

ALEX SANDRO JUNIOR DO NASCIMENTO CORDEIRO

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HARD-SKILLS

- Java
- Spring Framework - Security, Data
- SQL Relacional Database (Postgres and MySQL)
- Non-Relacional Database(MongoDB and Cassandra)
- Version control with Git
- Unit and Integrations tests with Java
- Application Architecture and Design Patterns
- Docker and Containerization
- Linux / Windows
- Html / Css / Javascript / Angular

SOFT-SKILLS

- Emotional Intelligence
- Problem-solving
- Organization
- Time management
- Flexibility and Adaptability
- Great interpersonal resourcefulness
- Team work

EXPERIENCE

Junior Tech Support

- Algar Tech

02/2024 - present

- Solved 88% of my tickets without needing to escalate to Level 3 tech support engineers.
- Acted in 20+ technical changes (infrastructure, network, OS), providing on-site support, reports and feedback for different teams within the company. Activities include replacing EOL vendor devices, physically setting up backup servers, upgrading routers etc.
- Assisted 37+ customers a day with technical issues regarding software installations, Windows, MacOS & printer troubleshooting, reconfiguring out-of-domain company machines, network instability, and password resetting.

IT Technical Support

- Self-employed

- Work formatting computers and notebooks for Windows and Linux, installing software and configuring the environment.
- Assembly and maintenance of software and hardware
- Software and hardware troubleshooting

DSCommerce API

- <https://github.com/alexsanjr/dscommerce>

- Spring Framework (Security and Data), Postgres
- Creation of a Rest API for a virtual store, with a CRUD system for products and orders, as well as the creation of a cart that adds the total value of orders and displays the order status (for example, awaiting payment) and authorizations within the website according to your profile (adm or client) with OAuth2.

EDUCATION

- Bachelor of Information Systems - Centro Federal de Educação Tecnológica (CEFET/RJ)
- Computer Technician - Colégio Batista do Vilar

03/2023 - 03/2027

02/2015 - 02/2017

CERTIFICATIONS

- HTML/ CSS - ORIGAMID
- Java - Udemy
- Java Spring Professional - DevSuperior
- Java Spring Expert - DevSuperior

LANGUAGES

Portuguese - Native

English - Intermediate