  
Bsc in Information and Communication Technology

**Singapore Polytechnic**  
*Diploma in Computer Engineering*

## Projects Portfolio Showcase

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### RAG Chatbot for HDB BTO Queries

**Live Demo:** <https://hdbdemo.chat>

- Chatbot that search HDB BTO policies using LangChain and OpenAI's API.
- Containerized with Docker and deployed on AWS EC2
- Automated build and deployment with Jenkin CI/CD pipeline