

Library Management Guide

Purpose & Context

This guide provides the required steps to install the WildXR application and remove or hide unwanted VR applications. Meta VR headsets automatically install numerous social media apps that may be undesirable in a public setting.

⚠ Third Party Software: Third Party hardware and software (Meta, ArborXR) are outside WPS control. Meta updates may cause unexpected functionality changes in VR systems. WPS monitors Meta and ArborXR releases to inform users of potential impacts and changes.

Prerequisites

- A WiFi internet connection
- VR headsets

Quick Overview (for experienced users)

1. Install the WildXR application
2. Open the Library on the VR headset
3. Lock undesired applications *(even if you will be removing or hiding applications, WPS recommends locking all extraneous apps)*
4. Uninstall undesired applications *(not possible for all applications)*
5. Hide undesired applications

Detailed Steps

Navigate to the Store

1. Open the Store panel

- Power on the VR headset
- Put on the VR headset
- On the floating menu bar - click the **Store** icon *(an orange storefront icon)*

2. Search for WildXR

- Click on the "**Search**" icon in the upper left *(a magnifying glass icon)*
- Enter "**WildXR**" on the virtual keyboard that appears *(select keys with the right or left hand controller)*
- Click the "**Search**" key on the virtual keyboard to initiate the search

3. Install WildXR

- Under "**Apps & Games**" locate the WildXR tile.
- Click on the "**wildXR**" tile
- Click on the "**Get**" button on the lower right
- The WildXR application should begin downloading and will install automatically.

Navigate to App Library

4. Open the Library panel

- On the floating menu bar - click the **Library** icon (*a 3x3 grid of dots*)

5. Skip automatic install

- A modal window may appear offering, to automatically install apps from your library
- Select "**Skip**" for these automatic installations

Lock Undesired Applications

6. Lock undesired apps with a passcode

- Using the controllers, navigate to **Settings**
- Scroll the left-side menu until you see **Passcode & Security**
- Enter the **Passcode & Security** settings.
- Navigate to **Security** -> **Locked Apps**
- Click **Select All** in the upper right
- Toggle the **WildXR** app so that it will not be locked
- Enter a Passcode to lock the applications (*WPS Staff will not be able to recover this PIN if you lose it*)
- Confirm the Passcode to lock the selected applications

Curate Visible Applications

7. Select unwanted applications

- Hover over each application tile
- Click on the "**Options**" button (*three dots in a row*)
- *Some applications will not offer "**Options**" button and cannot be removed or hidden*
- *If "**Unpin from Universal Menu**" is offered as an option we recommend selecting it*
- Click "**Uninstall**" - go to Step 4
- Click "**Hide**" - go to Step 5

8. Uninstall applications

- Choose "**Uninstall**"
- Click the "**Uninstall**" button on the warning modal that appears
- The application tile will remain visible to users after being uninstalled
- Click the "**Options**" button again to hide the uninstalled application

9. Hide applications

- Choose "**Hide**:"
- *WPS does not recommend hiding the "**Settings**" application - no functionality will be lost if it is hidden*
- Check the "**Don't show again**" box
- Click "**Hide**"

Make WildXR readily available

10. Pin WildXR to Universal Menu

- Hover over the WildXR tile
- Select the "**Options**" button
- Click "**Pin to Universal Menu**"

Troubleshooting

Unable to find WildXR application:

- Ensure that you are searching in the Store not the Library
- Verify the spelling of WildXR
- Check your connection to the internet

WildXR application fails to download:

- Verify your headset is connected to the internet
- Low bandwidth or unstable internet can influence the ability to download application

Unable to find Passcode & Security settings:

- Ensure that you have scrolled the left-hand menu in the Settings panel
- Enter **Passcode** in the search box in the left-hand menu and select **Passcode & Security**

A passcode is required to launch WildXR:

- WildXR has been locked and will need to be unlocked
- Follow the steps to **Lock Undesired Applications** - Step #6
- Unlock the WildXR application by changing the toggle
- Attempt to launch the application to confirm that WildXR has been unlocked

A certain application can not be uninstalled

- Meta prevents the removal of certain applications
- These applications should be locked and hidden to minimize the opportunities for abuse

A certain application can not be hidden

- Meta may remove the ability to hide certain, or all, applications
- These applications should be locked to minimize the opportunities for abuse

Many applications are visible in the Library panel

- Meta automatically installs, or makes visible, various applications
- WPS cannot prevent the display or installation of certain applications
- Follow the steps to **Lock**, **Uninstall**, and **Hide** applications
- Forcing WildXR to auto-launch will remove some opportunity to abuse the VR system

Unable to unlock applications once locked

- WPS Staff are unable to recover a forgotten Passcode
- Ensure that Passcodes are kept in a secure location or Password management application
- Use a memorable, but not overly simple, passcode to lock applications
- A factory reset will be necessary to restore access to apps if a Passcode has been lost

Important Security Notes

⚠ **Securing your Headset:** Remove access to hand controllers, auto-launch the WildXR application, monitor headset use throughout the day.

⚠ **Headset monitoring:** WPS recommends checking VR headsets daily for unauthorized tampering (installing applications or changing settings).

⚠ **Restrict Internet Connectivity:** Restricting Internet connectivity will remove some functionality in managing your headset through the WildXR web portal.

⚠ **Meta Store Access:** Meta prevents locking, hiding, and uninstalling the Meta Store application.

⚠ **Additional Security:** Options for further securing the VR experience are available, but add cost and complexity to headset use. Contact WPS staff for more information.

⚠ **Account Recovery:** WPS Staff have access to only certain credentials for your Meta account. Always secure your access codes somewhere safe.